## Using a Shared Decision Making Model to Increase Pump Use

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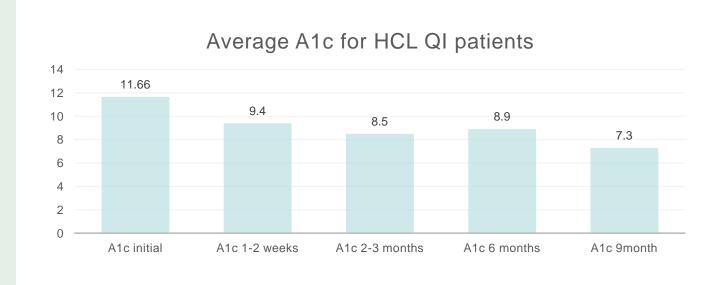


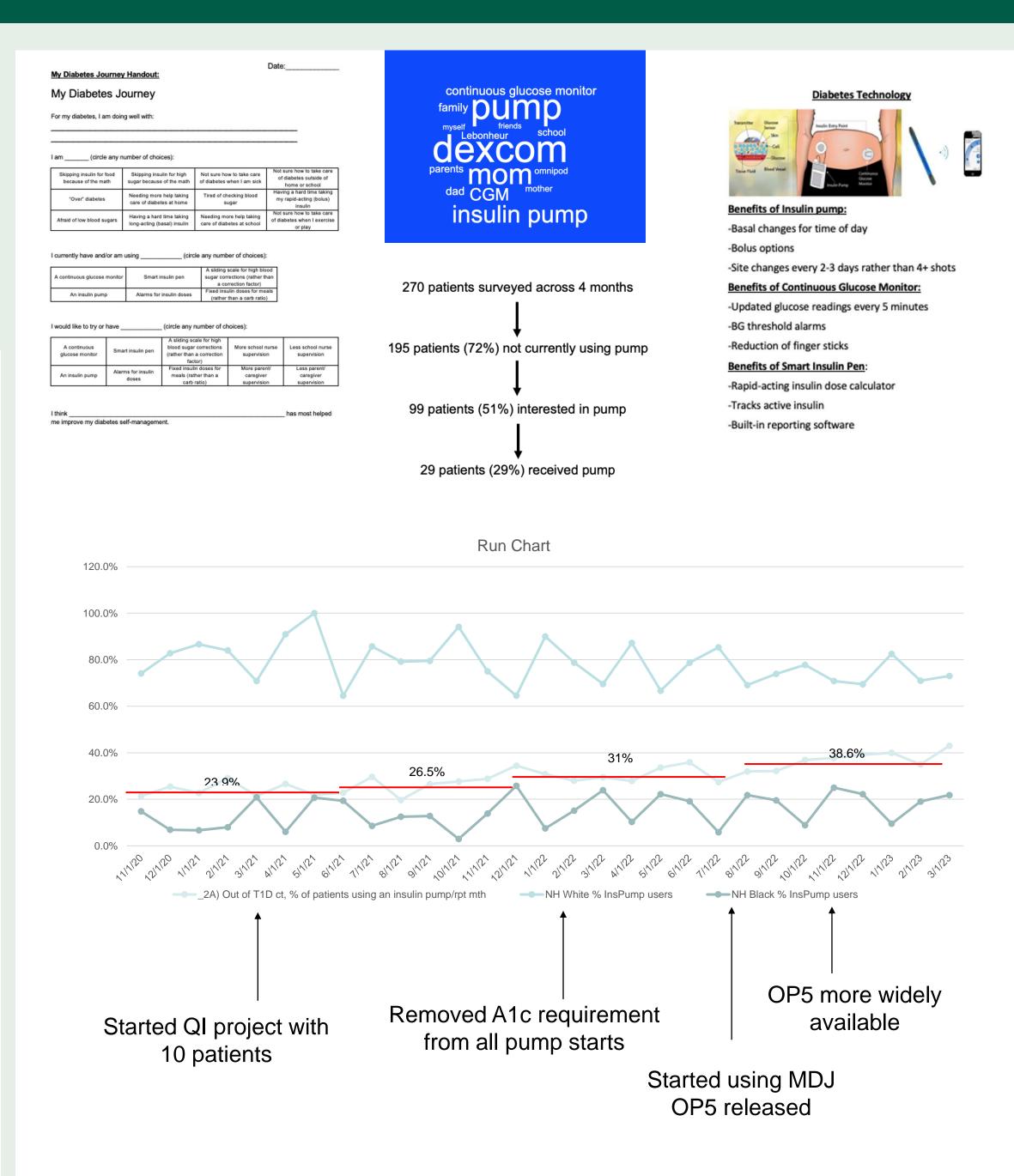
### Introduction

 Technology use has improved outcomes for patients with T1D. However, race disparities exist. This was evident by the discrepancy in non-Hispanic Black patients on insulin pumps (7%) vs non-Hispanic white patients (21%) in our clinic. Our goal is to safely and equitably increase the number of patients using insulin pumps

### **Methods**

- March 2021: We met with a multidisciplinary group to establish criteria and identified a group of 10 NHB patients interested in the insulin pump, who previously would not be considered candidates (A1c over 9.0). We started with a group of 10 patients and added more over time. As we demonstrated safety of HCL in patients with A1C over target we worked to expand pump use in general.
- February 2022: This lead to removal of the previous termed "pump screen" that disqualified patients with elevated A1Cs from pump use.
- August 2022: Using the "my diabetes journey" questionnaire in conjunction with a brief technology handout we fostered conversations about technology options that allowed for shared decision making
- August 2022: OP5 launched in US, restriction for insurances
- Fall 2022: Broader insurance coverage for OP5 system
- On-going:Continued clinic-wide education so entire staff was more comfortable with the new technology.





# Equity Ratio (NHB%/Total%) - Run Chart 2.0000 1.5000 1.0000 0.05000 0

### Results

- As of March 2023, we have helped >35% of our interested patients navigate the process of obtaining insulin pumps.
- Patient's are now taught about insulin pumps earlier in education and there are no longer A1C cutoffs to "allow" pump starts.
- Total pump use has increased from 23% to 38.6%. Equity is stable to slightly improved with Equity ratio almost 50%.

### Conclusion

- Utilizing shared decision-making can help to identify patients who
  might not initially be considered for technology. We have
  demonstrated that many interested patients can safely initiate pumps
  which will help improve their diabetes management.
- We are continually adjusting our processes to improve equity in pump use and increase the number of patients utilizing pumps in our clinic
- The change in culture within the clinic was vital for success and the addition of continued education.
- Next steps include focusing on patients with A1c over 9.5 and screening/effectively addressing SDOH.

#### References

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