T2D CGM Equity Project- Rolling Action Item List							
AIM: Reduce the inequity of CGM technology access/utilization among White, Hispanic and Black T2D patients							
Key Driver	Intervention	PDSA	Point Person	Progress Note	Next Steps	Next Report T1Dx	Status
Lack of streamlined process to prescribe CGM; potential provider bias when gaging interest/affordability for CGM	CGM screening tool	PDSA 1: screen patients in waiting room prior to MD visit to assess if patient is currently using CGM or interested in doing so. Screening tool is a one page series of questions asking about insurance coverage, insulin usage, and ability to pay out of pocket. PDSA 2: screening tool edited to include an "MD only section" which allows the provider to show that the screening tool has been reviewed. Also included here are some tips for insurance coverage and ordering instructions (DME v pharmacy benefit). PDSA 3: team created a "CGM insurance access map" to help providers determine what CGMs are covered and how they should be ordered by various insurance plans.	Rachel Taft, Sonya Haw, David Ziemer	participation and positive feedback from providers. A random sample collected before the screening tool was rolled out showed 0 new CGM prescriptions. According to random samples collected	PDSA 4: contact all patients from both cycles to determine number of patients that have received and are using CGM from the screening tool.  Future plans: roll out screening tool for all new patients as well as follow up patients in the first 2-3 months of the year (to catch changing insurance status). Embed screening tool into EMR to reduce paper usage and improve data collection.	9/18/2023	In progress- still working on calling all patients from both cycles
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