



# TIDX-QI Collaborative Call with Pediatric Centers

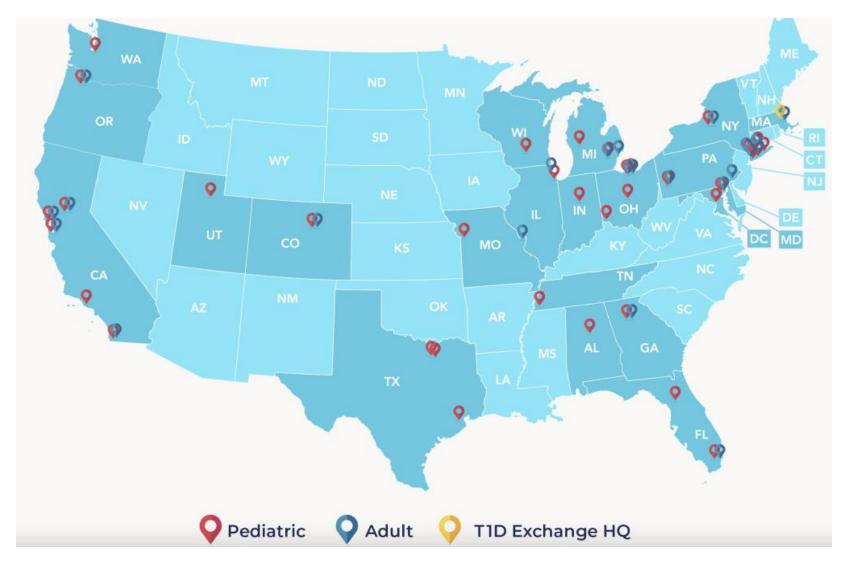
July 23, 2024

### Agenda

- •Welcome & Introductions, Nicole Rioles, MA and Osagie Ebekozien, MD, MPH
- Clinical center presentations
  - Children's Mercy Kansas City, Mark Clements, MD, PhD
  - Oregon Health and Sciences University, Ines Guttmann-Bauman, MD
  - University of Wisconsin, Elizabeth Mann, MD
- Collaborative Updates, Nicole Rioles, MA
  - November 2024 Learning Session Registration
  - November 2024 Abstract Submission
  - ADEPT Registration



## TIDX-QI network of 62 centers, caring for 180,000+ people with type 1 and type 2 diabetes across 22 states and D.C.



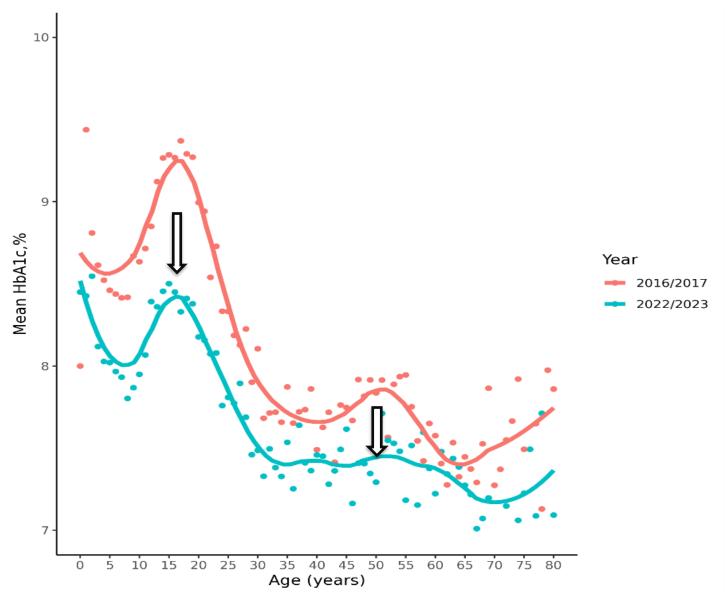


### T1DX-QI EMR PwT1D Database Profile (N=97,494)

	Total	<6 years	6-13 years	13-18 years	18-26 years	26-50 years	50-65 years	>=65 years
N	97494	2940	17105	27620	29796	12047	4911	3075
Sex (Female)	47528 (49)	1392 (49)	1392 (47)	47 (8541)	8541 (50)	50 (13026)	13026 (47)	14126 (47)
Race/Ethnicity								
NH White	61894 (63)	1860 (63)	10550(62)	16972 (61)	20029 (67)	7278 (60)	3065 (62)	2140 (70)
NH Black	13417 (14)	360 (12)	2465 (14)	4184 (15)	3769 (13)	1563 (13)	724 (15)	352 (11)
Hispanic	12157 (12)	343 (12)	2053 (12)	3685 (13)	3407 (11)	1698 (14)	683 (14)	288 (9)
Other	10026 (10)	377 (13)	2037 (12)	2779 (10)	2591 (9)	1508 (13)	439 (9)	295 (10)
Insurance (Private)	47600 (49)	1357 (46)	7986 (47)	13263 (48)	15898 (53)	6412 (53)	2359 (48)	325 (11)



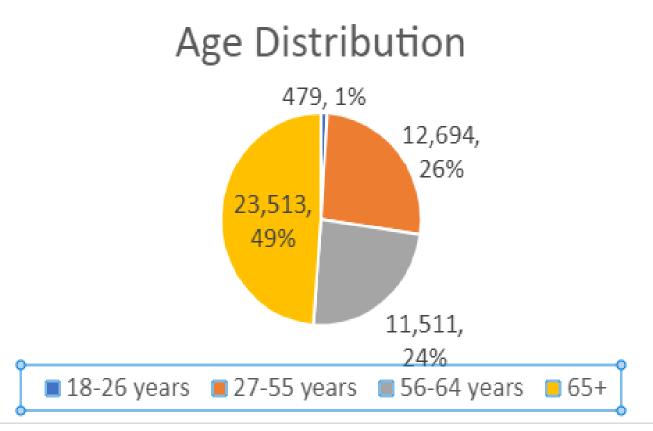
#### After collaboration: Significant HbA1c improvement 16/17 vs 22/23





Demographic and Clinical Profile of PwT2D Cohort

Mean age of 63 years



	Total
N	48,197
Sex (male)	24,451 (51)
Race-Eth	
Non-Hispanic White	12,412 (26)
Non-Hispanic Black	16,677 (35)
Hispanic	5,743 (12)
Other	13,363 (28)
Insurance	
Public	26,126 (54)
Private	9,285 (19)
Self pay	5,120 (11)
Unknown/Other	7,666 (16)
CGM Use (Y)	9,540 (20)
Insulin Therapy (Y)	14,273 (30)

### Welcome Susan Thapa PhD, MPH

TIDX-QI's Associate Director of Real World Data.





## Collaborative Clinic Profile: Pediatric Diabetes Center at Naomi Berrie Diabetes Center Columbia University Irving Medical Center



Center and Providers	Multidisciplinary Team Members	Volume and Demographics	Contact Names
Naomi Berrie Diabetes Center Columbia University Irving Medical Center New York, New York	Pediatric Endo MD (diabetes specific): 4 APP: 1 Pediatric Endo Fellows: 4 CDCES: 3 (2 RD, 1 RN)  Medical Assistants/Prior Auths: 5 Social Worker: 1 Licensed Creative Arts Therapist: 1 Research Team: 2 coordinators	Approx 900 patients with T1D seen in the last 1 year  Newly diagnosed patients with T1D per year: 60  Insurance: Medicaid 30%  Race: white 55% Black 9% Asian 2% other/not reported 3% Ethnicity: Hispanic 24% Non-Hispanic 60% other/not reported 25%	Site PI: Kristen M Williams, MD kmw2160@cumc.columbia.edu  Site coordinator: Mary Farkouh, C-RN mf3498@cumc.columbia.edu



## Children's Mercy Kansas City Rising T1DE Alliance Update

T1D Exchange QI Collaborative 7/23/24





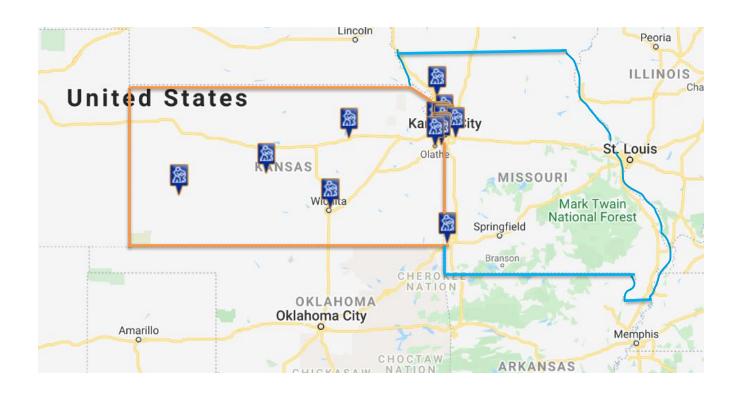








## Where is Children's Mercy Kansas City's Diabetes Center?



### **Children's Mercy Research Institute**

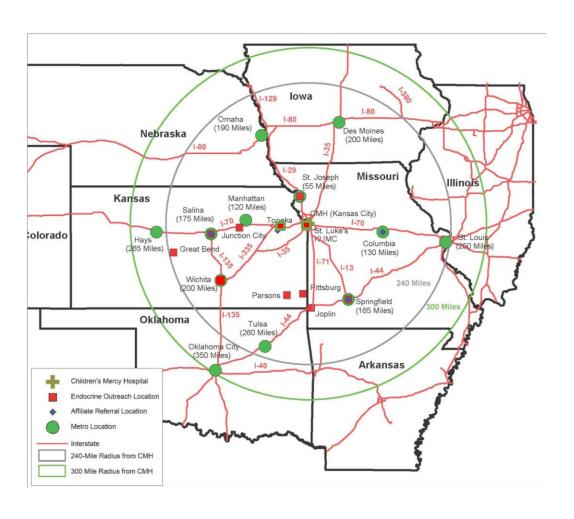








### The Diabetes Center today



30 physician positions 4 APRN

11 clinics

>2400 T1D

>300 T2D

25% experience rise in A1c every 90 days 2.5% experience DKA admissions every 180 days





### Vision of the "Rapid Learning Lab"

To improve diabetes outcomes, the patient experience, and the value of diabetes care broadly across stakeholder groups via

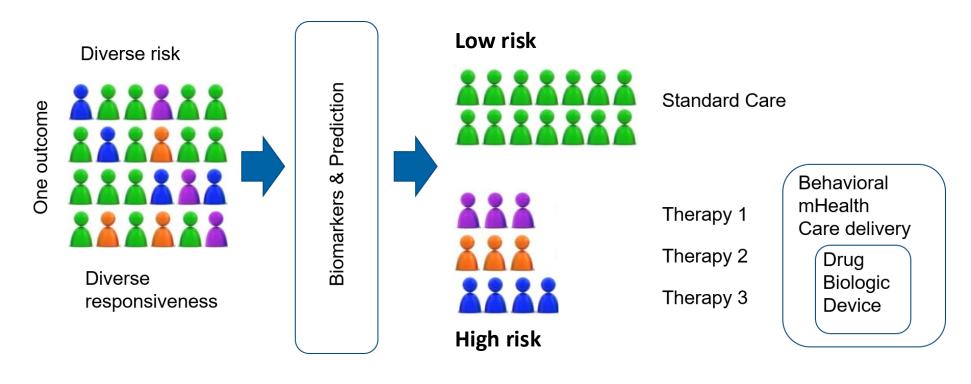
prediction
innovation
implementation
rapid iteration
and broad dissemination





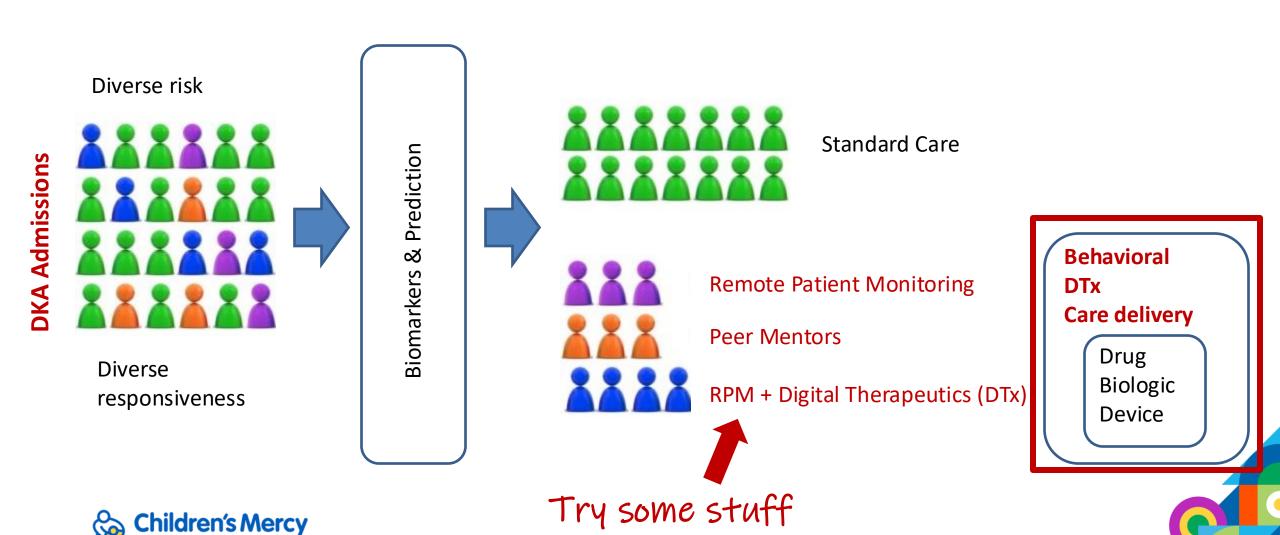
### Background

Few diabetes centers track predicted health or use risk-based management protocols based on forecasted risk No diabetes center uses all the available data effectively





### Forecasting outcomes



# The solution: build model with features derived from T1D Exchange data standard

#### Model development and feature engineering

#### Set building

Training (60% | 19,569)

Testing (20% | 2443)

#### Validation (20% | 2450)

- Sets are partitioned by individual (model validated against new people)
- · Stratified by DKA incidence

#### Feature engineering

#### Demographics/SDOH

- Sex
- Race
- Ethnicity
- Primary language
- Age
- · Insurance status

#### Lab results

- HbA1c %
- Age of HbA1c value
- Rate of HbA1c change (with prior measurement)

#### Diabetes mgmt.

- CGM Usage
- Insulin delivery route
- Average bolus amount

#### **Diabetes history**

- T1DDuration
- Time since last DKA
- Avg. time between prior DKAs
- Cumulative # of DKAs

#### **Model selection**

DKA events are imbalanced (IR = 34, DKA incidence = 2.9%)

Ensemble (soft voting) of gradient-boosted tree methods:

$$p_{DKA} = w_{XGB} p(\frac{dmlc}{XGBoost}) + w_{LGBM} p( \le LightGBM )$$

#### Hyperparameter optimization

Model hyperparameters found using Bayesian hyperparameter optimization.



150 optimization iterations for each child model.

Maximize average precision (area under precision-recall curve) of the **test set**.

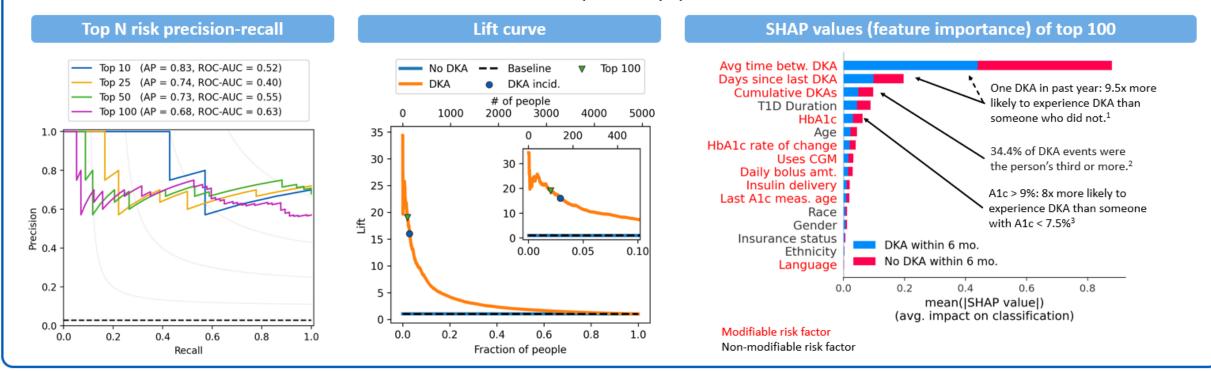
Weights for soft voting are scanned in increments of 0.01.



### DKA risk prediction model performance

#### Results: model performance and feature importance

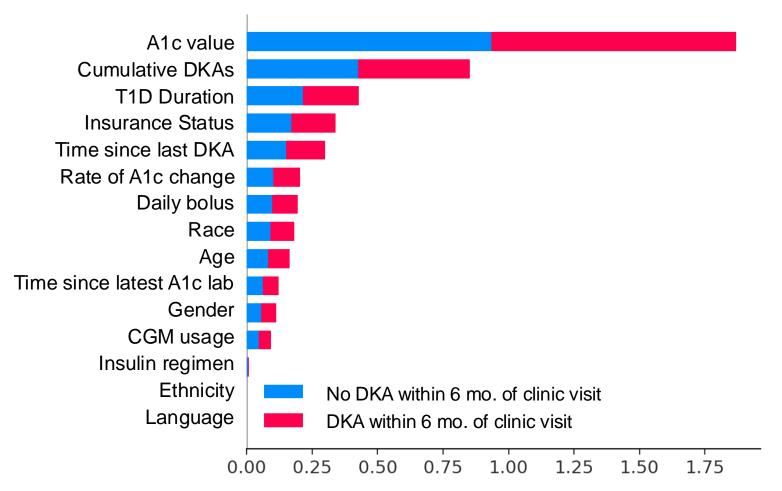








### Importance of each feature in predicting DKA risk



Larger value = larger impact on prediction

Same bar length for each color: feature is equally important for predicting No DKA/DKA.

Able to detect correlated variables (e.g. race and ethnicity) and only assigns importance to one



|Mean Shapley value| (Impact on classification)



### New, scalable model to classify $\Delta A1c > 0.3\%$

Can assess accuracy as a classification problem: "Can the model accurately classify people whose A1c rises over 0.3% (clinically significant threshold)?"

#### **Classification metrics:**

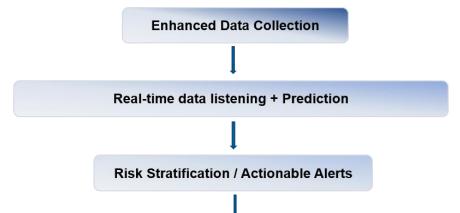
- Sensitivity: true positive rate
- **Specificity:** true negative rate
- Positive predictive value (PPV): chance that predictions with  $\Delta A1c > 0.3\%$  are true
- Negative predictive value (NPV): chance that ΔA1c < 0.3% are true

$\Delta A1c > 0.3\%$	Original	New
	model	model
Sensitivity	21.3%	26.4%
Specificity	86.1%	89.8%
PPV	55.5%	54.7%
NPV	57.3%	72.3%

$\Delta$ A1c > 0.4%	Original	New
	model	model
Sensitivity	11.7%	16.6%
Specificity	93.5%	95.3%
PPV	54.1%	55.3%
NPV	62.0%	76.5%



### Building a library of care pathways/interventions



### Mobile App

Physical Activity Intervention

**Group Telehealth** 

JITAI

Community Navigator

Behavioral Economic

**CGM** 

Smart Insulin Pen



Hybrid Closed

Loop

Online Peer Communities

#### Mentoring Program

Remote Patient Monitoring

Insulin Pump

Coaching

Healthy Eating Intervention





## Pillars of Self-Management

**Glucose Monitoring** 

**Insulin Dosing** 

Healthy Eating/Carb Count

**Physical Activity** 

**Healthy Coping** 

**Problem solving** 

Reducing Risk



## **Intervention Strategies**

Peer mentoring

**Behavioral Economics** 

Mindfulness/Meditation

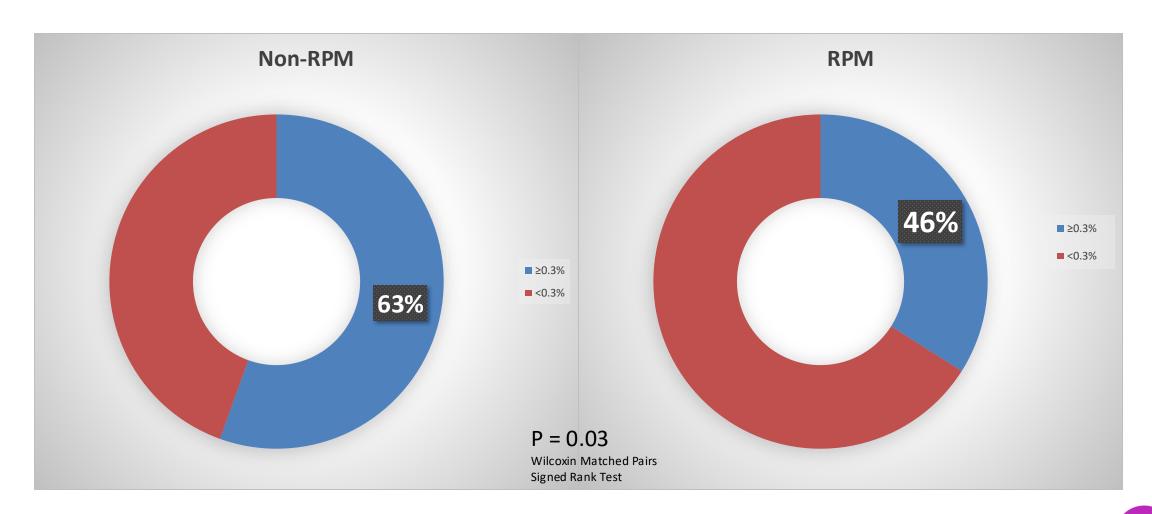
Relational agent

Cognitive Behavioral Therapy

Just-in-time Adaptive Intervention

And more...

## Proportion with A1c Rise >0.3% comparison to propensity score-matched cohort





#### THE PROBLEM: HOW TO SCALE

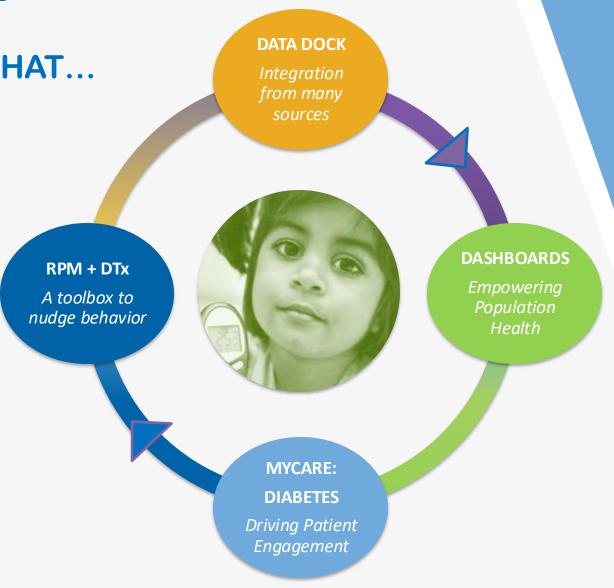
THE SOLUTION: A PLATFORM THAT...

CONNECTS medical record data to device data and patient-reported outcomes and experience measures

EMPOWERS clinical care teams with population health dashboards that allow them to visualize risk in their clinic

ENGAGES youth with diabetes and their families by creating "a diabetes clinic in their pocket"

ACTS on some of the most challenging problems facing diabetes clinics today by connecting families to digital and behavioral interventions that promote healthy behaviors



### **Rising T1DE Overview**

#### **Solutions include:**

- -**D-data dock** for data aggregation from multiple sources including patients personal health devices on an Azure cloud architecture soon to be completely cloud agnostic
- -Dashboards for population health management and individual patient data visualization
  - -Risk biomarkers with logic/sorting
  - -AI/Machine learning-based Predictive Algorithms
  - -Air Traffic Control
  - -Propensity score matching (in silico clinical trial)
- -MyCare patient and family engagement and content delivery tool
- -Intervention Tool Kit evidence-based health behavior change, education, and digitized care in the patient's/family's flow of life;
- -Clinical and billing training to implement the care delivery model that is used within the CM Rising T1DE team





### **Executive Summary**

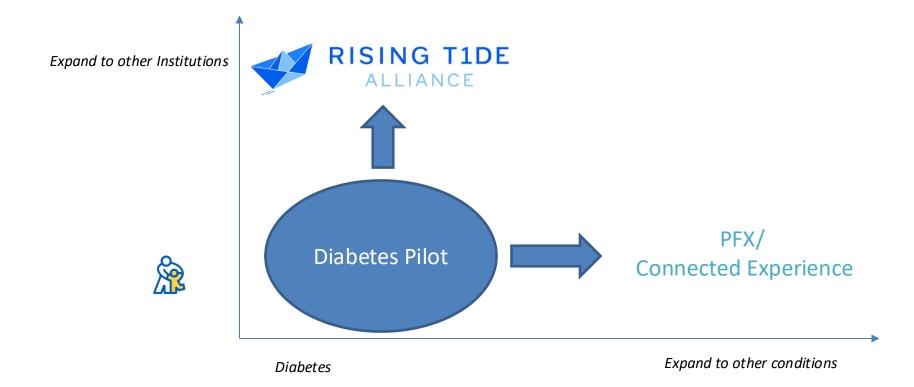
#### Rising T1DE is a CMH asset that is

- making an impact for CM diabetes patients
- requested and FUNDED to go to other sites
- creating new revenue models as:
  - the prototype for ICS's value-based specialty care program
  - the prototype for implementing CMS' Remote Patient Monitoring billing codes with the intended staffing model (i.e., physician extenders)
- requested and *likely funded* to go to Hem/Onc
- a key enabler to Connected Experience and winning new markets/expanding CM's impact





### **Dissemination Approach**





### Reinventing Care Delivery Vision/Patient View

From

**Quarterly visits** 

9am-5pm scheduling

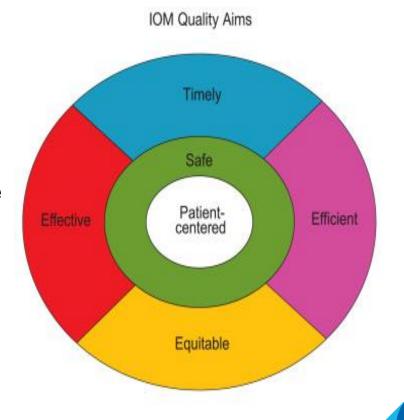
One-size fits all

To

Just-in-time, micro visits scheduled based on patient status

Efficient use of **telehealth** to meet patients where they are (including **evenings and weekends**)

**Personalized Care** 





### Reinventing Care Delivery Vision/Clinic View

#### From

**Traditional pay models** 

**Traditional staffing** 

and participation in revenue generation

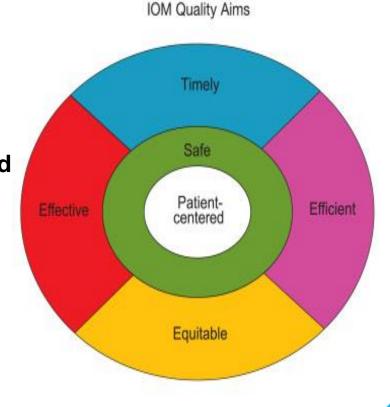
**Geographic proximity** 

#### To

Value based care and new **RPM** codes

Clinic staff physician extenders (e.g., nursing and dietitian staff activities support physician billing and increases physician capacity)

Remote empowerment of local population health management approaches





### Rising T1DE Portfolio & Revenue Overview

Does the patient need intervention?

Visit Assessment

On-line intervention

In clinic intervention

Rising T1DE Portfolio D-data doc, MyCare Dashboards Algorithms to

risk

Intervention tool kit
New clinical flow and billing manual and consulting

New Revenue Models Billing for collecting monthly remote patient data

Billing for monthly interpretation

Billing for cumulative 20 or 40 min of encounter time (based on what is needed)

Value based care transformation



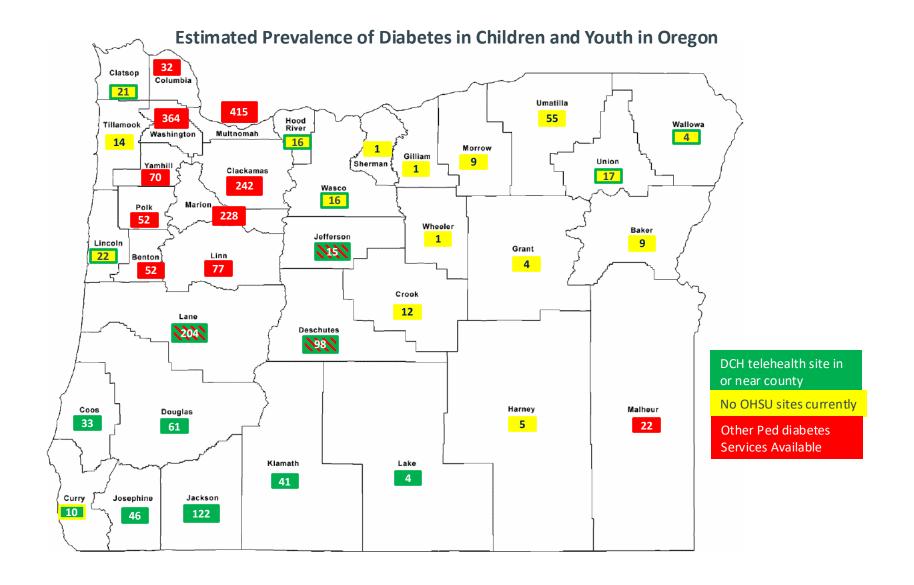




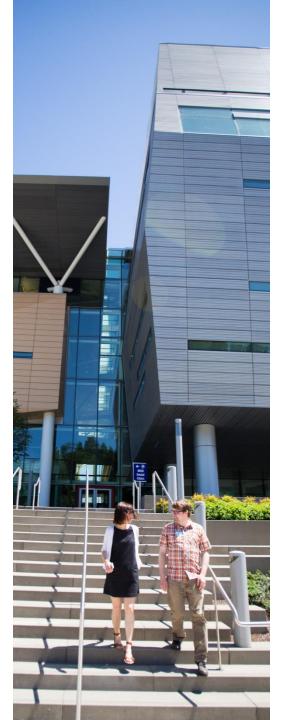
#### Who are we?

- Harold Schnitzer Diabetes Health Center at OHSU is a combined pediatric and adult practice at the Oregon's only academic medical center,
- Following about 1000 pediatric patients with T1D
- Located in Portland, but providing care in multiple locations across the state,
- Joined the Exchange QI Collaborative in 2022, currently in process of data mapping,









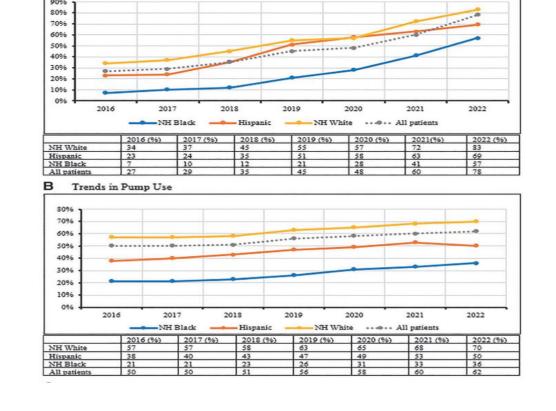
#### Problem at hand: Technology start bottlenecks in 2023

- Many patients using CGM (about 75%) standard practice to introduce it at diagnosis,
- Pump starts lagging behind: wait time for appointment 6-9 months , low capacity allowing only up to 10 new starts/month. Best estimate is that about 45-50% of our patients are on insulin pumps.
- Process owned by Center's educators, thorough and individualized, but very time consuming and is overwhelming available appointment time for DSMT

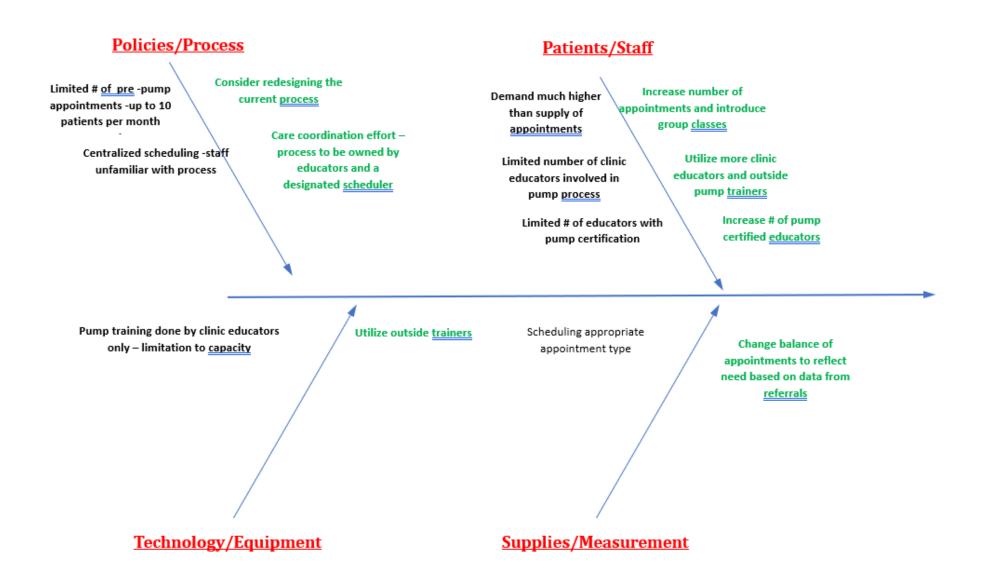


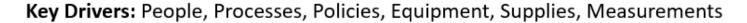
## Slow pump uptake is a widespread problem (T1D Exchange database data)..

Trends in CGM Use





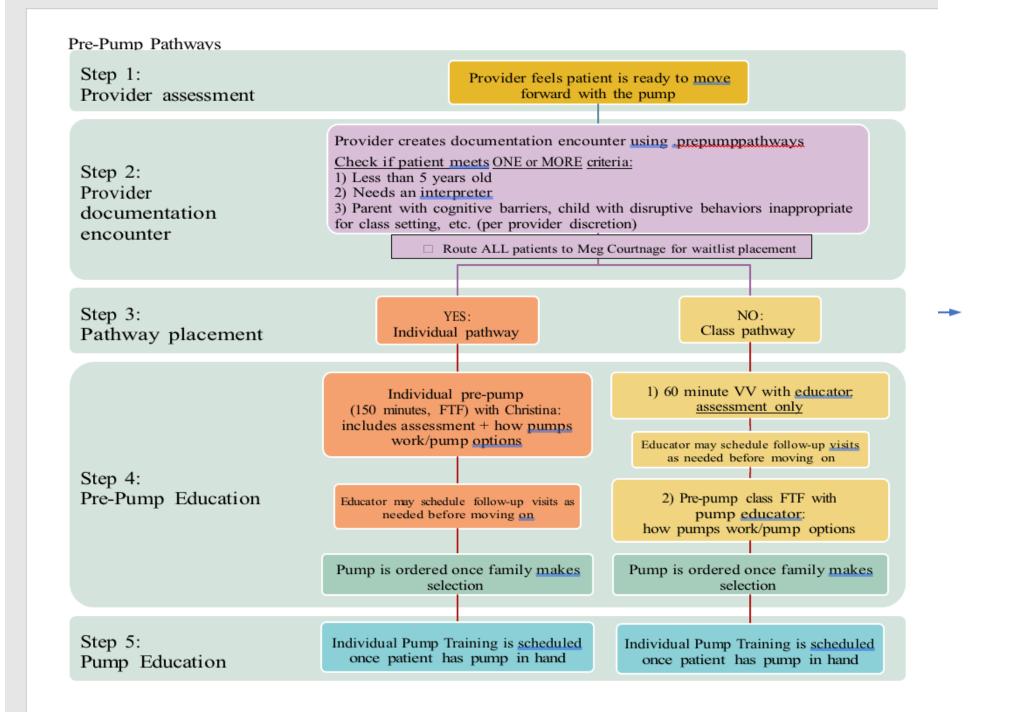






Pilot of a new approach – Pre-pump Pathways -started in October 2023 – revised protocol formally implemented in January 2024







#### What we did to make this happen:

- Pre-pump coordinator CDCES who triages waitlist, coordinates with scheduler, maintains data of patients through entire process, and teaches classes
- Used dedicated PASR (will for scheduling) all pieces of pre-pumps, instead of AAS
- Increased number of diabetes educators
- Increased educators getting pump certification.



#### **Current State Pre-Pumps**

- 8 individual (traditional) 150 min pre-pump evaluations per month (2 pump educators focus on this)
- No set number of 60 min VV (class pathway) assessments per month, see data table below, average 12 per month Jan-May. These are easier to schedule because they are only 60 minutes and be put on any educator's template. Scheduled in batches to align with flow of classes offered.
- 2 classes offered per month (accommodating 8 patients)
- Starting in August, will offer 4 classes per month (accommodating 16 patients)



### **Current State Pump training:**

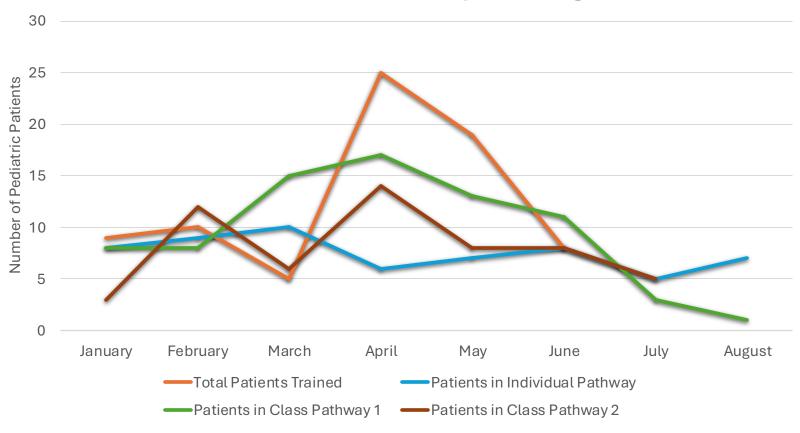
- With additional hires and additional educators getting pumpcertified, have been ramping up capacity
- By July will have space to start up to 28 patients per month on their pump training series (nearly tripling previous training capacity)
- We also offer 2 dedicated pump upgrade trainings per month.
   If pump training series visits go unused, these spots can also be used for pump upgrade trainings.
- Patients are trained by pump company trainers as needed, with one educator as point person to coordinate outside training. Follow-up visit with a clinic pump educator is now routinely scheduled.



	seen				referred			trained				
	Iniv	Class	Class		Total	Indiv	Class	seen by	seen by	seen by	Total	
	n	n	n		d	d	d	n	n	n	d	
	#seen	# seen part 1	l # seen part 2	2	# Referred	# Indiv	#class	# company	# educator	# in house	# trained	
Jan-24	8	8	3		14	7	7	2	1	6	9	
Feb-24	9	8	12		19	8	11	1	2	7	10	
Mar-24	10	15	6		24	5	19	0	2	3	5	
Apr-24	6	15	14		15	5	10	4	2	20	26	
May-24								3	3	13	19	
Jun-24												
Jul-24												
Aug-24												
Sep-24												
Oct-24												
Nov-24												
Dec-24												
		Class	Class									
	Indiv	part 1	part 2					company	educator	in house		
Jan-24	57%	57%	21%	of t	total referre	d		22%	11%	67%	of total tr	ained
Feb-24	47%	42%	63%					10%	20%	70%		
Mar-24	42%	63%	25%					0%	40%	60%		
Apr-24	40%	100%	93%					15%	8%	77%		
May-24												
Jun-24												
Jul-24												
Aug-24												
Sep-24												
Oct-24												
Nov-24												
Dec-24												



## **OHSU Pediatric Patient Pump Trainings in 2024**





## **Future directions**

- Continue to decrease wait time for pre-pump appointments
- Study barriers to technology uptake, particularly the differences between patients seen in outreach and those seen in Portland, and work on removing those barriers





## Thank You



Liz Mann, MD – Pl Kim Vidmar, MD – Peds Endo Fellow Whitney Beaton, MSN, RN, ACCNS-P, CDCES – Site Coordinator



## **UW Health Kids Pediatric Diabetes**

#### **Team Members**

- 7 Attendings and 3 fellows
- 3 Nurse Practitioners (2 outpatient, 1 inpatient)
- 1 Clinical Nurse Specialist
- 6 RNs (3.0 FTE)
- 0.6 FTE RN CDCES
- 0.3 FTE Social Work
- 3 RDNs (1.0 FTE)
- 2 Medical Assistants
- 1 Health Psychologist

#### **Clinic Locations**

- Academic children's hospital connected to adult facility in urban midwestern city
- 2 satellite clinics in surrounding area

#### **Patient Volume**

- 1,000 T1D patients
- 80-100 T2D patients
- 80-100 newly diagnosed T1D patients annually







## Demographics of our ~1000 individuals with TID

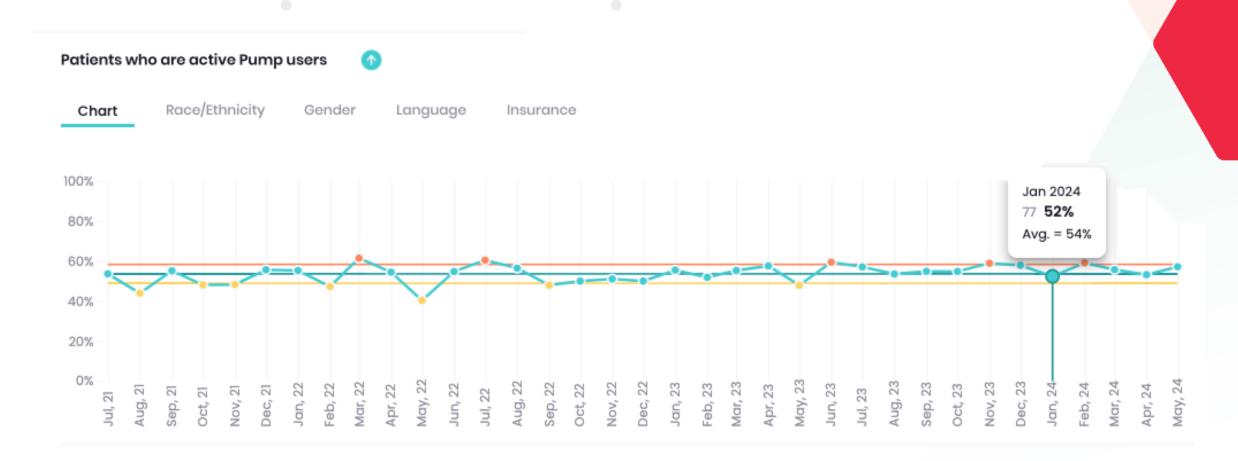
- From Madison and surrounding communities into Northern Illinois and Northern Wisconsin
- 40% Medicaid insurance
- 10-15% self-identify from racial and ethnic minority groups
  - ~50% Hispanic or Latino
  - ~50% non-Hispanic Black
- Over 99% of patients report preferred language of Spanish or English
  - 2.5% Spanish
  - 0.5% other
  - 97% English







# Since joining TIDX-QI in 2021, insulin pump use has consistently been 55%





# Increasing insulin pump (AID system) use will help our patients achieve glycemic targets

Pediatric Centers Improvement Scorecard April 2024 (data from Jan - Dec 2023)							
Metric	A1c < 7%	CGM use	Insulin Delivery Sys use	TIR > 70%	DKA Events	Documented Transition	SDOH Screening
T1DX-QI Goal	Greater than 25%	Greater than 70%	Greater than 65%	Greater than 25%	Less than 6.3%	Greater than 10%	Greater than 50%
T1DX-QI Rank	26%	85%	53%	19%	5.3%	20%	84%
1	Center #32 - 44%	Center #36 - 95%	Center #32 - 85%	Center #32 - 34%	Center #32 - 0.6%	Center #6 - 21%	Center #6 - 88%
2	Center #38 - 38%	Center #26 - 94%	Center #60 - 77%	Center #38 - 22%	UW Health Kids - 1%	Center #60 - 17%	Center #32 - 86%
3	Center #36 - 31%	Center #32 - 94%	Center #6 - 76%	Center #2 - 20%	Center #33 - 1.4%	Center #32 - 14%	Center #60 - 14%
4	Center #33 - 31%	Center #38 - 93%	Center #38 - 74%	Center #60 - 19%	Center #4 - 2%		
5	Center #60 - 31%	Center #4 - 92%	Center #13 - 73%	Center #6 - 18%	Center #20 - 4.2%		
6	Center #20 - 29%	Center #2 - 92%	Center #33 - 63%	Contor #20 - 16%	Center #5 - 5%		
7	Center #5 - 27%	Center #20 - 91%	Center #36 - 60%	UW Health Kids - 15%	Center #60 - 5.5%		
8	Center #26 - 26%	Center #37 - 88%	Center #48 - 59%	Genter 17 12 %	Center #2 - 6%		
9	Center #2 - 26%	Center #6 - 86%			Center #38 - 6%		
10	Center #7 - 25%	Center #13 - 85%	UW Health Kids - 55%		Center #13 - 6%		
11	Center #23 - 25%	Center #60 - 84%	Genter #20 - 5576		Center #36 - 6%		
12		Center #48 - 82%	Center #7 - 51%		Center #42 - 8%		
13	UW Health Kids - 23%	UW Health Kids - 79%	Center #42 - 48%	1	Center #6 - 8%		
14	Center #48 - 22%	Center #42 - 77%	Center #26 - 45%				

15

16

17

18

19

Center #37 - 22%

Center #6 - 21%

Center #13 - 20%

Center #4 - 19%

Center #12 - 17%

Center #23 - 70%

Center #5 - 64%

Center #33 - 55%

Center #4 - 43%

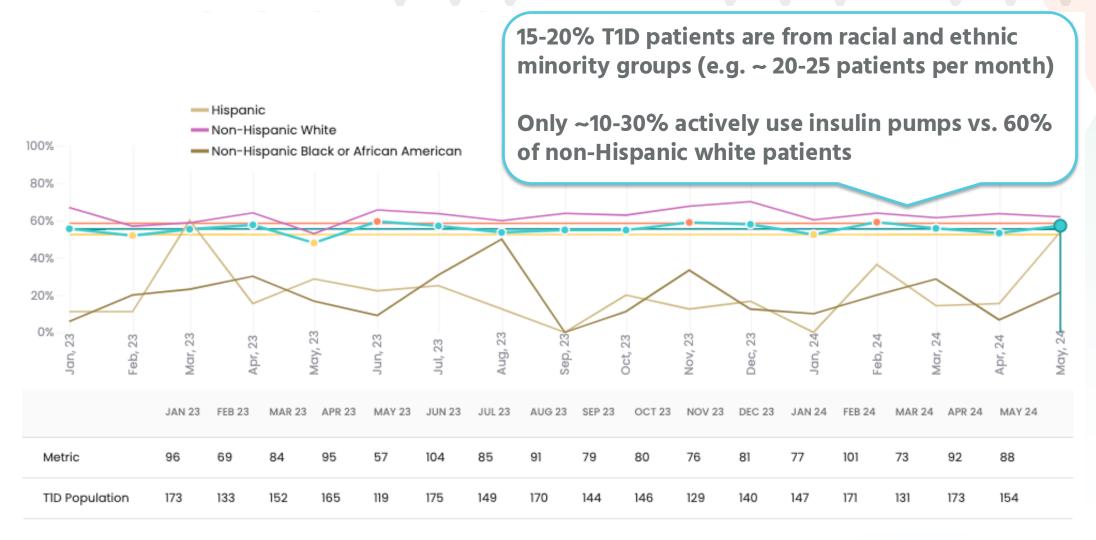
Center #2 - 43%

Center #5 - 42%

Center #23 - 25%

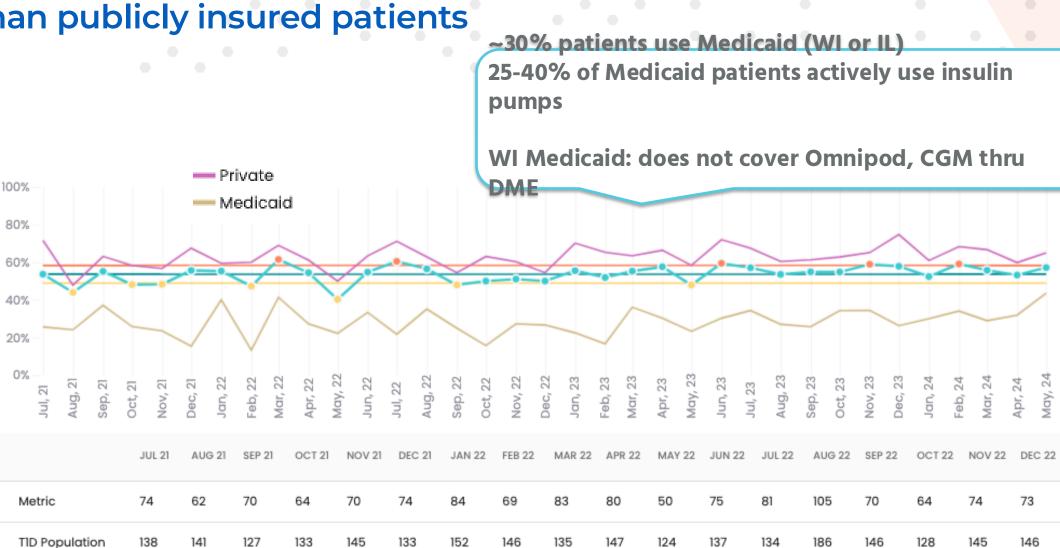


# Non-Hispanic White patients are more likely to be active pump users than Hispanic or non-Hispanic Black patients





Privately insured patients are more likely to be active pump users than publicly insured patients





#### **SPECIFIC**

#### **MEASURABLE**

#### **ATTAINABLE**

### **REALISTIC**

#### **TIME-BOUND**

#### **INCLUSIVE**

Are the people most impacted included in discussions and decisions?

#### **EQUITABLE**

Design interventions to remove systemic barriers to address disparities

To increase the % of pediatric patients with T1D at UW Health who are active insulin pump users from 55% to 65% by May 2025, specifically reducing disparities in use by race/ethnicity\* and insurance type, by engaging patient/family stakeholders.

\*Self-reported race and ethnicity are social constructs, not biological markers and act as a proxy for the effects of racism. They are used in this project to monitor disparities and opportunities for improvement.



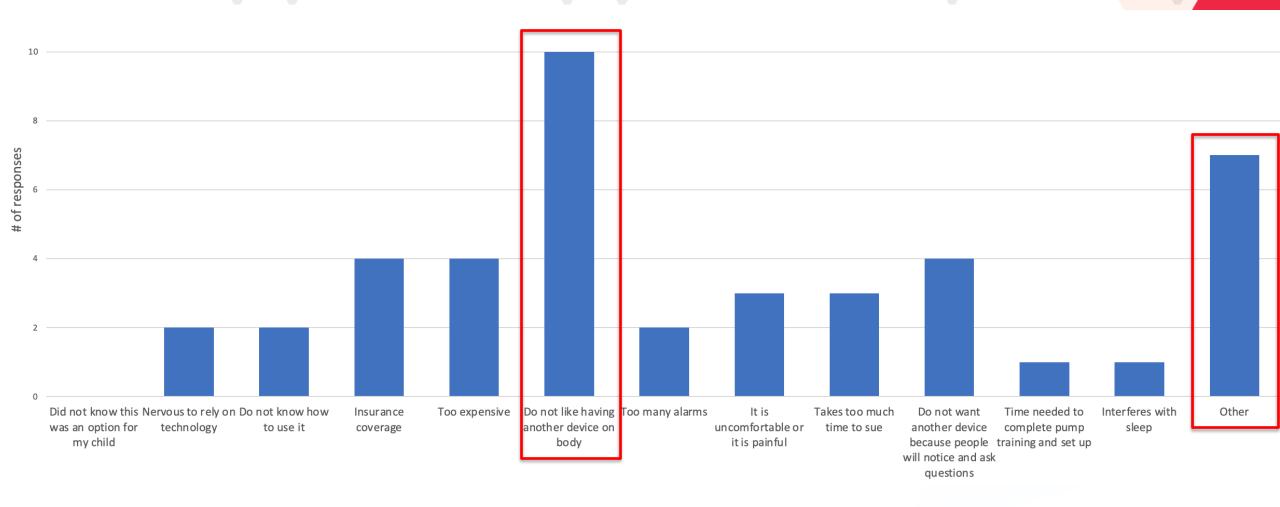


Gather input from all stakeholders



## Patient & Family Survey Analysis

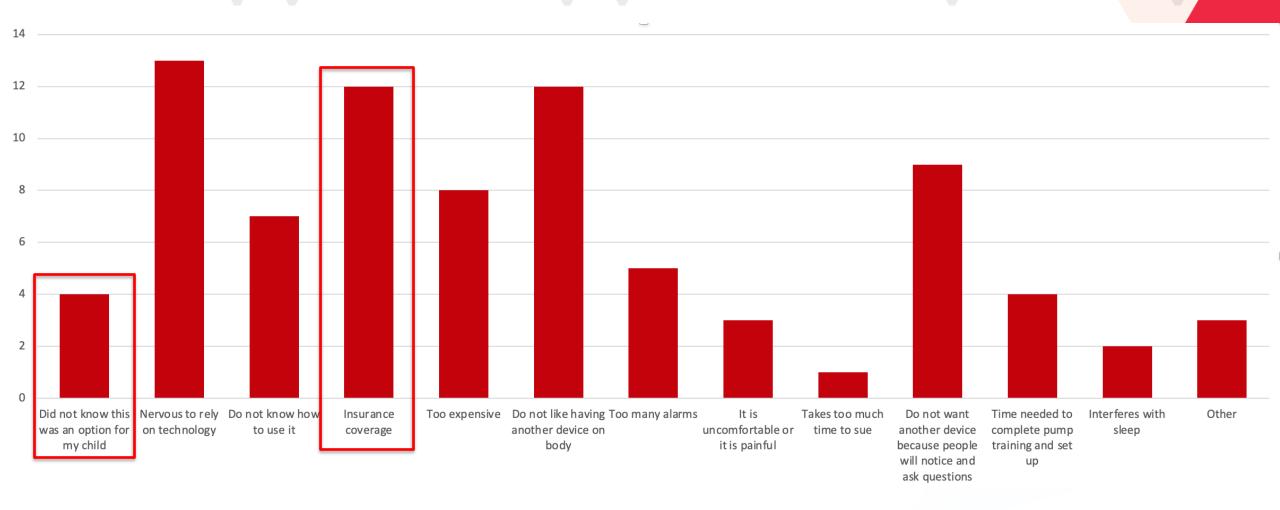
Select all the reasons you (or your child) do not use an insulin pump:





## Diabetes Team Providers & Staff Survey Analysis

Select all the reasons that have contributed to your patients with T1D not being on insulin pump therapy:



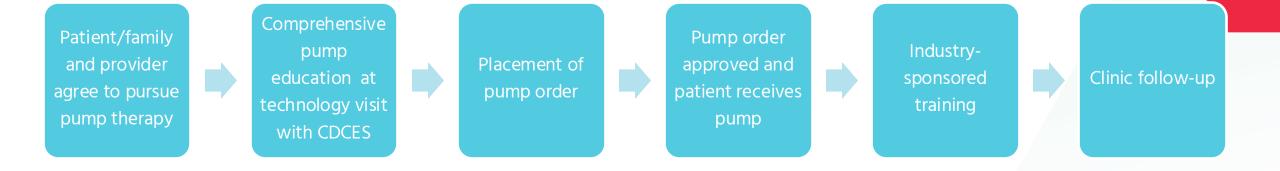


## Diabetes Team Providers & Staff Survey Analysis

- 2 of 7 providers self-reported consistently discussing insulin pumps at diagnosis
- 0 of 7 providers self-reported discussing insulin pumps at ALL clinic visits
- Factors considered when choosing to bring up insulin pump therapy were <u>HIGHLY variable</u>
  - 1 cited goal A1c
  - 3 cited a specific time since diagnosis
  - 3 identified insurance coverage as a barrier



## **Process Map for Current State Pump Start**





#### **UW Health Insulin Pump QI Project - Key Driver Diagram**

Revision Date: 07/15/2024 (v2.0)

#### **Secondary Drivers Global Aim Key Drivers Interventions** Provider education on safety and outcomes data for Provider consensus on pump readiness criteria & pump insulin pumps to build consensus on eligibility criteria selection criteria Improve glycemic Equitable introduction Standardized process to introduce insulin pump therapy with outcomes among Introduce insulin pump therapy to all individuals/families pediatric T1D patients. individuals and families within 1 month of diagnosis Create separate process with extra support for those Ample opportunity for initial pump education – CDCES staffing, patients/families deemed "high risk" flexible scheduling **SMARTIE Aim Education & training** Develop virtual pump education resources (in multiple Adaptive process to individualize educational offerings based languages) on needs of the individual and family Diabetes technology fair To increase the % of Create pump start "checklist" with discrete criteria Equitable, standardized process for education staff and pediatric patients with needed to move forward with ordering, starting prescribing providers to assess pump start readiness before T1D who are active insulin Ordering process Communicate clear expectations with families about ordering pump users from 55% to their responsibilities during the pump initiation process. 65% by May 2025 while Clear communication & open contact between clinic, DME reducing disparities in use companies, industry partners and individuals/families Modify pump start protocol/process based on learnings by race/ethnicity and from specific pumps (e.g. iLet in person) insurance type. Create standard time-line for follow-up Clear process for follow-up after pump initiation, including Set up & follow-up expectations of roles/responsibilities for family, clinic, and Create resource (dot phrase) with info on insurance industry partners company and associated requirements for each pump. **Population** State Medicaid advocacy: CGM as pharmacy benefit and Equitable access to all available insulin pumps without need OP5 coverage Pediatric patients with for PA Legend T1D treated at UW Health Access & insurance outpatient diabetes clinic. Coverage of insulin pumps as pharmacy benefit, when Potential intervention applicable Active intervention Adopted/abandoned intervention

## Technology Fair

## Developed Curriculum

Adapted from individual visits

Updated PPT, Developed companion booklet

## Identified Space

Reserved room

# Invited Patients

CDCES offered class through MyChart to patients who expressed interest to provider or were previously scheduled for Technology Discussion

Reminders sent via MyChart ahead of session

Working on formal scheduling process

# Invited Vendors

Provided dates and confirmed ability to attend

Asked vendors to update information with UW Vendor Liaison Office (VLO)

## Billing

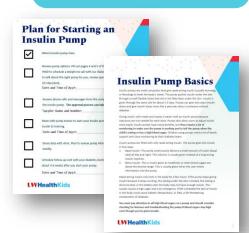
Not yet billing for class





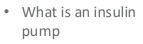
## **Technology Fair**

Folder with Tech
Fair Booklet
Provided to Family





Didactic
Presentation by
CDCES

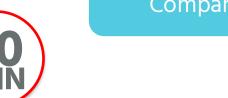


- How does therapy change when pumping
- Available AID systems
- Strategies for success on AID Systems
- Next steps/setting expectations

Families Interact
with Reps from
Each Device
Company



30-60 MIN





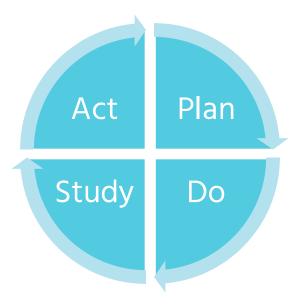
## Initial PDSA Cycles - Technology fair intervention



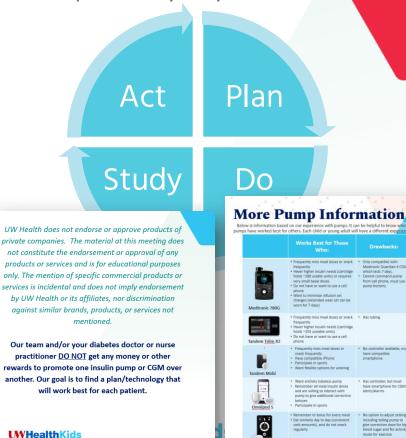
- Initial Technology Fair
- Presentation and companion booklet developed
- Electronic survey to collect family feedback
- Act Plan

  Study Do

- Minor changes to PPT and booklet to increase readability
- Trialed paper survey in folders + electronic version
- New location



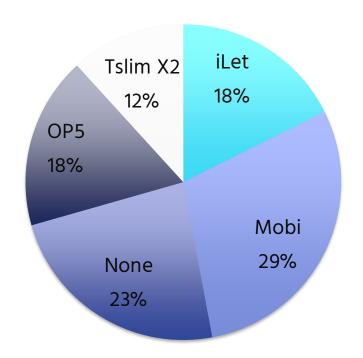
- Presentation and booklet updates: added language r/t compliance and content with clinical insight about which system may be best
- Paper survey only



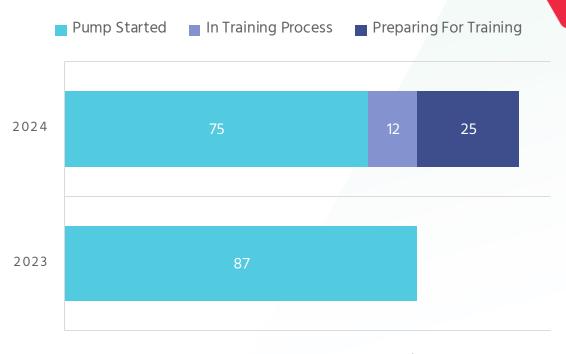
## Process Measure: New Pump Starts following Technology Fair

- 18 individuals and their families have attended technology fair
- 13 individuals have **ordered AID systems** following the fair
- NEW pump starts in 2024 have already almost surpassed pump starts in 2023

### **AID System Ordered After Tech Fair**



#### **PUMP STARTS BY YEAR**





## **Feedback from Families**

# Would you recommend the Tech Fair to other families? (n=6)



## What did you like:

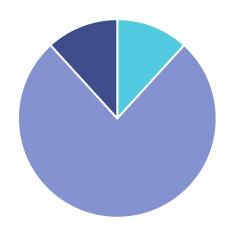
- I loved being able to talk with the reps about pumps and CGMs
- One-on-one time with vendors
- Wonderful information provided
- Just the right amount of information and like the format

### What would you change?

- Have someone do a child-specific talk about pumps
- Showing what the pump displays are and having each vendor do a short presentation before going station to station
- Offer deeper understanding of algorithms for those with more experience

## Process Measure: Access for Tech Fair

### **Insurance Status of Tech Fair Attendees**



Most attendees are privately insured vs. ~60% of total population

Private + Medicaid Secondary

Medicaid

Private

	Individual Tech Visits	Tech Fair
Mean Age	12.9	11.8 years
Mean Distance from Clinic	31.7 miles	40 miles
Mean Years since Diagnosis	4 years	2 years
Mean Hgb A1c	8.49%	8.94%
Race/Ethnicity Breakdown	73% non-Hispanic White 26.7 Black/African American	100% non-Hispanic White

All attendees
were nonHispanic White
vs. 88% of total
population





## **Key Learnings**

- Tech fair is well-received
- Consolidating tech education for some opens CDCES clinic space for one-on-one education
- Limitations of tech fair (time of day, duration, location)
- More targeted interventions needed to address disparity

## **Future interventions**

- High risk pump start protocol
- 2. Introduce pump therapy to ALL newly diagnosed education
- Use pump start checklist for clinical team to document order/start process



# Thank you to the our amazing Pediatric Diabetes Team!









## 8<sup>th</sup> Annual TID Exchange Learning Session 2024

The TIDX-QI November Learning Session will be held Monday, November 11, in Chicago, IL.

The Learning Session will be a 1-day event this year. Please use this <u>link</u> to view the FAQ.

Call for abstracts: abstract submissions are now open, please use this <u>link</u> to submit your abstract to share your centers work.

For additional questions please email qi@tldexchange.org



## **Learning Session and ADEPT Conferences**

- Please use this <u>link</u> to register for the 2024 ΠDX-QI 8<sup>th</sup> Annual Learning Session.
  - Nov 11: 8 am 6:30 pm Learning Session
  - Nov 12-13 (with half-day session on the 13<sup>th</sup>) ADEPT
- We are offering ADEPT Registration for 2 Free Members from each center:
  - <u>Link</u> for free registration
  - <u>Link</u> for paid registration
- Hotel registration: use this <u>link</u> to register for your rooms for the Learning Session and ADEPT. When registering click on "I have an access code" and enter the code (TIDX-LS2024) for the discount.
- TIDX-QI will cover the hotel costs for 2 team members for the nights of 11/10/2024 and 11/11/2024. Please confirm with your PI and mail <a href="mailto:qi@tldexchange.org">qi@tldexchange.org</a> if your room should be covered.



Use this <u>link</u> or scan the QR code to register.



# Announcing New Diabetes Conference! Achieving Diabetes Equity Practice Today (ADEPT 2024)

TID Exchange, in collaboration with the ADA, will be hosting a new diabetes equity focused conference titled, ADEPT. ADEPT 2024 will be held Tuesday and Wednesday, November 12-13 following the TIDX-QI Learning Session 2024 in Chicago, IL.

- •The conference objectives: highlight equity best practices and practical strategies on all areas of diabetes.
- •We encourage members to attend and invite your colleagues.
- Use this <u>link</u> to view the FAQ. Please view <u>these</u> <u>details</u> before registering and use this <u>link</u> to register.

# Children's Mercy Integrated Care Solutions (CMICS) Chronic Condition Value Based Care (VBC) Program Overview













# National Challenges to Specialty Engagement in Pediatric Value Based Care

- Quality Performance Incentives within Value Base Contracts are <u>Almost Exclusively</u> <u>Based on Primary Care Measures</u>
- Existing Specialty Payment Models Not Aligned with Value Based Care. Specialty Business Models Primarily <u>Driven by Fee-For-Service (Volume)</u>.
- Specialty Providers Focused Primarily on Care for Patients Seen at their Clinic.
- Most Adult Specialty Value Based Payment Models (i.e. Bundled Payments) Not Likely Feasible with Pediatrics
  - Insufficient Volume and Spend for Payers
  - Too Significant Risk and Volatility for Children's Hospitals

Innovative Response: CMICS is innovating by developing specialty-based programs within existing value based agreements





## **New CMICS Chronic Condition Value Based Care Program**

• Global Aim: Transform the way specialty services are delivered by supporting care model transformation and promoting high quality, cost-effective specialty care that encourages care coordination and reduces ineffective, preventable, and inappropriate treatments for CMICS VBC patients.

#### The Program will enable Children's Mercy specialty divisions to:

- Take ownership and accountability for a population of patients
- Independently drive clinical interventions and improvements

Supported with data, information, engagement, & collaboration with Children's Mercy Integrated Care Solutions

## Foundational Components:

- **Operational Framework:** A systematic, structured, sustainable, and scalable framework structured around a pediatric chronic condition.
- Infrastructure & Investment Opportunity: Supports infrastructure investment and a VBC investment opportunity to support transition from fee-for-service (volume) to valuedriven, population-based care and payment.
- Advance Innovation: Creates a mechanism for specialty clinics to take ownership & accountability to implement, evaluate, and iterate on innovations and interventions that lead to reduced utilization, decreased total cost of care, and better health outcomes.

#### **Program Payment Objectives:**

- Reward Improved Health Outcomes
- Support Non-Visit Based Care
- Support Investment in Non-Traditional Staffing & Interventions

Important: Infrastructure & Investment Payment is NOT bonus compensation for providers/care team members. The payment is for specialty division investments in the care model to support whole-person, integrated, accessible, and equitable clinical care.



## **Program Participation Requirements**

## **CMICS Responsibilities:**

- Assist in specialty clinic's understanding of VBC program, related data, performance metrics, etc.
- Provide data in a timely manner once the data and information is available to CMICS.
- Provide access and training to CMICS Population Health Management tools, data, and resources.

## **Specialty Division Responsibilities:**

- Clinical & Administrative Champions to Support Engagement
- Identify, implement, and/or modify interventions to improve quality and efficiency of care.
- Collaborate with CMICS to develop reasonable and meaningful targets for measures.
- Provide performance data (summary & patient detail) quarterly for applicable clinical quality measures

## **Responsibilities of Both Parties:**

• Meet at least quarterly to review performance, address challenges/barriers, and review improvement opportunities



## **CMICS VBC Program Payment Framework & Methodology**

The Chronic Care VBC Program provides two value-based payment mechanisms:

## 1. Infrastructure Payment:

- Aim of supporting resources a specialty division needs to provide highly coordinate care
- Support care coordination / care management / coaching, enhanced efforts to target patients with high or risking risk, and care not reimbursed through fee-for-service.

  Important: Development of care coordination (CC) capabilities and use of funds for CC will be done in
- What is the Value of the Infrastructure Payment and When is it Paid?
  - Paid at the Start of the Program Year | CMICS & Division Agree to % of Total VBC Program Payment (e.g. Year 1: 50%)
  - Recalibrated Every Year Based on Available ICS Funding, Existing Division Capabilities, & Existing Division Resources
  - In Year 1, the Infrastructure Incentive Payment is 100% Guaranteed. In successive years, the total value & portion guaranteed are expected to decrease (e.g. Year 1: 50% | Year 2: 25% | Year 3: TBD; with the full payment opportunity remaining the same).

Typically, the **Infrastructure Component** is a portion of the overall incentive opportunity that eventually falls to 0%. Within existing CMICS agreements, the guaranteed portion is **phased out after 1-3 years** by either eliminating the funding <u>OR</u> requiring the network to pay back the amount if we fail to meet minimum performance standards. CMICS and Divisions will recalibrate the total value & portion guaranteed each program year.

**Implication**: If the division fails to earn sufficient payments to cover the "Non-Guaranteed" portion of the "Advanced Infrastructure" Payment, that portion of the advanced payment would need to be paid back to CMICS.

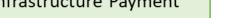
Infrastructure Payment



VBC Investment
Opportunity

**■** Total VBC Program Payment

collaboration with enterprise CC strategy.



- 50% Quality
- 50% Utilization and/or Cost



## **CMICS VBC Program Payment Framework & Methodology**

The Chronic Care VBC Program provides two value-based payment mechanisms:

## 2. Value Based Care (VBC) Investment Opportunity:

- Aim of rewarding accountability and performance for clinical quality, cost, and utilization measures that improve health outcomes
- Performance targets are transparent & finalized prior to Measurement Year
- 50% of VBC Incentive is based on Quality Performance & 50% based on Cost / Utilization Performance
- Measures clearly defined and agreed upon by CMICS and the specialty division <u>prior to the start</u> of the VBC Program.

**3 or 4 Quality Measures:** 1 Required | 2 or 3 Selected by Specialty Division 2 Cost & Utilization Measures: 2 Required

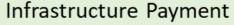
- Measures are equally weighted within each component (Quality = 50% | Cost & Utilization = 50%) and Program points earned only if performance exceeds the agreed upon target (i.e. no partial Program points within each measure)
- Performance targets set based on historical performance, available national/regional benchmarks, and/or best practice rates as defined by applicable academic publications and specialty division societies, etc.

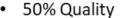


**VBC** Incentive Opportunity



Total VBC Program Incentive





50% Utilization and/or Cost



## **CMICS VBC Program Payment Framework & Methodology**

## Value Based Care (VBC) Investment Opportunity – Quality Measures

• Required Clinical Quality Measure: % of CMICS Value Based Patients Enrolled and Participating in 1 or More Chronic Care Interventions OR Active in CMICS Care Management During the Measurement Year. The intervention(s) and the qualification for "active participation" is defined by the specialty division with review and approval by CMICS.

**Important**: In addition to the chosen and agreed upon specialty division intervention(s), any eligible chronic care VBC patient that is actively enrolled in CMICS Care Management/Care Coordination services is included as a patient receiving an intervention (added to the numerator).

### Specialty Division Selection of 2 or 3 Clinical Quality Measures

- Division shares detailed definition <u>AND</u> historical performance data (summary & patient detail) for, at least, the previous 3 full calendar years (i.e. in preparation for CY2024 Program Year, specialty division provides performance for CY2020, CY2021, CY2022, & CY2023 YTD).
- CMICS must approve clinical quality measures to be included. Both CMICS and Division will review historical performance (based on CMICS VBC patients) & identified benchmarks to establish reasonable targets.

VBC Incentive Opportunity

Each quality measure is worth 12.5% (4 Measures) or 16.7% (3 Measures) of the total VBC incentive





## **Finalized Quality Measure Definitions**

#### **CM Endocrinology Defined:**

- Patients must have Type 1 Diabetes
- Patients must have had diabetes for duration of 18 months (i.e. patients included in assessment after 6 months from diabetes diagnosis)
- Patients must have an encounter within the applicable measurement year
- Patient Compliance for:
  - % Receiving 1 or More Intervention(s) [RPM¹]\*
  - Median A1C
  - % with Median A1C Above 9.0%
  - % with 1+ DKA Validated Admissions

- <sup>1</sup>See next slide for CMICS mapping of CMH Endocrinology Interventions and Intervention Statuses to be considered a "successful" intervention.
- \* Interventions to remain static for CY2024. However, CMICS is committed to supporting ongoing innovation with new interventions. New interventions must be identified, reviewed, and finalized for inclusion for the following measurement year.

#### **CMICS Defined:**

- Patients must be active within a CMICS value based agreement during the measurement year.
- Patient Compliance for:
  - % Receiving 1+ Intervention(s) [Active in CMICS Care Management]

### Quality Measures

- % Receiving 1 or More Intervention(s) [**Definition**: % of qualifying patients receiving 1 or more interventions]
- Median A1C [Definition: Median A1C level of all qualifying patient median A1c measurements]
- % with Median A1C Above 9.0% [**Definition**: % of qualifying patients with median A1C levels above 9%]
- % with 1 or More DKA Validated Admissions [**Definition**: % of qualifying patients with one or more <u>validated</u> DKA admissions]

## **Finalized Quality Measure Targets**

## Trending Quality Performance

(CMICS Value Based Patients Only)

#### **Target Objectives**

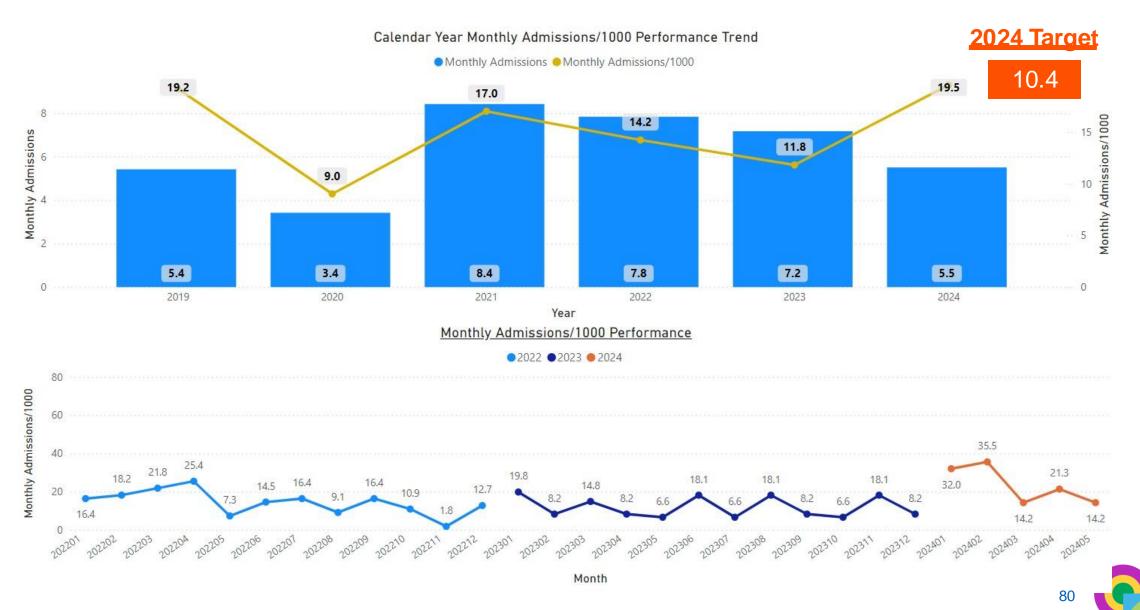
- 1. Year-Over-Year Improvement
- 2. Sustain/Maintain
  Best Practice
  Performance
- 3. Align with
  National/Regional
  Benchmarks

Measurement			% Receiving 1 or More		% MedianA1C	% with 1 or More
Year	Population Group	Patient Count	Interventions	Median A1C	Above 9	Validated DKAAdmits
2023	Overall	770	14.7%	8.0	33.4%	7.2%
2022	Overall	729	14.8%	8.4	37.8%	8.6%
2021	Overall	654	15.0%	8.6	41.8%	10.0%
2020	Overall	608	13.3%	8.7	43.5%	6.6%
2019	Overall	567	12.0%	8.9	47.7%	10.5%
2023	Medicaid	436	18.1%	8.7	44.8%	10.6%
2022	Medicaid	418	17.9%	9.0	49.5%	13.0%
2021	Medicaid	372	18.0%	9.2	54.9%	15.7%
2020	Medicaid	351	15.7%	9.3	55.3%	10.6%
2019	Medicaid	326	14.4%	9.6	61.4%	15.7%
2023	Commercial	370	11.4%	7.5	20.1%	2.7%
2022	Commercial	342	12.0%	7.8	23.5%	3.2%
2021	Commercial	307	12.7%	8.0	26.2%	3.0%
2020	Commercial	278	11.5%	8.1	29.7%	2.5%
2019	Commercial	261	10.3%	8.3	30.8%	4.6%
Target Setting	T0/ language and forces 1		45 40/	7.6	24 70/	C 00/

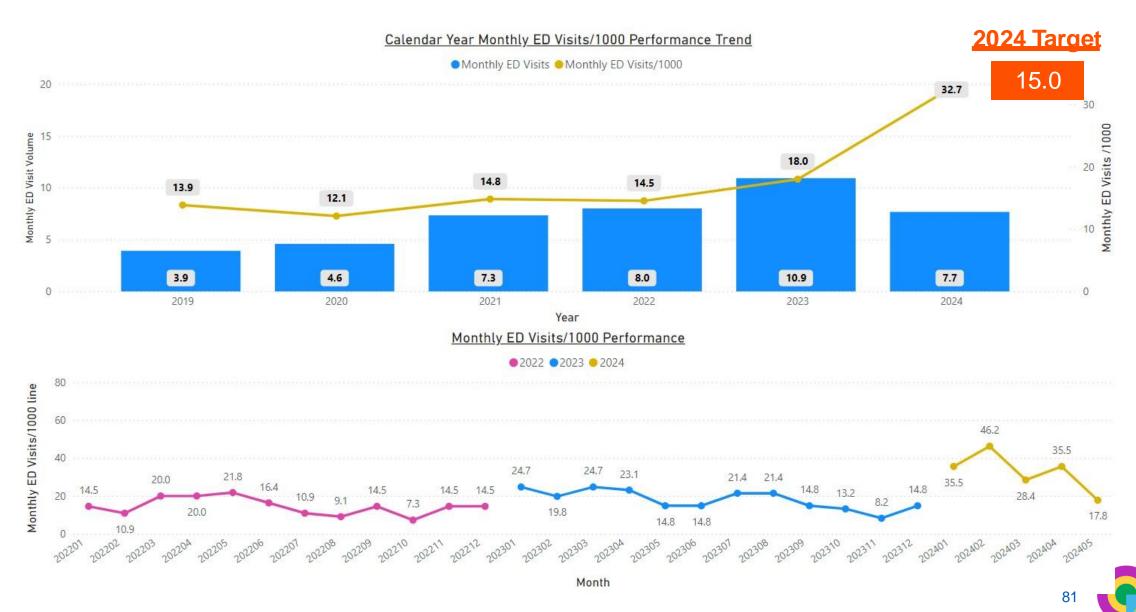
Target Setting
References

5% Improvement from MY2023	15.4%	7.6	31.7%	6.8
10% Improvement from MY2023	16.1%	7.2	30.1%	6.5
30 More Patients w/Interventions	18.6%	N/A	N/A	N,
Average Overall Yearly Change	N/A	(0.2)	-3.6%	-0.8
Final Assessed Linear Tayrota	19.6%	7.0	20.00/	
Final Agreed Upon Targets	18.6%	7.8	30.0%	6.8
CMICS Comments	Target 30 <u>more</u> CMICS VBC patients than 2023. Adjusted down from target of 50 more since limited to 2	Set based on average annual decrease of 0.2.	decrease (~ avg annual decrease of	Due to increased annual variability, set to 0.4% decrease (vs. annual avg
	interventions (RPM, CMICS Care		3.6%).	decrease of 0.8%).

## **Cost & Utilization Performance – Admissions**



## **Cost & Utilization Performance – ED Visits**



Role – Children's Mercy	Name
Executive Lead	Mark Clements
Project Coordinator	Emily DeWit
Diabetes Educators	Katie N, Rachel D, Laura J
Project Assistant 1, 2	Britaney S, Katelyn E
Project Assistant 2,3, 4	Jude E, An H, Claire P
Project Assistant 5, 6	Sarah A, Rebekah E, Priscilla
Project Assistant 7, 8	Megan E, Sophie M
Senior Data Scientist	Brent Lockee
Data Engineer/Pgrmr	Mitchell B, Harsh J
Data Scientist/Pgrmr	Erin T., Kelsey P
Data Scientist/Pgrmr	Craig V., Amey W.
Statistician	David Williams

Role – Childrens Mercy	Name
Executive Advisor	Mark Hoffman
Bioethics Lead	Brian Carter, Jeremy Pettit
Formative Research Lead	Emily Hurley
Innovation Advisor 1	Krista Nelson
Innovation Advisor 2	Sallie Guezeraga
Senior Software Architect	Mooose Rivera, Harpreet Gill
Senior Software Architect	Avinash Kollu, Kevin Powers

Role	Name
Advisory Committee Chair	Sanjeev Mehta, Joslin
Director, Intervention Dev.	Susana Patton, Nemours
QI Clinical Champion	Ryan McDonough, Children's Mercy



### Role – Stakeholder Name Advisory

Dave Walton, Sarah Corathers, Rona Sonabend

Juan Espinoza, Helen DuPlessis, D. Williams, Purvi Sevak

Nana Jones, Sanjoy Dutta, Gregory Howe, Sally Jercha





