



Driving Equity and Innovation in the T1D Exchange Quality Improvement Collaborative: Advancing Outcomes Through Collaborative Change

Shivani Agarwal,¹ Shideh Majidi,² Nicole Riales,³ and Osagie Ebekozien,^{3,4} on behalf of the T1D Exchange Quality Improvement Collaborative

The T1D Exchange continues to be a leader in driving innovation and bridging translation gaps in evidence-based care for people with type 1 diabetes across the United States (1,2). With 35 pediatric and 20 adult centers across 21 states (Figure 1) and Washington D.C., the T1D Exchange has been able to expand its initiatives to create meaningful benchmarks in care and provide data that prompts national conversations to shape policy (Figure 2). In our third T1D Exchange Quality Improvement Collaborative (T1DX-QI) article collection, published in this issue of *Clinical Diabetes*, we highlight the results of studies that focus on important and emerging trends in type 1 diabetes care.

Inequity in diabetes technology use continues to require investigation to identify targets and address disparities and barriers for intervention (3,4). Gandhi et al. (5) and Prahalad et al. (6) examine insulin pump and continuous glucose monitoring (CGM) use across pediatric centers in the T1D Exchange, accounting for more than 20,000 youth with type 1 diabetes. Gandhi et al. (5) note that insulin pump use has increased from 2017 to 2021 in pediatric centers and that there are lower rates of diabetic ketoacidosis among youth with type 1

diabetes who use CGM, regardless of whether they are on insulin pump or multiple daily injection insulin therapy. Nevertheless, racial/ethnic and insurance disparities in pump use have persisted from 2017 to 2021. Prahalad et al. (6) note that, among pediatric sites in 2021, CGM use varied from 21 to 90%, and pump use varied from 12 to 79%, with no change in 2022. In addition, they note the existence of regional variations, with the highest rates of technology use in centers located in the U.S. Midwest and West regions, and the lowest rates in centers in the South and Southwest.

Taken together, these studies suggest that, despite encouraging evidence that CGM and insulin pump use has increased in the past few years, geographical and racial/ethnic disparities exist that might be influenced by state-level insurance policies. These macro-level barriers to the use of diabetes technology to accelerate improvement in population health urgently call for new discussion to ensure alignment of insurance coverage policies and access to technology with current standards of care for the treatment of type 1 diabetes.

Odugbesan et al. (7) describe an exciting first step in addressing inequity in diabetes technology in their report of results from the T1D Exchange Diabetes Technology Equity Study. Through multilevel clinic transformation initiatives targeted at reducing inequity in diabetes technology use, participating pediatric and adult centers were able to increase the use of diabetes technology by 15% among people of Hispanic ethnicity, 12% among non-Hispanic Blacks, and 7% among non-Hispanic Whites. Moreover, the disparity in diabetes technology use was reduced by 5% between people of non-Hispanic White and those of non-Hispanic Black race/ethnicity and by 6% between non-Hispanic Whites and Hispanics.

Our special article collection also includes articles on studies of real-world implementation of evidence-based care. Lee et al. (8) highlights a substantial decrease in telemedicine use for type 1 diabetes care from 2020 to 2021, describing institutional barriers that predicted center-level capacity for successful telemedicine implementation. Components of capacity included having a

¹Albert Einstein College of Medicine and Montefiore Medical Center, Bronx, NY; ²Children's National Medical Center, Washington, DC; ³T1D Exchange, Boston, MA; ⁴University of Mississippi School of Population Health, Jackson, MS

Corresponding author: Shivani Agarwal, shivani.agarwal@einsteinmed.edu

This article contains supplementary material online at <https://doi.org/10.2337/figshare.24324883>.

This article is part of a special article collection available at <https://diabetesjournals.org/collection/1849/Quality-Improvement-and-Population-Health>.
<https://doi.org/10.2337/cd23-0070>

©2023 by the American Diabetes Association. Readers may use this article as long as the work is properly cited, the use is educational and not for profit, and the work is not altered. More information is available at <https://www.diabetesjournals.org/journals/pages/license>.

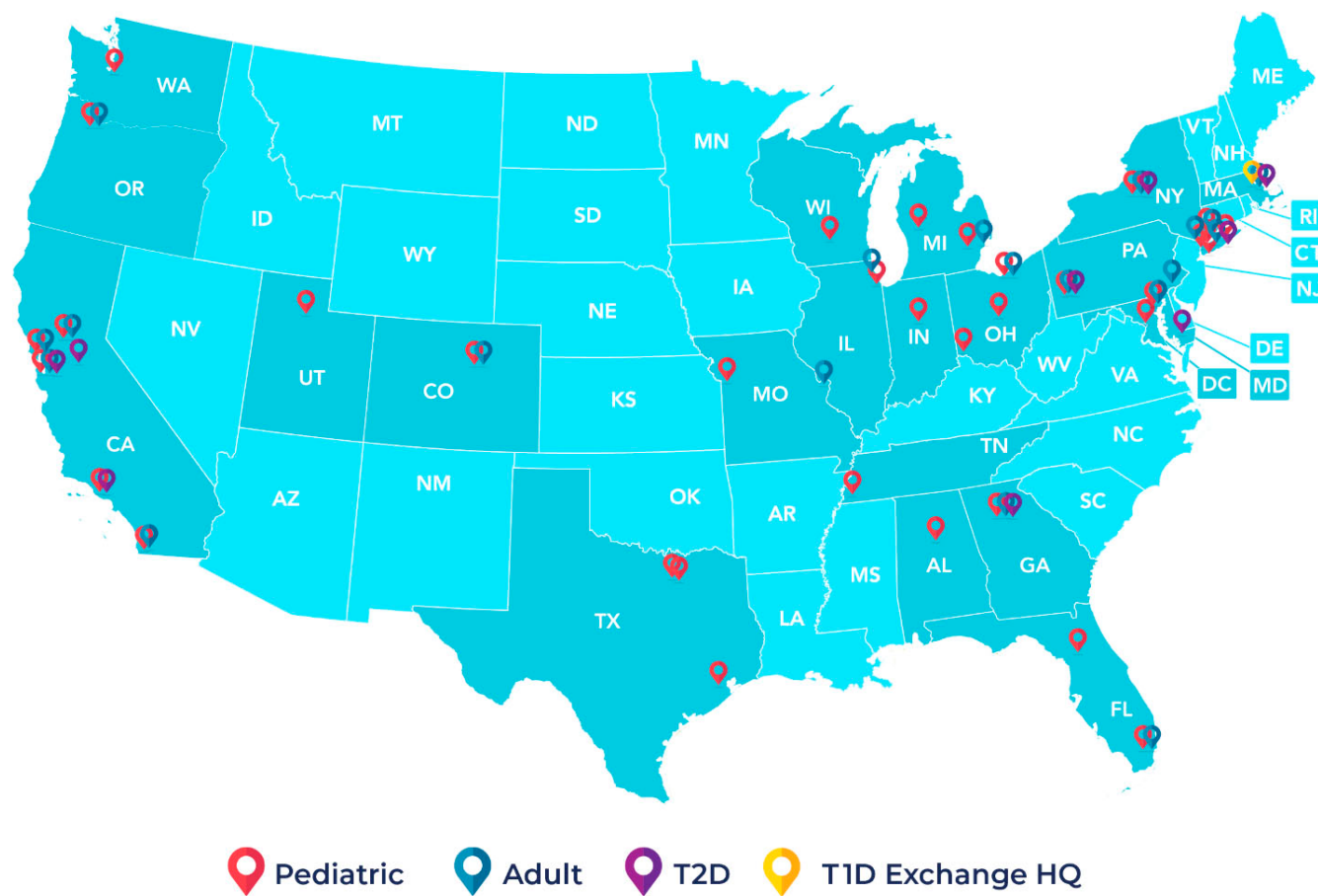


FIGURE 1 Map of the T1DX-QI participating centers.

telemedicine clinic workflow, assigning staff for telemedicine, having support for data uploading, and having center-specific benchmarks for telemedicine care. Centers with higher rates of telemedicine had a higher average number of center-level capacity components, suggesting that key institutional barriers remain and hamper the sustainability of telemedicine in many high-level type 1 diabetes centers. Odugbesan et al. (9) report on an initiative to increase screening for social determinants of health (SDOH) in five centers. They note improvement in SDOH screening rates from 1 to 70% using interventions that included additional staff training, development of a social risk index, implementation of screening in the electronic health record, and partnerships with community organizations to facilitate referrals to social need resources.

Finally, with the recent commercial approval of teplizumab, Ospelt et al. (10) report on a mixed-methods study of 50 type 1 diabetes health care providers to examine their awareness of, readiness for, and attitudes toward autoantibody screening to understand the

barriers to and facilitators of this type of screening as more type 1 diabetes prevention options become available. These authors found that, although participants recognized the benefits of screening with regard to facilitating early diabetes treatment, major barriers to screening implementation included provider- and clinic-level factors, including concerns about staffing, time requirements, and needed resources, as well as patient-level barriers of screening anxiety and cost.

As new options emerge that improve both glycemic outcomes and quality of life, type 1 diabetes care has never been more exciting. Incorporating diabetes technology, telemedicine, and preventive medications within the context of an equity perspective has the potential to drive improvements in population-level health for people with type 1 diabetes. By optimizing the implementation of such advancements in real-world settings through the use of quality improvement methods, the T1DX-QI initiatives can serve as important guides for other clinicians who care for people with type 1



FIGURE 2 Timeline of T1DX-QI activities. ADA, American Diabetes Association; EMR, electronic medical record; T1D, type 1 diabetes; T2D, type 2 diabetes.

diabetes and thereby drive improved outcomes on a broad scale (11).

ACKNOWLEDGMENTS

The authors thank The Leona M. and Harry B. Helmsley Charitable Trust for funding the T1DX-QI. The authors acknowledge the contributions of people living with diabetes and their family members, diabetes care teams, and collaborators within the T1DX-QI, who continually seek to improve care and outcomes for people with diabetes. The members of the T1DX-QI are listed in Supplementary Material.

DUALITY OF INTEREST

S.A. works as a health care disparities advisor for Beta Bionics and Medtronic, Inc. O.E. is an advisory board member for the Medtronic Diabetes Health Equity Council. No other potential conflicts of interest relevant to this article were reported.

AUTHOR CONTRIBUTIONS

S.A. wrote the manuscript. S.M., N.R., and O.E. reviewed/edited the manuscript. S.A. is the guarantor of this work.

REFERENCES

1. Ginnard OZB, Alonso GT, Corathers SD, et al.; T1D Exchange Quality Improvement Collaborative Study Group. Quality improvement in diabetes care: a review of initiatives and outcomes in the T1D Exchange Quality Improvement Collaborative. *Clin Diabetes* 2021;39:256–263

2. Alonso GT, Corathers S, Shah A, et al. Establishment of the T1D Exchange Quality Improvement Collaborative (T1DX-QI). *Clin Diabetes* 2020;38:141–151

3. Odugbesan O, Addala A, Nelson G, et al. Implicit racial-ethnic and insurance-mediated bias to recommending diabetes technology: insights from T1D Exchange multi-center pediatric and adult diabetes provider cohort. *Diabetes Technol Ther* 2022;24:619–627

4. Ebekoziem O, Mungmode A, Odugbesan O, et al.; T1DX-QI Collaborative. Addressing type 1 diabetes health inequities in the United States: approaches from the T1D Exchange QI Collaborative. *J Diabetes* 2022;14:79–82

5. Gandhi K, Ebekoziem O, Noor N, et al.; T1D Exchange Quality Improvement Collaborative. Insulin pump utilization 2017–2021 for over 22,000 children and adults with type 1 diabetes: multi-center observational study. *Clin Diabetes*. Online ahead of print at 12 October 2023 (doi: 10.2337/cd23-0055)

6. Prahalad P, Hardison H, Odugbesan O, et al.; T1D Exchange Quality Improvement Collaborative. Benchmarking diabetes technology use among 21 United States pediatric diabetes centers. *Clin Diabetes*. In press

7. Odugbesan O, Mungmode A, Rioles N, et al.; T1D Exchange Quality Improvement Collaborative. Increasing continuous glucose monitors (CGM) use for Non-Hispanic Black and Hispanic patients with type 1 diabetes (T1D): results from the T1D Exchange Multicenter Equity Study. *Clin Diabetes*. Online ahead of print on 13 October 2023 (doi: 10.2337/cd23-0050)

8. Lee JM, Ospelt E, Noor N, et al.; T1D Exchange Quality Improvement Collaborative. Institutional barriers to the successful implementation of telemedicine for type 1

diabetes care. Clin Diabetes. Online ahead of print on 7 September 2023 (doi: 10.2337/cd23-0056)

9. Odugbesan O, Yayah Jones N-H, Dei-Tutu S, et al.; T1D Exchange Quality Improvement Collaborative. Increasing social determinants of health screening rates among five endocrinology clinics across the United States: results from the T1D Exchange Quality Improvement Collaborative. Clin Diabetes. Online ahead of print on 31 October 2023 (doi: 10.2337/cd23-0060)

10. Ospelt E, Hardison H, Riales N, et al.; T1D Exchange Quality Improvement Collaborative. Understanding providers' readiness and attitudes toward autoantibody screening: a mixed-methods study. Clin Diabetes. Online ahead of print on 12 October 2023 (doi: 10.2337/cd23-0057)

11. Ebekozien O, Mungmode A, Buckingham D, et al. Achieving equity in diabetes research: borrowing from the field of quality improvement using a practical framework and improvement Tools. Diabetes Spectr 2022;35:304–312