

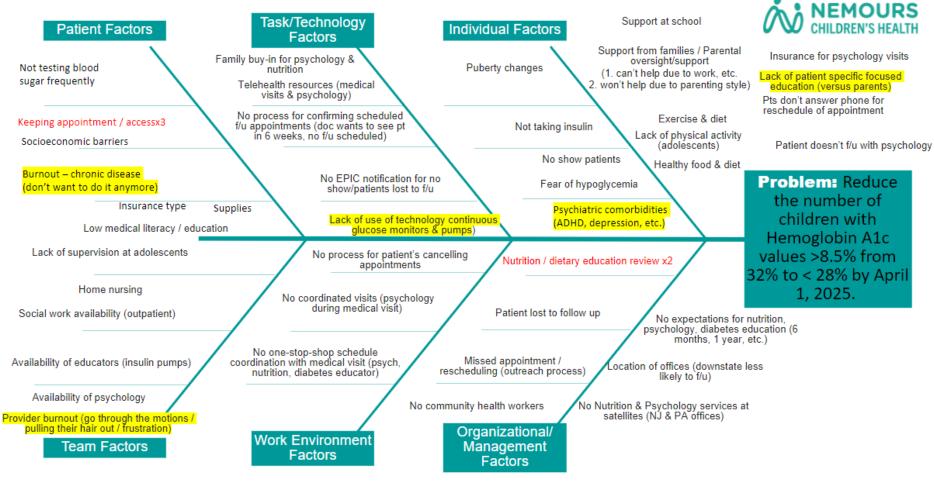


Increasing CGM Utilization in Pediatric T1D Patients with Hemoglobin A1c Values ≥ 8.5%

Patrick Hanley, MD, MSHQS November 11th, 2024



Background for Continuous Glucose Monitor (CGM) Project





Impact of Technology on HbA1c in T1D

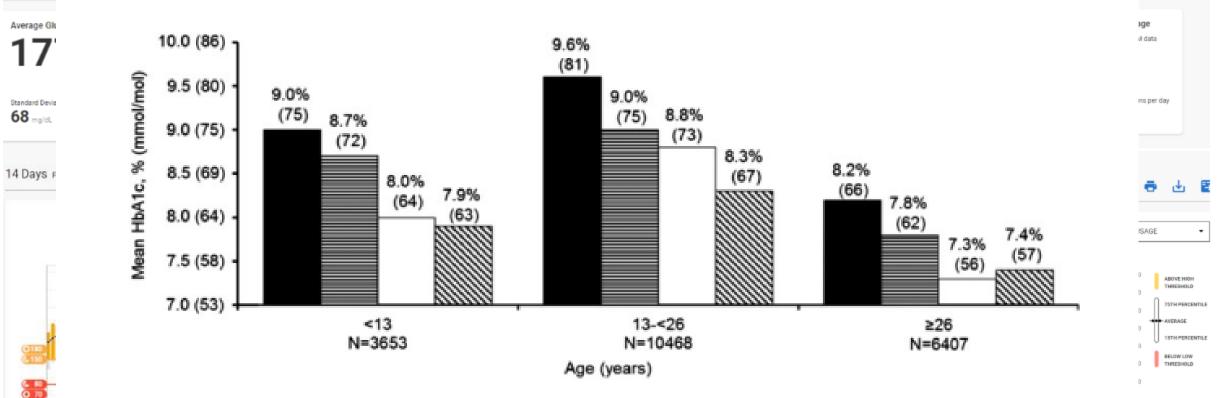


FIG. 3. Mean HbA1c by technology use in 2016–2018. Solid black represents injection only. Horizontal stripes represent * pump only. Solid white represents injection+CGM. Diagonal stripes represent pump+CGM.



Baseline Data for CGM Utilization

CGM Prescribed	<u>A1c > 8.5% (N=322)</u>	<u>Percent of</u> <u>Total</u>	<u>A1c < 8.5%</u> <u>(N=752)</u>	Percent of Total
Yes	283	<mark>88</mark> %	703	93%
No	35	11%	38	5%
Not documented	4	1%	11	2%
<u>CGM Used Reliably</u>	<u>A1c > 8.5% (N=322)</u>	<u>Percent of</u> <u>Total</u>	<u>A1c < 8.5%</u> <u>(N=752)</u>	Percent of Total
Yes	179	56%	615	82%
No	104	32%	48	6%
Not documented	39	12%	89	12%



Project AIMs

• Investigate reasons for decreased CGM utilization.

 Increase CGM utilization in patients with HbA1c ≥8.5% by 10% by July 2025.



Interventions in CGM Utilization Project

Core team: Diabetes NP, QI Specialist, 2 Endocrinologists, Medical Student.

Changes implemented:

- Patient questionnaire
- Standardized the definition for documenting using CGM reliably
- Created and distributed a CGM tipsheet
- Added automatic billing to documenting CGM usage in SmartForm
- Collected feedback on CGM tipsheet



Patient Questionnaire (n=25)

Continuous Glucose Monitor Questionnaire:

As you know, diabetes can be challenging, and one tool that can help some people with their diabetes is using a continuous glucose monitor (CGM) such as a Dexcom, Libre, or Medtronic sensor.

However, despite the benefits, sometimes patients don't wear CGMs, and we want to learn more about why. We want you to have the best diabetes care, and CGM can be an important part of that, so we hope you can help us by answering the two questions below.

 Can you please tell us the reasons you are not using a continuous glucose monitor or if you are prescribed one, what prevents you from wearing it?



Standardize "Reliably" for CGM Use

Ċ.

Open Diabetes LHS

DIABETES SUMMARY – FORM	Diabetes Summary		
Diabetes Summary			
Annual Laborator	 Diabetes Summary 		
Immunization Rpt	Expand Collapse All		
Quarterly Labora	All		
CGM Time in Ra	Date of DM Visit		
Depression Scrn	Review		
Depression Flwsht	10/17/2024		
PedsQL Diabetes	> Background Information		
PedsQL Diab Scrn			
PedsQL Flwsht			
	Does patient have access to continuous glucose monitor?		
	Yes No		
	Does the patient reliably use the continuous glucose monitoring system?		
	Yes No		
	Tes No		
	Was the continuous glucose monitoring data reviewed during visit		
	Yes No		
	Percent Time in Range		
	(TIR)		
	Glucose Monitor Table		
	Type Start Date Stop Date		
	1 Dexcom		
	2 🔎 📋		



CGM Tipsheet

CHILDREN'S HEALTH

Tips for Wearing a Continuous Glucose Monitor (CGM)

If your continuous glucose monitor falls off sometimes, try these things to keep it in place. Find out how to handle other problems too.

Basic Tips

- Try placing your CGM on different parts of the body. Ask your provider for suggestions.
- Clean your skin of oils and lotions. Wash the site using a non-moisturizing soap like Dial®.
- After you insert the sensor, rub the dressing around the sensor to attach it securely.
- Use an overlay patch to hold your sensor in place.



Dexcom

How to Hold Your CGM in Place?

Try using a skin adhesive and a clear film dressing to help your CGM stay secure.

Libre

First, use a skin adhesive (like Skin Tac™ or Mastisol®)

Follow these steps:

- Wipe the Skin Tac or Mastisol in a donut shape at the insertion site. Let the adhesive product dry completely.
- 2. Insert the CGM sensor.
- 3. Wipe the tape, including edges, with the Mastisol or Skin Tac again. Let it dry completely.
- 4. When it is dry, place the overlay patch on top.
- At any time during the week, if the edges of the dressing come lose, wipe the edges with more Skin Tac or Mastisol.



NEMOURS CHILDREN'S HEALTH

How to Remove Your CGM?

If you have trouble removing the dressing before removing your CGM, try using TacAway[®] adhesive remover wipes or baby oil. Gradually rub at the outside edge of the tape and skin while slowly pulling the tape. Continue working inward until you reach the final edge of the adhesive, and the sensor comes off easily.

How to Avoid Irritated or Sensitive skin caused by the Sensor Adhesive?

Scan the QR code to read what to do.



Where to Buy Overlay Patches and Skin Adhesives?

You can buy overlay patches, skin adhesives, and adhesive remover wipes online or at a local retail store. Try Amazon, Walmart etc.

What to Do If Your Sensor Falls Off?

If your sensor falls off, contact your CGM company to get a replacement.

You can contact the company by going to their website and using the chat, reaching out to them on their app, or calling their support line.

For the Libre support line, call (855) 632-8658 or scan the QR code. For the Dexcom support line, call (844) 607-8398 or scan the QR code.





Dexcom

When to Contact Your CGM Company?

Call the company that makes your CGM if:

- Your sensor falls off too soon. The company will send you a replacement at no cost to you.
- · You have a technical problem. (like a sensor error or you cannot connect your CGM to your phone.)
- · When inserting your sensor, you have a lot of bleeding at the site and need a replacement sensor.

When to Contact Your Diabetes Care Team?

Added Billing to CGM Documentation in Diabetes SmartForm

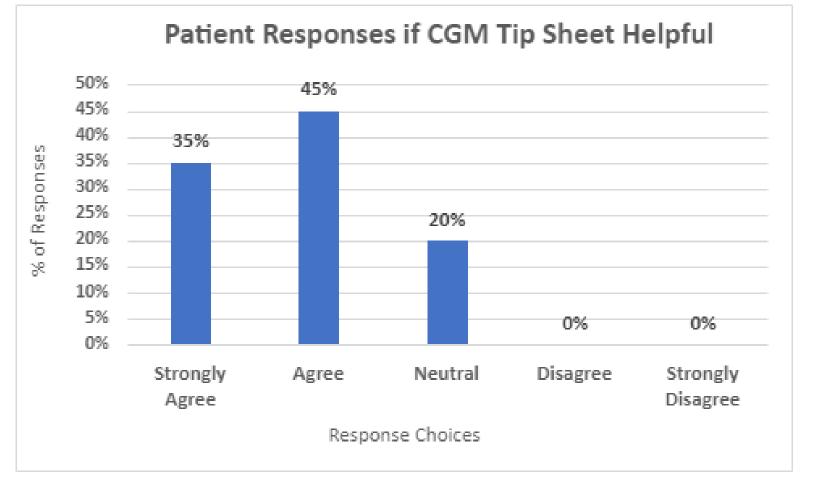
💻 Open Diabetes LHS DIABETES SUMMARY Diabetes Summary FORM Diabetes Summary Diabetes Summary Annual Laborator... Immunization Rpt Expand Collapse All ÂΠ Quarterly Labora ... CGM Time in Ra... Date of DM Visit Review Depression Scrn 10/17/2024 苘 Depression Flwsht PEDSQL DIABETES **Background Information** > PedsQL Diab Scrn Technology PedsQL Flwsht Does patient have access to continuous glucose monitor? No Yes Does the patient reliably use the continuous glucose monitoring system? No Yes Was the continuous glucose monitoring data reviewed during visit No Yes

Charge Capture Charges

	Charge ID	Procedure Code	Description	Qty.	Modifiers	Charge Entry User	Diagnosis
7	103608238	99215	OFFICE/OUTPATIENT ESTABLISHED HIGH MDM 40-54 MIN	1	25	Hanley, Patrick, MD	Type 1 diabetes mellitus with hyperglycemia
	103608614	95251	CONT GLUCOSE MONIT 72 HR PHYS INTERP	1		Hanley, Patrick, MD	Type 1 diabetes mellitus with hyperglycemia

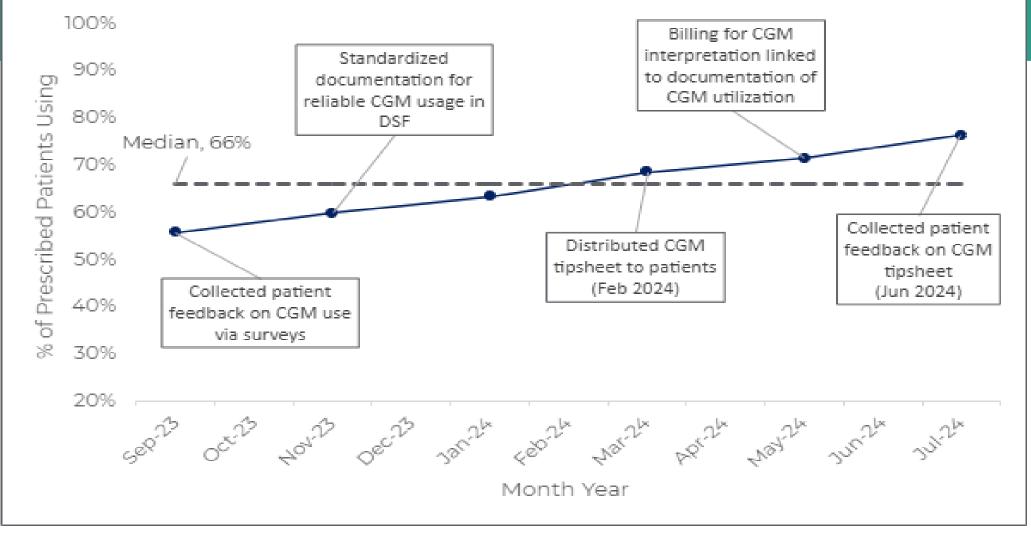


Follow Up Survey (n=60)





% of Patients Using CGM Regularly & A1C > 8.5





Conclusions

- Baseline: 56% of patients with HbA1c ≥ 8.5% used CGM reliably compared to 82% in patients with HbA1c < 8.5%.
- The initial survey (n=25) responses centered around challenges with CGM skin adherence. Follow-up survey responses (n=60) indicated 80% of patients found the tipsheet helpful.
- This project used patient feedback, a tipsheet, and enhancements in the Diabetes SmartForm documentation.
- Project interventions increased reliable utilization and documentation of CGM use in patients with T1D and HbA1c ≥ 8.5% from 56% to 76%.



Lessons and Challenges

Lessons Learned:

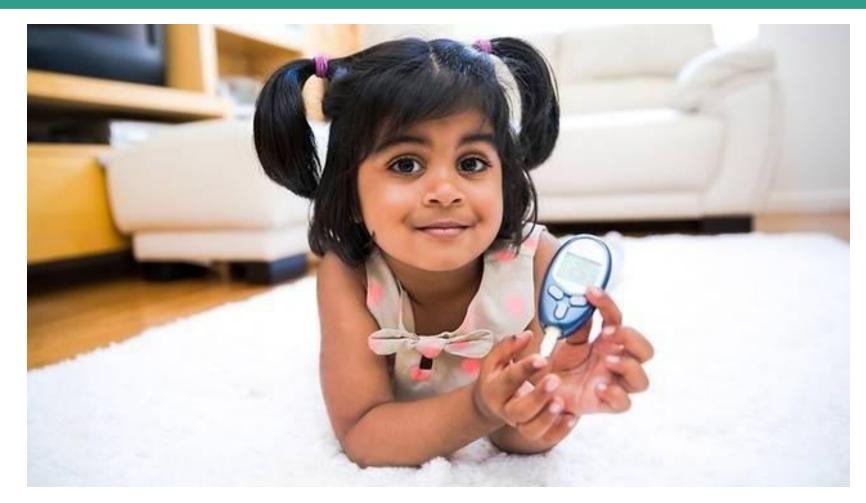
- The survey was effective in helping understand why CGM were not utilized.
- Providing a tipsheet was valuable to patients already using their CGM reliably.
- Reengaging patients that previously were not interested in technology was helpful.

Challenges:

- Challenging to get patients to fill out the initial surveys.
- Access for patients to CGMs due to insurance or other financial barriers.
- Technology literacy and a lack of trust in technology.



Thank you for your time – questions or feedback?



Patrick.Hanley@nemours.org

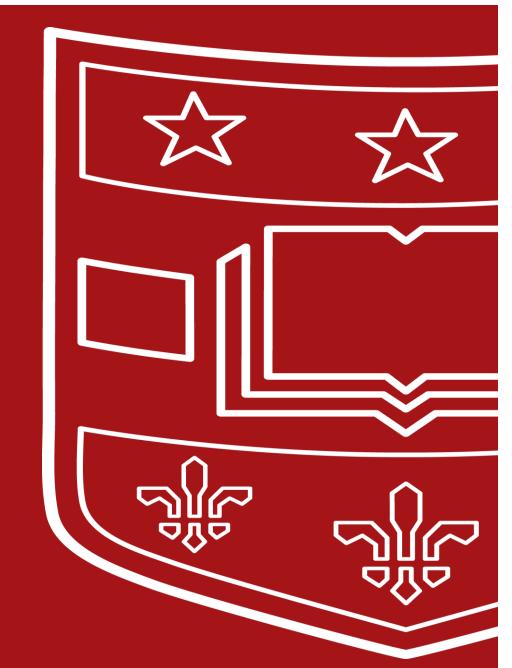


Standardizing Insulin Pump Back-Up Plans

Kai E. Jones, Sister Grace Miriam Usala, Alyssa Carvalho, Doriann Klaassen, Cynthia J. Herrick, Natalia Genere

Washington University School of Medicine

Washington University in St.Louis



Disclosures

Nothing to disclose

Washington University in St. Louis







Insulin pump therapy has revolutionized T1D management but increases the risk of diabetic ketoacidosis.



To mitigate ketoacidosis, professional societies recommend insulin pump failure plans.





We noticed a high rate of calls after hours with pump issues



We instituted a quality improvement project to (1) standardize documentation and (2) evaluate patients' confidence in their personalized back-up plan.





A retrospective review determined frequency of patients having the necessary components of pump back-up plan WIS



(1) Written back-up plan with dosing, (2) intermediate or long-acting Insulin prescription, and (3) appropriate injection Supplies.



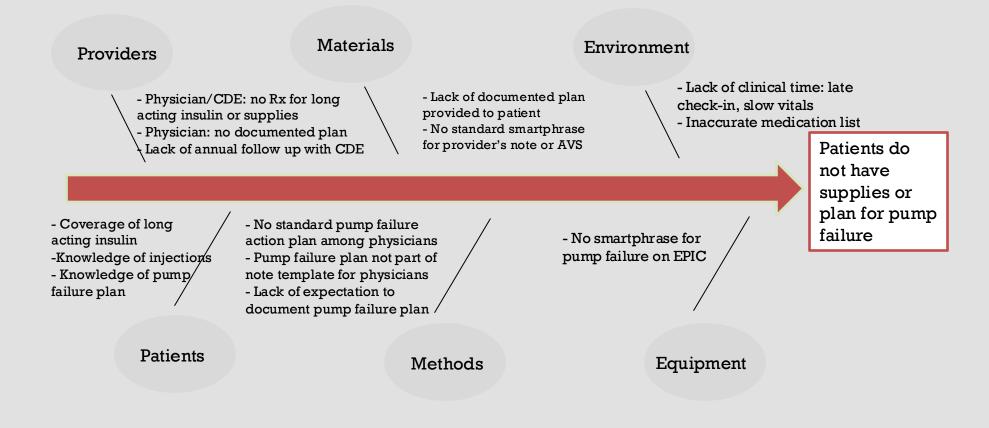
- Retrospective examination of charts of insulin pump users (N = 90)
- 39% had a CDE visit in the last year
- 56% have no active prescription for needles/syringes
- 52 % have no documented plan (last year)
- 66% have no active basal insulin prescription
- Only 33% have all components of a successful pump failure back up plan



- 20 patients were surveyed
- Frequency of Pump Failure (last 3rs) : 0.97
- Pump Failure Plan knowledge: Yes (94%)
- Pump failure written plan: Yes (53%)
- Confidence: Confident (57%)

Why does the current gap exist









Increase documentation of a pump failure plan and insulin prescriptions and supplies by 50% in the next 12 months in adult patients with type 1 and type 2 diabetes treated with an insulin pump, followed at the outpatient Washington University Diabetes Center to promote successful insulin pump management.

Stakeholders – MD Providers



• How often do you discuss insulin pump backup plans?

Every visit	45.45%
Annually	13.64%
Sporadically	40.91%
Not discussing	0.00%
Defer to certified diabetes educator (CDE)	0.00%
Total	22

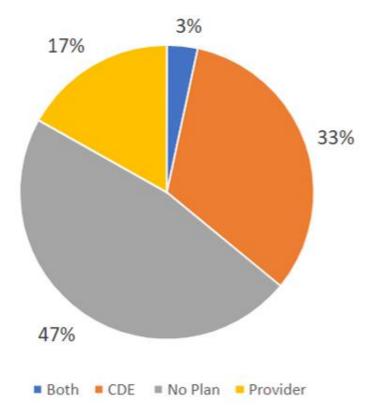
Stakeholders – MD Providers



• What would be the most helpful for more of your patients to get insulin pump back up plans?

Standardized insulin pump backup template	86.36%	19
Reminder for me to review backup plan	36.36%	8
Reminder to refer to CDE for review	31.82%	7
Pump backup plan informational video for patients	40.91%	9
Other (please give us ideas!)	22.73%	5
Total		22 (could select multiple)

Who is documenting a back-up plan?



- CDCES involvement in care was associated with a higher likelihoodof successful WIS components (53.3% vs. 11.4%, p <0.001)
- However, only 39% of patients had a CDECES visit within the year

Washington University in St. Louis



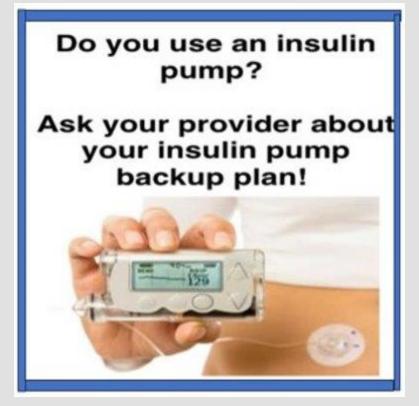


Creating a SMART phrase.

Green Zone: Well		
Glucose is in expected range. Pump working normally	Continue your current pump settings	
Yellow Zone: Watch Out!		
If Glucose on your finger stick or CGM is higher than expected and you suspect pump failure begin to troubleshoot your system.	Check for common causes of pump failure - Out of insulin> new insulin - Expired insulin or insulin that went bad due to heat - Connection issue - Insertion site is dislodged/loose cracks in tubing, loose connection -> change your f - Site issue - site irritation, infection, scarring> cha When in doubt, change it out! Follow your hyperglycemia protocol to determin are required.	skinked, tubing obstruction, sitel inge your sitel
	C. M. M. C. M.	
Red Zone: EMERGENCY!		
If your Glucose remains persistently high, your pump appears to have stopped working.	- Start A Back Up Plan1 Basal Rate Substitute	Insulin to Carb Ratio + Correction Factor or
Use the following approximate doses for diabetes care until your pump is back to working normally.	Option 1 (short-term off pump) Inject RAPID acting insulin - ***units every 4 hours until pump restarted. Option 2 (>12 hours off pump)	Sliding Scale 1 unit for every ***g of carbs + (Correction Scales 48962)
RAPID Acting Insulins include: Humalog. Novelog, Apidra, Admelog, Lyumjev. LONG Acting insulins: Lantus, Basaglar, Semglee, Tresiba, Toujeo, Levemir,	Inject LONG acting insulin - ""units every 24 hours Option 3 (if you have no insulin accessible) Walmart stores have NPH insulin which can be bought over the counter without a prescription. To use this option, you will need to look at the number of units in option 2 and divide this in half. You will take this dose of NPH every 12 hours. Inject NPH ""(1/2 of 'option 2') units every 12 hours	



We created fliers to increase awareness among clinicians and patients for the need for insulin pump back-up plans and distributed them to all clinic exam rooms.





Diabetes Technology Clinic with MD provider (Dr. Williams) and CDE (Barb Klingler, RN)

□ Marketed as a "Tech Tune Up"



Collaborating with our **EMR developers** to create an insulin pump "problem" for easier identification of pump users.

Orders 💉 Sign In Lign Out 💉 Sign In Others 📃 Patient R	eport		
Diabetes Center Pump Patients 1134 Patients			
Patient 🔺	MRN		

Aspirational Checklist



Healthcare Maintenance

- Annual lipids, TSH, CMP, CBC, UACR, Ophthalmology for retina exam
- Celiac screen once and/or when symptoms
- HbA1c Q3 months
- □ Foot exam
- Vaccinations
- Periodic check of Vit B12, 250HD
- □ Age 50+ annually: SARC-F screen for sarcopenia
- Routine DXA per guidelines
- Driving safety

Surveys

- □ Hypoglycemia Fear Survey-II Q6 months
- Diabetes Distress Scale survey
- Rapid cognitive screen for MCI
- Social determinants of health

Supplies - refills for 6 months at every visit

- Refills of insulin vials
- Refill of CGM
- Refill of insulin pump supplies
- Back-up syringes
- Back-up basal insulin, if pen, then also pen needles
- □ Back-up glucometer, test strips, lancets
- Glucagon
- Urine ketone strips or blood ketone meter and supplies

Evaluation and Management

- Insulin titration
- Sick day rules/ketones
- □ Site or infusion failure
- Temp basal rates
- Pump holiday
- Pregnancy planning or prevention
- Site rotation and any issues, allergies to glue or adhesives
- Insulin storage issues
- □ Management during exercise, sleep, EtOH intake
- Treatment of hypoglycemia
- Treatment of hyperglycemia
- Insulin bolus stacking

Education/Training

- General diabetes management
- Carbohydrate counting
- CGM: insertion of sensors, replacing sensors, how to troubleshoot sensor failures
- CSII: alternating pump insertion sites, replacing infusion sets, how to troubleshoot pump occlusions, recognizing infusion set failures, pre-meal bolusing
- Educate on risk of trying to "trick the system"
- Backup contact numbers
- □ Implement Universal Early follow-up after initiation of pump

Technology

- Pump upgrades due/recalls
- Clinic connectivity

Diabetes Technology Clinic with MD provider (Dr. Williams) and CDE (Barb Klingler, RN)





Tech Clinic Checklist

Healthcare Maintenance

HbA1c Q3 months

Foot exam

Vaccinations

Driving safety

Evaluation and Management

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- Glucagon
- Urine ketone strips or blood ketone meter and supplies

Red – Completed by MD Blue – Completed by CDE



Chart Review of Insulin Pump Clinic

- Pre-intervention (N = 90)
- 39% had a CDE visit in the last year
- **56%** have no active prescription for needles/syringes
- 52 % have no documented plan (last year)
- 66% have no active basal insulin prescription
- Only 33% have all components of a successful pump failure back up plan

- Post-intervention (N = 64)
- 98% had a CDE visit in the last year
- **65%** have an active prescription for needles
- **98%** have a documented plan (last year)
- 84% have an active basal insulin prescription
- 64% have all components of a successful pump failure back up plan





Increase documentation of a pump failure plan and insulin prescriptions and supplies by 50% in the next 12 months in adult patients with type 1 and type 2 diabetes treated with an insulin pump, followed at the outpatient Washington University Diabetes Center to promote successful insulin pump management.

Conclusions



- All patients using insulin pumps should have backup plans in the setting of pump failure
- Successful components include:
 - CDECES involvement at least yearly improves care
 - Increased documentation
 - Increased basal prescriptions prescribed
 - Increased confidence (data pending)
- Learning opportunities

Next steps



- Collect more patient surveys on confidence with back up plans
- Implementation to other providers











Mili Vakharia, FNP-C, CDCES, Daniel J. DeSalvo, MD, Sarah K. Lyons, MD, Don Buckingham, MBOE, CPHQ, Sarah Kelly, DNP, NP-C, Siripoom McKay, MD, Rona Sonabend, MD, Grace Kim, MD

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The 8th Annual 2024 T1D Exchange-QI Learning Session

Date: November 11, 2024







Even Hospital West Town

Texas Children's Hospital

Patients	Providers	Ambulatory staff & leadership	Diabetes clinics
 Yearly average 378 newly diagnosed T1D Total 3947 patients with T1D 	 35 Endocrinologists 10 APPs 5 psychologists 	 3 CDE/RD leadership Practice administrator CDCES/RD: ~30 2 Patient navigators SW: ~4 MAs & Nurses 	 4 major hospital campuses 6 satellite clinics





Published data & guidelines recommend AID for youth with T1D to alleviate diabetes burden and improve associated health outcomes.

Standardized technology education is important for successful optimization of new devices.

Develop new standard of practice: "AID Systems"

Desrochers, H.R., Schultz, A.T., & Laffel, L.M. (2020). Use of Diabetes Technology in children: Role of Structured Education for Young People with Diabetes and Families. *Endocrinology Metabolism Clinical North America*, 49(1). 19-35: doi:10.1016/j.ecl.2019.11.001.

Sherr, J.L., Tauschmann, M., Battelio, T., Bock de M., Forlenza, G., Roman, R., Hood, K.K., & Maahs, D.M. (2018). ISPAD Clinical Practice Consensus Guidelines 2018: Diabetes Technologies. *Pediatric Diabetes*, 19(27): 302-325.



OT DEPARTMENT OF cor pediatrics Sherr, J.L., Heinemann, L., Fleming, G.A. *et al* (2023). Automated insulin delivery: benefits, challenges, and recommendations. A Consensus Report of the Joint Diabetes Technology Working Group of the European Association for the Study of Diabetes and the American Diabetes Association. *Diabetologia*, **66**, 3–22. https://doi.org/10.1007/s00125-022-05744-z



Balancing measures: Provider / staff needs assessment survey

5. Which of the following pump therapy related topics would you like additional training or education on?

point)

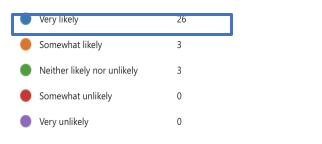
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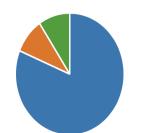
More Details



6. How likely are you to prescribe closed loop technology to your patients? (0 point)

More Details

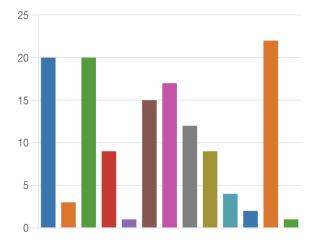




2. Which of the following potential barriers do you think affect your decision on initiating insulin pump therapy in general?

More Details







(0

point)



DEPARTMENT OF PEDIATRICS

The aim of this survey is to understand the potential parental concerns about an

insulin pump start. This is a brief survey and should not take more than 3 minutes to complete. Your participation is voluntary, and the responses are completely anonymous. Please do not provide your name or other identifying information.

- 1. How old is your child? _____ years
- 2. Are you concerned about your child having to wear an insulin pump?
 - A. Yes 14/43 (32%)
 - B. No
- 3. If the answer is "Yes" to the 2nd question, what concern(s) do you have? (Please choose all that apply)
 - A. I am concerned about the risk of the pump breaking or pulling out 9/14
 - B. I think my child is so small to start an insulin pump. 1/14
 - C. I am concerned that another caregiver or school personnel would not understand how to use the pump. 4/14
 - D. I am worried about skin reactions / rashes with the use of an insulin pump. 5/14
 - E. I have concerns about my child to have more low blood sugars with insulin pump. 2/14
 - F. I am worried that my child would have more high blood sugars with insulin pump. 0/14
 - G. I think the pump costs too much. 2/14
 - H. I have concerns about language barriers to using a pump. 1/14
 - I. I do not think I know much about the insulin pump . 8/14
 - J. I think an insulin pump is too difficult to understand. 0/14
 - K. M provider has never discussed an insulin pump with me 6/14
 - L. I have other concerns (please explain)
- 4. If you have no concerns but just don't want to do an insulin pump, what is the reason why an insulin pump would not help your child?

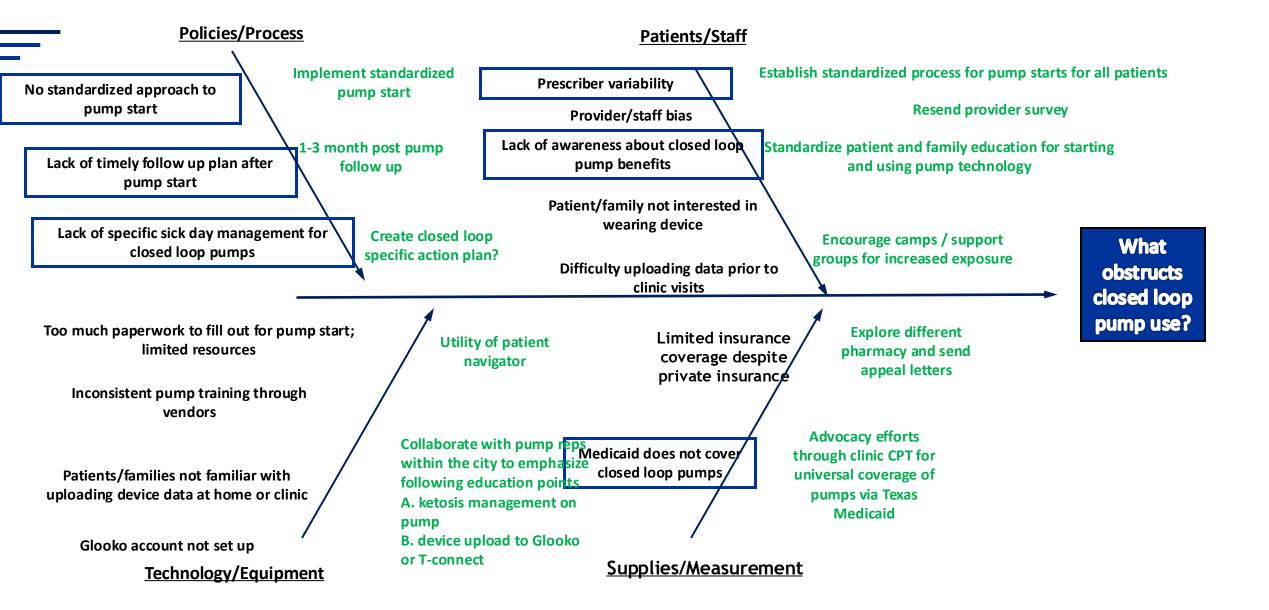
Thank you for your participation in the survey. We appreciate your time and help.

Kelly Hicks, MD and Serife Uysal, MD





- Increased education and guidance on pump breaking and pulling out (Pump Action Plan).
- Spread the word at each visit ! Flyers, Quarterly newsletters?
- 68% → No parental concerns but, child not interested. Stimulate interest at each visit.





DEPARTMENT OF

Key Drivers: People, Processes, Policies, Equipment, Supplies, Measurements

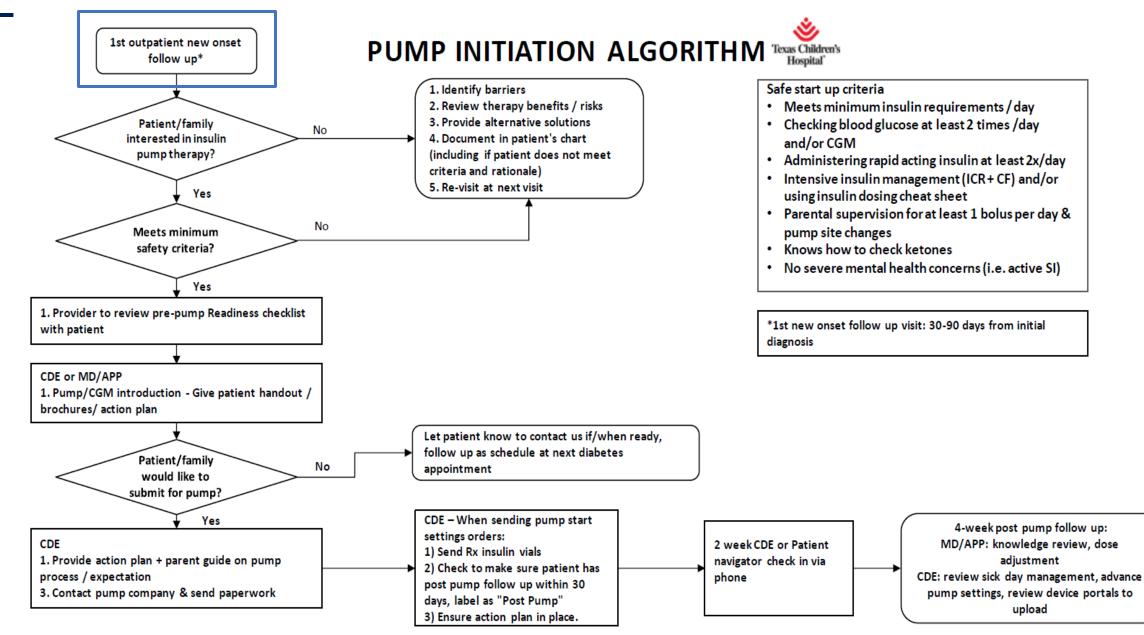


SMART Aim

Increase AID system use in all recent onset T1D patients, less than 1 year from diagnosis, by 20% from baseline of 1.2%, by July 2024.



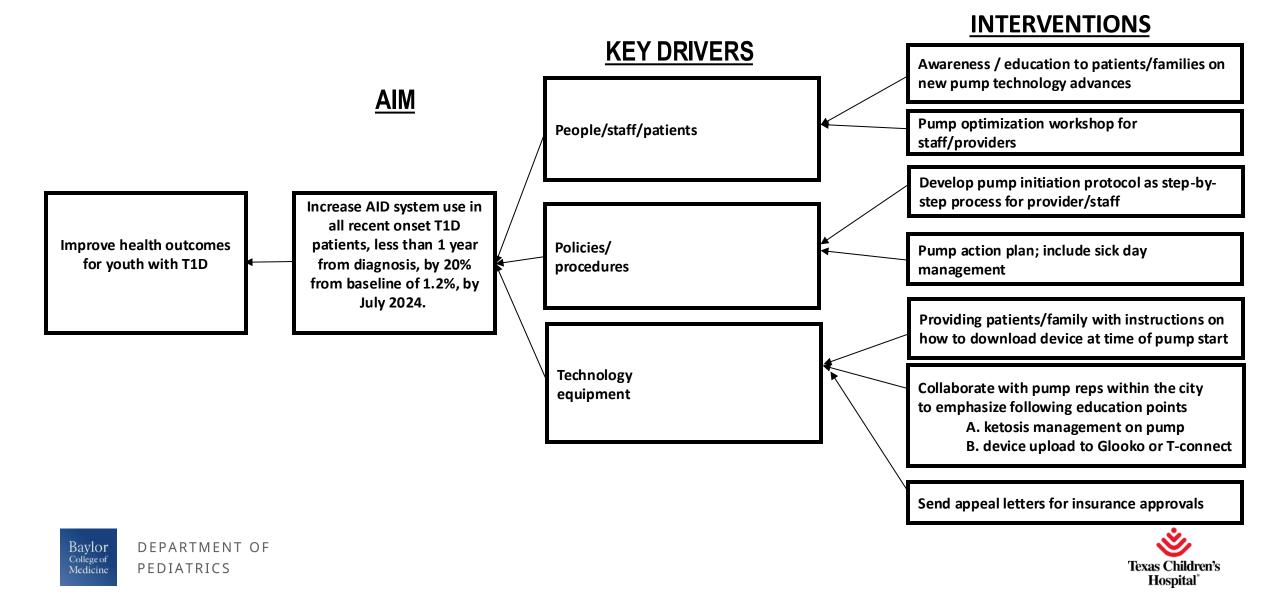






Baylor DEPARTMENT OF College of PEDIATRICS

Key Driver Diagram (Closed loop technology)



Automated Insulin Delivery Technologies Workshop

- Review FDA approved devices Omnipod 5 (>2yo) Tandem Control-IQ (>6yo) Medtronics MiniMed (>7yo) Beta bionics iLet system
- DKA risk
- Clinical pearls on managing patients on pumps







Pump Action Plan to include closed loop/AID & sick day recommendations	 Know your back up insulin regimen for injections in case of pump failure: Lantus/Basaglar/Tresiba/Semglee (long acting/basal insulin): *** units. If pump is discontinued, give first dose within 2 hours and every 24 hours until pump restarted. Wait 24 hours after last dose of basal insulin (long acting insulin) before you restart pump. Humalog/Novolog/Fiasp/Lyumiev/Apidra (rapid acting): Carb ratio: 1 unit for every *** grams of carbohydrate Correction factor: 1 unit for every *** mg/dL over target blood glucose of *** mg/dL. Round to the nearest half unit if using half unit doses Note: If doses have changed since this Action Plan was created and you are unsure of updated doses, please call clinic. If blood glucose (BG) is less than 250 mg/dL
	 Continue giving insulin via pump Continue checking BG via CGM device OR meter per usual management If most BG greater than 200 for more than 3 days, call clinic for blood glucose review as insulin doses may need adjustment If BG greater than 250 mg/dL with NEGATIVE, TRACE or SMALL urine ketones
Bolus via pump fir if 3h later BG still high, change pod/infus + insulin	 (blood ketones 0-1 mmol) Drink plenty of sugar free fluid or water Give correction bolus via pump Re-check blood glucose and ketones in 3 hours. If BG is still greater than 250
First correction dose syringe/pen, th change pod/infusion + insulin	 If BG greater than 250 mg/dl with MODERATE or LARGE urine ketones (blood ketones 1.1 or higher) GIVE FIRST CORRECTION DOSE WITH SYRINGE/PEN (Novolog/Humalog/Fiasp/Lyumiev/Apidra). If moderate ketones, add 10% to usual correction dose. If large ketones, add 20% to usual correction dose. CHANGE POD or INFUSION SET + CARTRIDGE/INSULIN after giving correction dose with syringe/pen. Re-check ketones and correct every 3 hours by bolusing through pump until ketones are trace or negative. If Ketones are not trending down (from moderate/large) or not able to tolerate fluids and need further guidance needed, call Diabetes Emergency Line (832-822-3670, Option 0)
Baylor College of Medicine DEPARTMENT C Fluid recs PEDIATRICS	 Monitor glucoses closely. Drink sugar free fluids or water until BG less than 250 mg/dL. Once below 250 mg/dL, begin sipping on carb-containing fluids like Gatorade/ Powerade/ Juice to reduce risk of lows and ensure safely able to get enough insulin to help clear ketones.

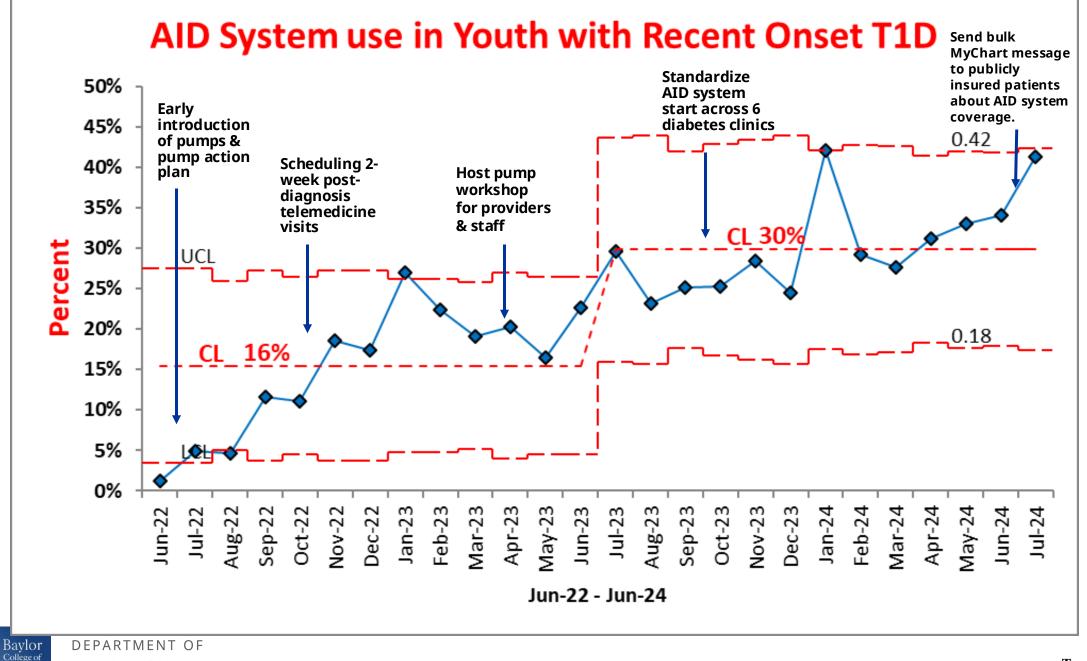
Texas Children's Hospital^{*}

Results

In patients with T1D duration of <1 year, AID system usage has increased from a **baseline of 1.2% in June 2022 to over 30% in July 2024** and remains sustained.









Medicine



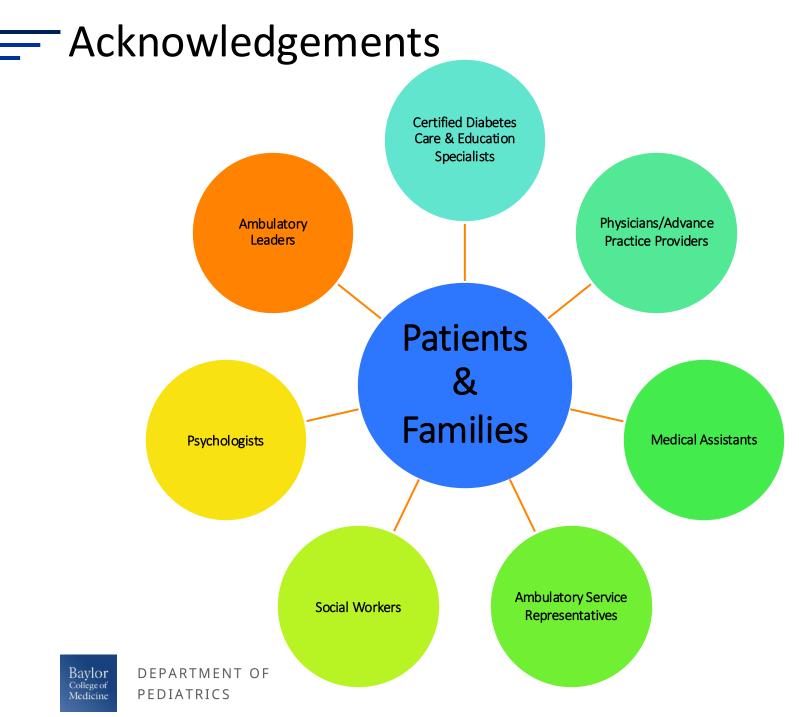
Lessons Learned & Next Steps

- AID system use is the standard of practice to improve diabetes technology access and patient outcomes
 - Ongoing awareness & education to providers, staff, patients/families
- Barriers/Challenges
 - Address patients without access to cell phones
 - New strategies to address health inequities, patients with lack of interest in technology

- Implement pump safety plan for school
- Closely monitor DKA rates on pumps
- Evaluate HbA1c data on pump vs IIM
 - Can we impact those with A1c
 7.5 9 %?







- Don Buckingham, MBOE, CPHQ
- Mark Rittenhouse, EPIC/IS Architect
- T1D Exchange
- Hemsley Charitable Trust







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Improving Continuous Glucose Monitors Prescribing Behaviors in Primary Care

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Presenter Disclosure

Disclosed no conflict of interest

Continuous glucose monitoring (CGM)

- CGM is an evidence-based intervention
- Provides data-driven, convenient diabetes management
- Multiple RTCs show reduction in HbA1c, improved QoL
- Standard of care for people with diabetes: both T1D and T2D

7. Diabetes Technology: *Standards* of *Care in Diabetes*—2024

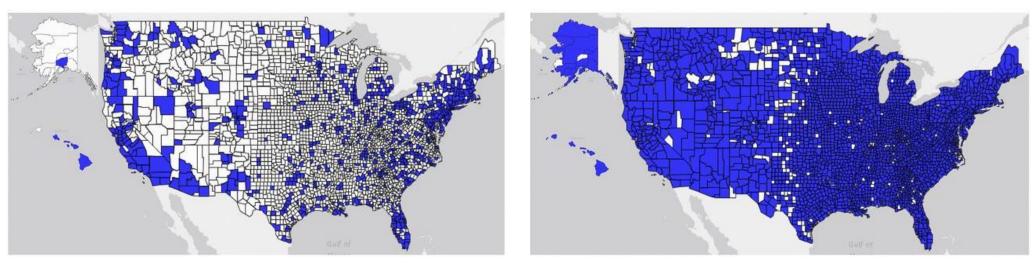
Diabetes Care 2024;47(Suppl. 1):S126–S144 | https://doi.org/10.2337/dc24-S007

Recommendations

rtCGM should be offered for diabetes management in adults with diabetes on basal insulin (grade A), MDI or CSII (grade A)

Problem: low uptake in primary care

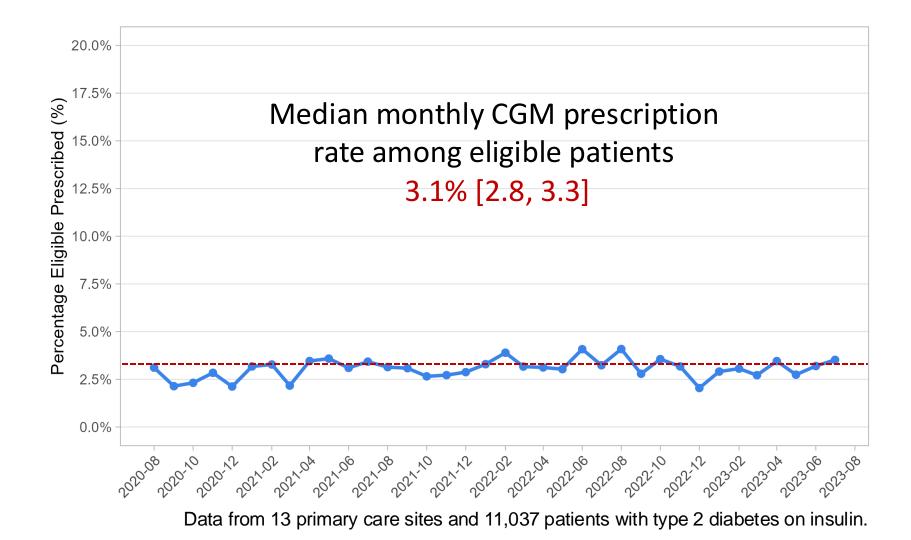
- The majority of diabetes visits happen
- National shortage of endocrinologists
- Critical need to expand CGM to improve population health outcomes



US counties with >=1 adult or peds endocrinologist

US counties with >=1 primary care provider

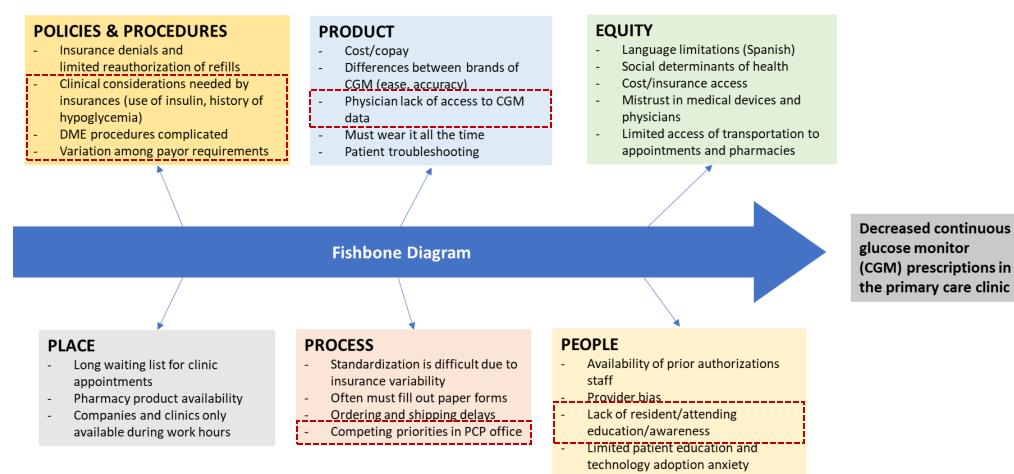
Very low CGM prescribing rate among insulin-treated patients with T2D seen at Montefiore primary care clinics over 3 years (2020-2023)



Smart Aim

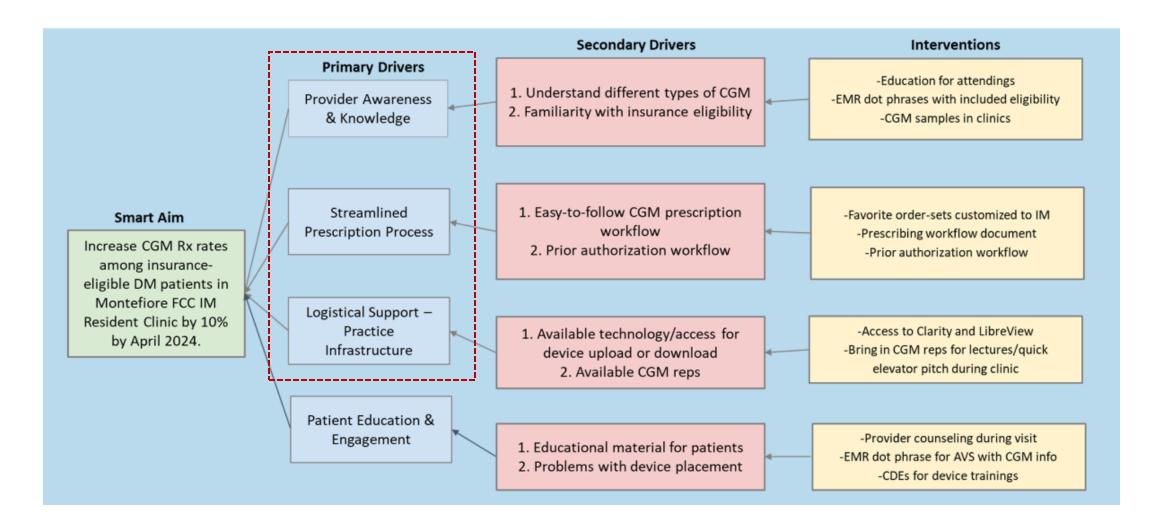
To increase CGM prescription rates for adults with insulin-treated diabetes at Montefiore Family Care Center Internal Medicine Clinic by 10% from September 2023 to June 2024

Discovery phase



- Patient communication barriers and cultural considerations

Key Driver Diagram



Outcome measures

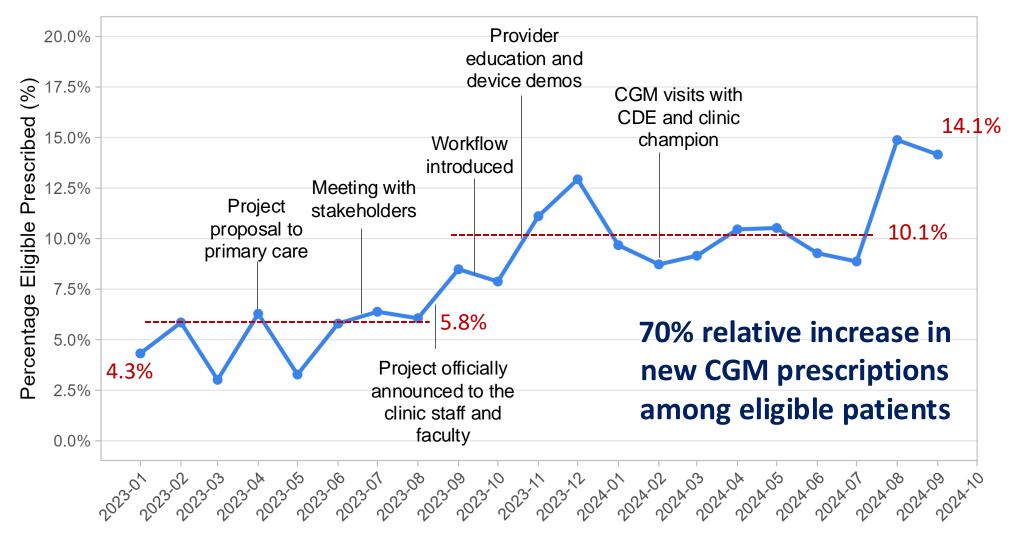
• Initial CGM prescription rates:

- Numerator: patients with a new CGM prescription (no prior CGM in past 2 years)
- *Denominator*: patients with diabetes on insulin in the reporting month, no prior CGM

• <u>Overall</u> CGM prescription rates:

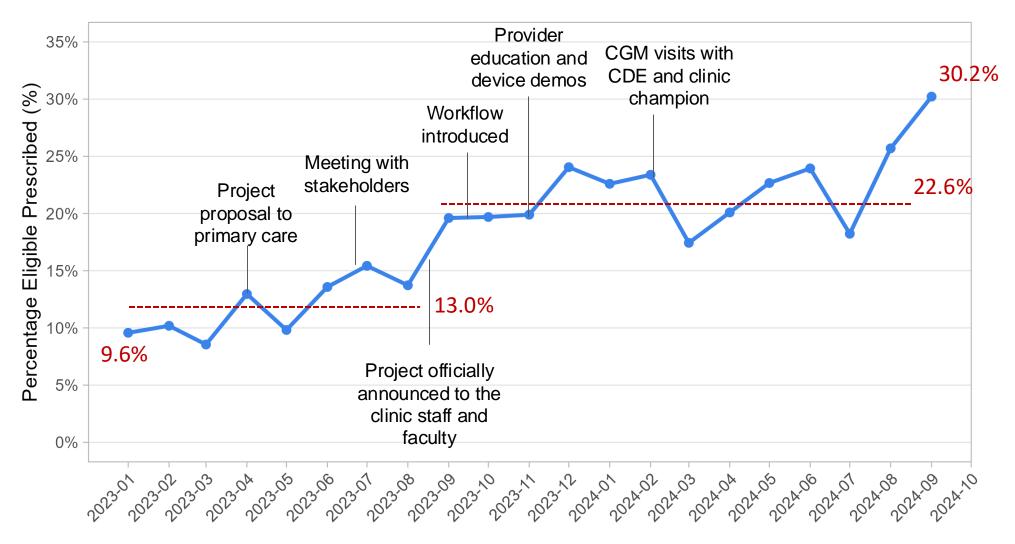
- *Numerator*: patients with continued or new CGM prescription in the reporting month
- *Denominator*: patients with diabetes and insulin prescription in the reporting month
- Data source: EHR

PDSA cycles: initial CGM prescription rates



Data from 952 patients and 3,514 office visits.

PDSA cycles: overall CGM prescription rates



Data from 1,0663 patients and 4,570 office visits.

Key lessons learned

- Optimization of prescription process and targeted education can increase CGM prescribing rates
- Multidisciplinary approach allows for successful spread of interventions from specialty to primary care clinic
- Modest increase over a short period of time, however important activation of primary care providers
- Further scaling and sustained efforts are needed for more significant and widespread impact

Acknowledgment







Shivani Agarwal, MD, MPH Michael Greenberg, NP Justin Mathew, MD Priyanka Mathias, MD Rohan Maini, MD Jing-Yu Pan, MD Sarah Baron, MD, MS Sharon Rikin, MD, MS

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