



**T1D**  
*Exchange*

# QI Collaborative Call, Adults

1/24/23



# Welcome & introductions

# Agenda

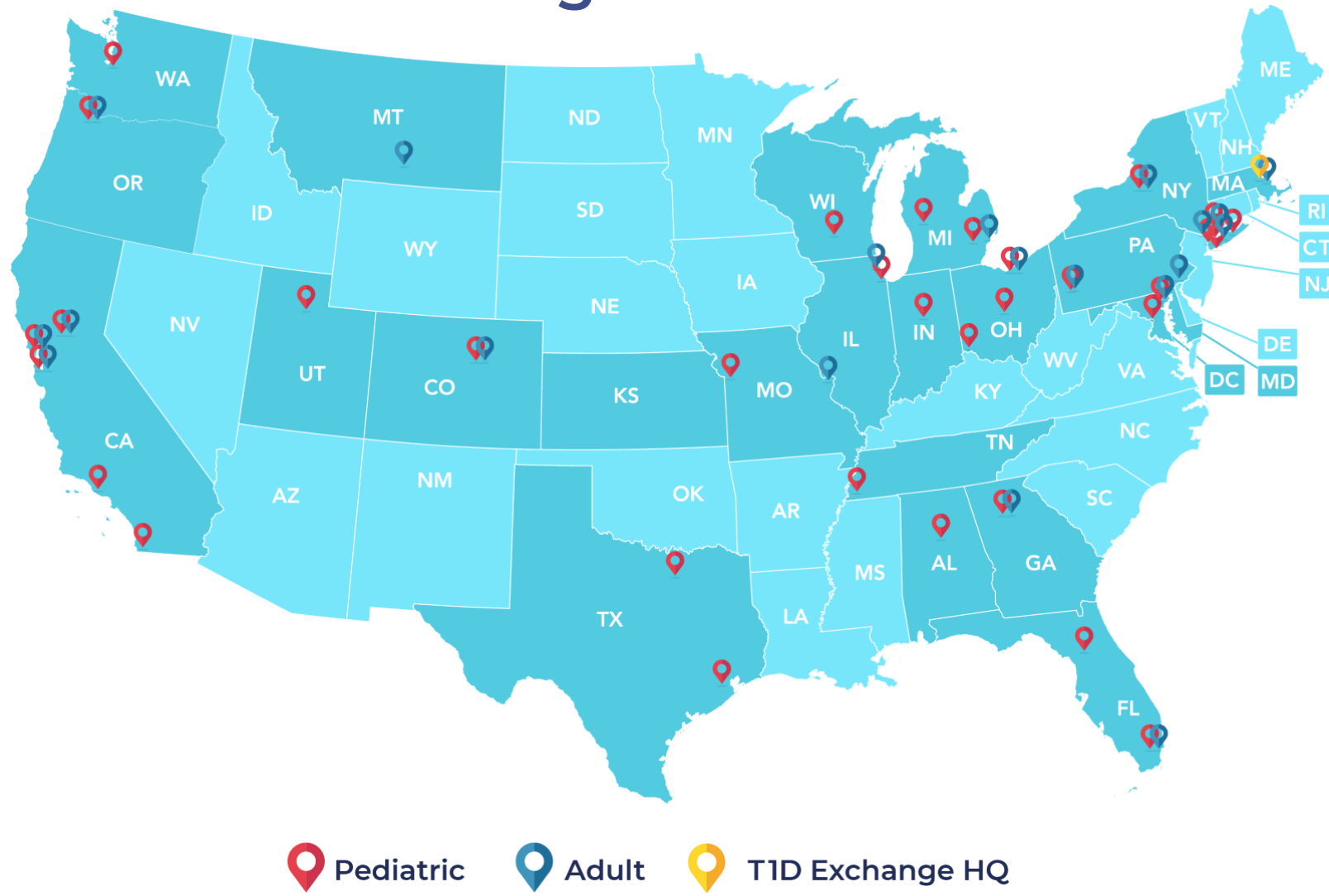
- Collaborative updates
  - New clinics joining the Collaborative
  - Reporting Measures
  - T2D program
- January Collaborative presentations
  - Ruth S. Weinstock, MD, PhD SUNY
  - Ann Mungmode, MPH, CPHQ, T1DX-QI



# T1D Exchange Updates

# T1D Exchange Quality Improvement Collaborative: Accelerating Change through Benchmarking and Improvement Science for People with Type 1 Diabetes. Journal of Diabetes. Nov. 2021

## T1D-QI network of 54 centers, caring for 85,000+ T1D patients across 21 states and Washington D.C.



# 20 adult clinics – caring for 28,000 patients with T1D



# 20 participating adult clinics

Albert Einstein Shivani Agarwal MD MPH	Mount Sinai Carol Levy MD
Billings Clinic Haleigh James MD	NYU Langone Lauren Golden MD
Boston Medical Center Devin Steenkamp MD	Oregon Health & Science University Andrew Ahmann MD
Grady Memorial Hospital Sonya Haw MD	Stanford University Marina Basina MD
Northwestern Medicine Grazia Aleppo MD	SUNY Ruth Weinstock MD PhD
Penn Medicine Ilona Lorincz MD	UC Davis Prasanth Surampudi MD
Washington University Alexis McKee MD	UCSF Umesh Masharani MD
Barbara Davis Center Halis Akturk MD	UPMC Jason Ng MD
Cleveland Clinic, Pratibha Rao, MD, MPH & Mary Vouyiouklis, MD	University of Miami Francesco Vendrame, MD PhD
Johns Hopkins Nestoras Mathioudakis MD MHS	

# Welcome Johns Hopkins and UC Davis!



Nestoras Mathioudakis, MD, MHS  
JHM Diabetes Prevention &  
Education Program. Division of  
Endocrinology, Diabetes &  
Metabolism. Division of Biomedical  
Informatics & Data Science



Prasanth N Surampudi, MD  
Associate Professor,  
Endocrinology, Diabetes, and  
Metabolism, UC Davis





# Collaborative Clinic Profile: Adult Diabetes Center at Johns Hopkins



Center and Providers	Multidisciplinary Team Members	Volume and Demographics	Contact Names
<p><b>Johns Hopkins Comprehensive Diabetes Center</b> (Johns Hopkins Outpatient Center, Bayview Medical Center, Green Spring Station)</p>	<p><b>Adult Endo MD: 9</b> <b>APP: 4</b> <b>Adult Endo Fellows: 7</b> <b>CDCES: 5</b> (1 RD, 3 RN, 1 PharmD)</p>	<p>1,343 patients with T1D seen in last 1 year</p> <p><b>Insurance:</b> <b>Medicare: 13%</b> <b>Medicaid: 1.3%</b></p> <p><b>Race:</b> White: 74% Black: 20% Other: 6%</p>	<p><b>Site PI:</b> Nestoras Mathioudakis, MD MHS <a href="mailto:nmathio1@jh.edu">nmathio1@jh.edu</a></p> <p><b>Site coordinator:</b> Mohammed Abusamaan, MD MPH <a href="mailto:mabusamaan@jhmi.edu">mabusamaan@jhmi.edu</a></p>

# Learning Session

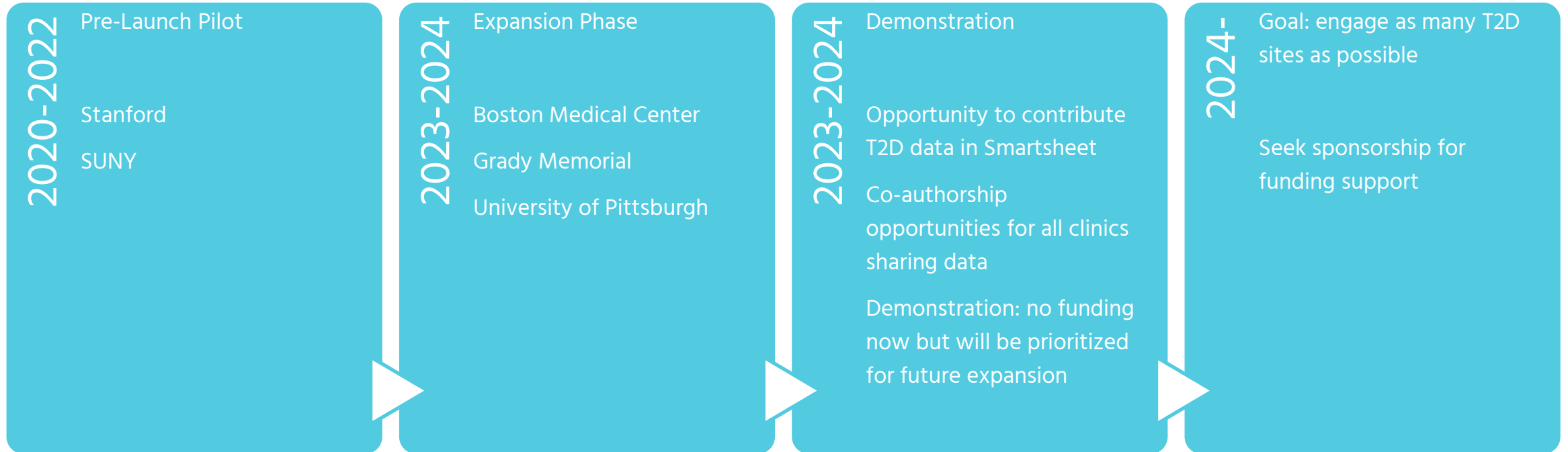
Reminder: T1D Exchange will not accept reimbursements for the 2022 learning session after Jan 30, 2023. Please share your flight receipts to [QI@t1dexchange.org](mailto:QI@t1dexchange.org) this week!

Quarterly invoices for 2022 deliverables are due by Jan 31, 2023 to close our books on 2022.

# 2023-2025 reporting

- Q4 2022 data reporting are due now and use the previous Smartsheet table definitions for numerators and denominators.
- Reminder: reporting for the 2023-2025 period, which began 1/1/2023.
- Expectations: centers should report monthly data for the Jan 1-31, 2023 period by 3/1/2023.
- You can find Reporting Measures on the “New Clinics” page of the T1DX-QI member website.
- Questions about reporting or the Smartsheet access? Ask your QI coach and/or email [qi@t1dexchange.org](mailto:qi@t1dexchange.org)

# T2D Program





# Clinical Presentation:

# Screening for SDOH

January 24, 2023



## SDOH QI Project Team Members

Emilie Hess, MS	Marisa Desimone, MD
Beth Wells, MSN, RN	Shabnam Dhillon MBBS
Hollie Cartini, LMSW	Rachel Hopkins, MD
Melissa Reed, MSW	Roberto Izquierdo, MD
Melissa Stacy, AS	Jessica Reis, MSN, RN
Ruth S. Weinstock, MD, PHD	

# About Us: Adult Clinic

Time-Frame: 1/17/22 to 1/16/23

1,650 people with T1D

3,200 people with T2D

3,760 people with endocrine disorders

75 % seen in-person vs. 25 % telemedicine

T1D using CGM: 80.3 %

T2D using CGM: 30.5%

T1D using insulin pump: 52.2 %

T2D using insulin pump: 1.8 %

Staff: Clinical FTE

4.3 Endocrinologists

6.3 APPs (NP/PAs)

1.0 Podiatrist

4.5 Nurse DCES

4.4 Dietitians\*

1.0 Social Worker

1.0 Pharmacist\*

1.0 QI Coordinator\*

1.0 Data Coordinator\*

13.3 LPNs / MOAs

\*shared with Pediatric Clinic

Adult and Pediatric Clinics are adjacent with some shared spaces

## Insurance: Adult Clinic

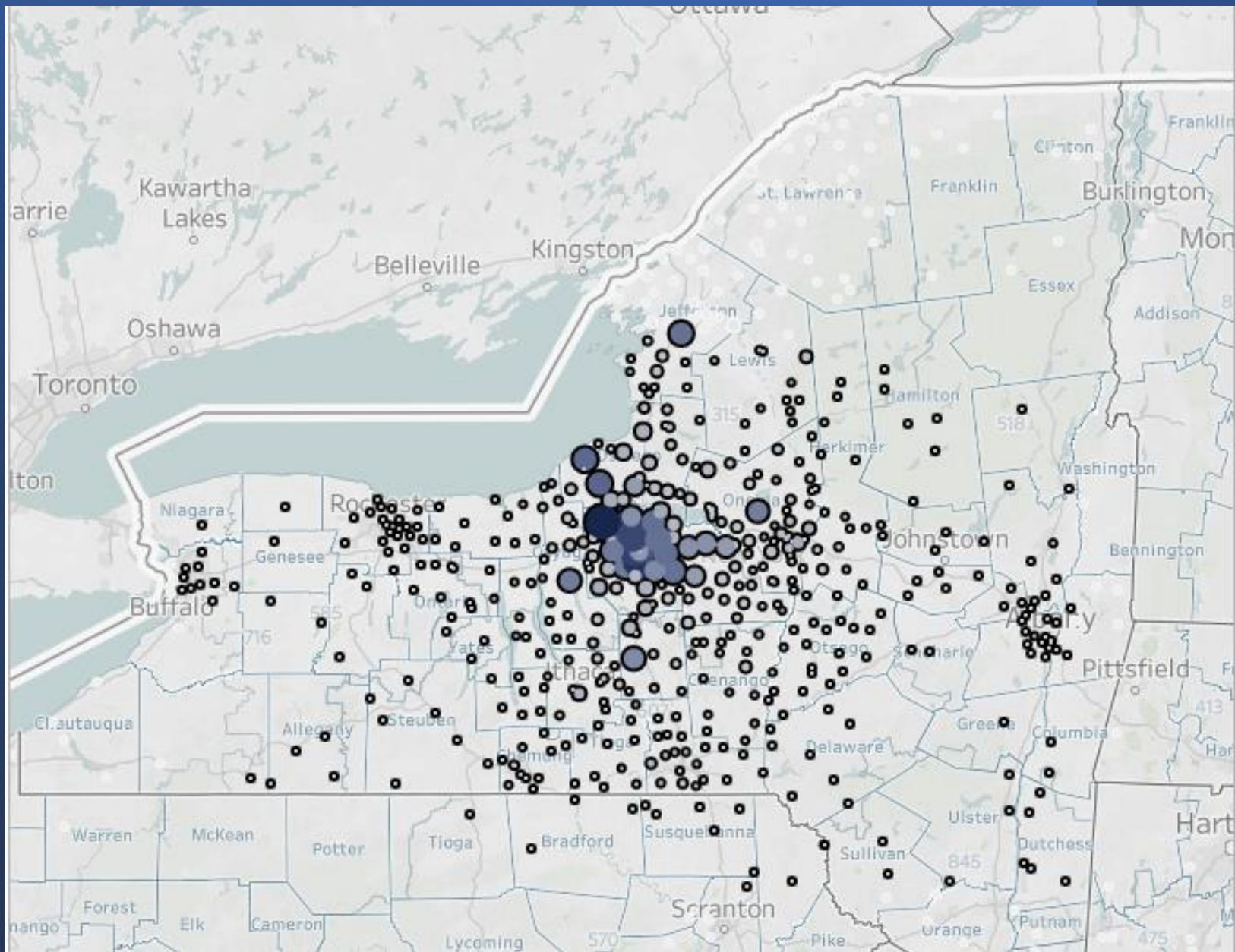
### T1D

- Private: 55.4 %
- Medicare: 23%
- Medicaid: 20%
- Uninsured: 0.25%

### T2D

- Private: 30.3%
- Medicare: 56.1%
- Medicaid: 12.7%
- Uninsured: 0.22%





# Social Determinants of Health

## Background:

**August 2021: screening for Social Determinants of Health (SDOH) 0%**

## AIMS:

- **To begin screening for SDOH**
- **To increase screening with goal of 85%**

## Joslin Social Determinants of Health



### Financial Resource Strain



How hard is it for you to pay for the very basics like food, housing, medical care, and heating?

 Very hard Hard Somewhat hard Not very hard Not hard at all Patient refused

### HealthWatch Housing Screener



In the last 12 months, was there a time when you were not able to pay the mortgage or rent on time?

 Yes No Patient refused

In the last 12 months, how many places have you lived?



In the last 12 months, was there a time when you did not have a steady place to sleep or slept in a shelter (including now)?

 Yes No Patient refused

### Transportation Needs



In the past 12 months, has lack of transportation kept you from medical appointments or from getting medications?

 Yes No Patient refused

In the past 12 months, has lack of transportation kept you from meetings, work, or from getting things needed for daily living?

 Yes No Patient refused

### Food Insecurity



Within the past 12 months, you worried that your food would run out before you got the money to buy more.

 Never true Sometimes true Often true Patient refused

Within the past 12 months, the food you bought just didn't last and you didn't have money to get more.

 Never true Sometimes true Often true Patient refused

## Medication Financial Assistance



Time taken:

[+ Add Group](#) [+ Add Row](#) [👤 Responsible](#) [+ Create Note](#)

Show Last Filed Value  Show All Choices

### Financial Assistance

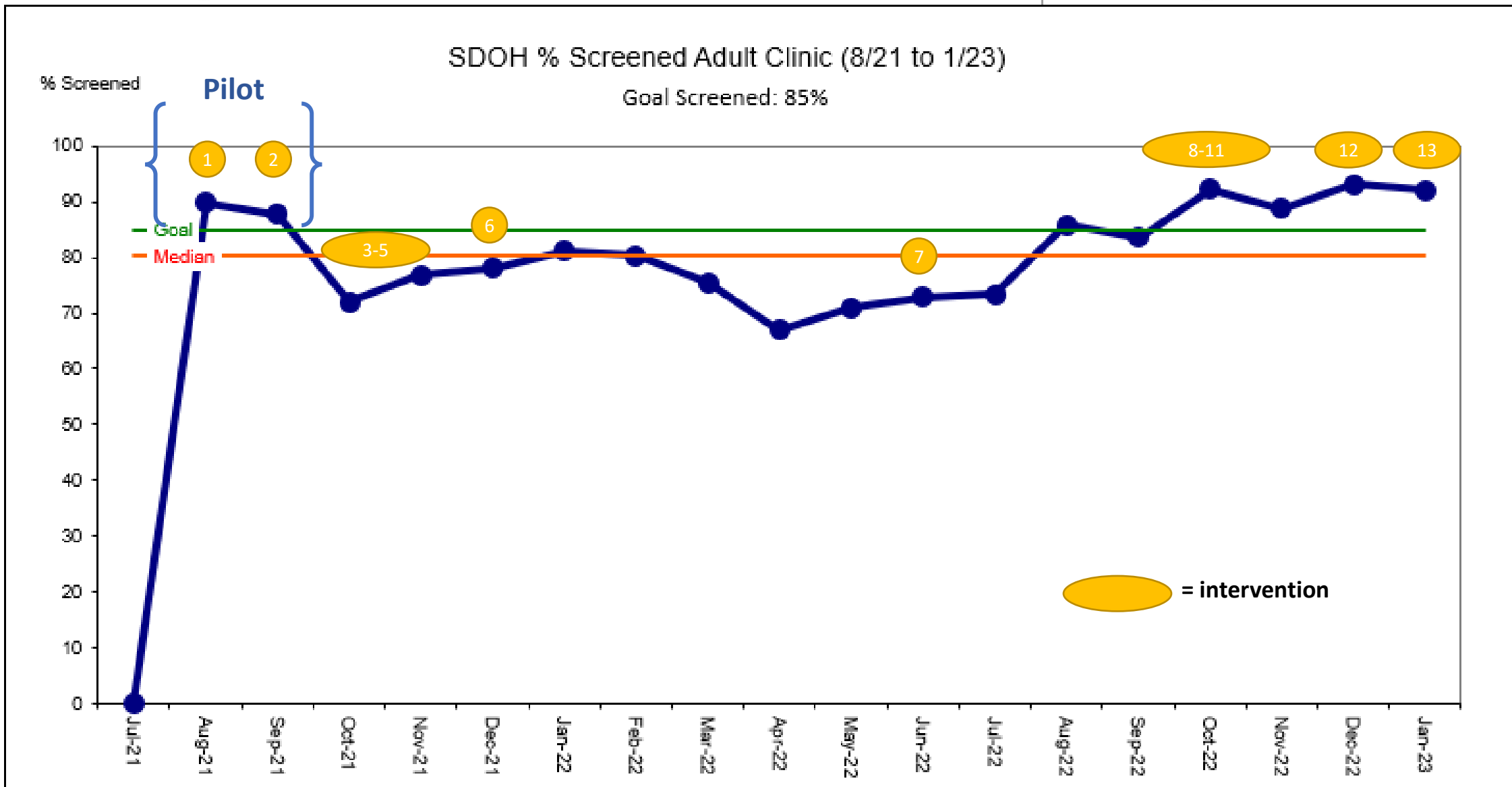
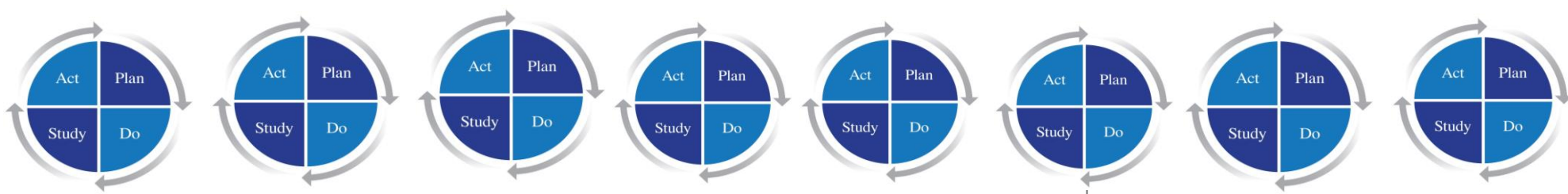


How often in the past year have you not taken your medications because of cost?

Never taken today

Can a team member contact you to discuss medication costs?

[+ Create Note](#)



# Pilot

- 1 Aug. 2021: During rooming process, LPNs screened (verbally asked SDOH questions) patients of one endocrinologist doing televisits and one seeing patients in-person
- 2 Sept. 2021: Created an Epic smart phrase (.jossdoh) to improve LPN documentation and enable generation of reports in Epic (answers to SDOH questions; track SW referrals and reasons SW referral declined)



Patient was asked Joslin SDOH questions and screened:

{JOSSDOH:26129}

- Patient declined to answer Social Determinants of Health questions
- Positive SDOH screening, social work referral made, provider notified via Qliq/Vocera/in-person
- Positive SDOH screening, social work referral declined by patient, provider notified via Qliq/Vocera/in-person
- Reason patient declined referral - The situation is temporary
- Reason patient declined referral - Already receiving Resources elsewhere
- Reason patient declined referral - Too personal

Oct. 2021:

- **Roll Out of SDOH Screening to All in Adult and Pediatric Clinics**
- Started a formal referral process: referrals sent to SW via Epic (instead of only using Vocera; referrals in Epic can be tracked).
- After observing LPNs, SW created a script to improve referral rate (*instead of LPNs asking patients if they want to see SW, asking if they would like to receive additional support*)

### Referral to Social Work – Positive Only

May I reach out to our support team to see if there are any additional resources to help you with?

(yes) great! I am going to connect you with Hollie or Melissa, our Social Workers

(no) ok! May I ask if:

- a.) The situation is temporary
- b.) Already receiving resources elsewhere
- c.) Privacy Concerns
- d.) Other (document reason)

- 6 Dec. 2021: Reminded LPNs to ask “would you like additional support”; Revised our BPA (added positive SDOH screen)

BestPractice PSYCH EVAL Depression Anxiety

BestPractice Advisories Expand/Collapse All

Quality/Regulatory Compliance (2)

Please consider placing a referral to social work. ✓ Accept (1)

The patient scored 10 or greater on the PHQ9. Please consider ordering a referral to social work.

PHQ-9 Score: 11

This patient has tested positive for a SDOH answer. Please consider ordering a referral to social work.

Within the past 12 months, you worried that your food would run out before you got the money to buy more.: Sometimes

Within the past 12 months, the food you bought just didn't last and you didn't have money to get more.: Never true

In the past 12 months, has lack of transportation kept you from medical appointments or from getting medications?: yes

In the past 12 months, has lack of transportation kept you from meetings, work, or from getting things needed for daily living?: No

How hard is it for you to pay for the very basics like food, housing, medical care, and heating?: Hard

In the last 12 months, was there a time when you were not able to pay the mortgage or rent on time?: N

In the last 12 months, how many places have you lived?: 3

In the last 12 months, was there a time when you did not have a steady place to sleep or slept in a shelter (including now)?: N

Referral to Social Work

✓ Accept (1)



# Adult Clinic

8/10/2021-6/16/2022	
Total patients seen (n, %)	
T1D	1,655
T2D	2,439
Total patients screened for SDOH (n, %)	
T1D	1,324/1,655 = 80%
T2D	2,305/2,439 = 92%
Total patients at risk (n,%)	
T1D	<b>229</b> / 1,324 = 17.2 %
T2D	<b>436</b> /2,305 = 18.9%
SW referrals for positive screening (n, %)	
T1D	<b>72</b> /229 = 31.4%
T2D	<b>189</b> /436 = 43.3%

From Epic: SDOH encounter level reports (responses to SDOH questions), BPA reports, SW referral report

- 7 June 2022: Added our Clinical Trainer to help retrain staff and document mastery of SDOH screening / SW referral processes

## Added to LPN Core Competencies

<p><b>For all patients;</b> Complete SDOH screening. Do not ask questions if the patient has already completed them within 30 days prior to their visit</p>			
<ol style="list-style-type: none"> <li>1. Select Joslin SDOH in rooming tab to complete questions.</li> <li>2. Notify provider of a positive screening by indicating this on the rooming sheet.</li> <li>3. Document in a nursing note using ".josssdoh" smartphrase for positive screening or declined to answer.</li> <li>4. If positive, a BPA will automatically populate to offer patient access to social work services. If patient accepts, follow prompts to pend a social work referral to the provider for review and signature. If patient declines, follow prompts to select appropriate option.</li> </ol>			

For all patients: Verify all necessary documentation is completed under

Oct, 2022:

Provided the SDOH questions (on paper) at check-in (instead of LPNs verbally asking questions).

LPNs put answers into Epic, if document blank the LPNs verbally ask SDOH questions.

Expanded language access of SDOH question sheets (Spanish, Nepali, Arabic, Russian, Bosnian, and Somali, our most common languages).

Started screening for every clinic visit except “Lab Only”.

Note: SDOH screen available for patients to complete via MyChart throughout institution since Sept 2021 (24 questions vs our 8 questions); only 7-8 MyChart responses received to date

12

Nov., 2022: Change SDOH screening from every visit, to SDOH screening every 30 days to reduce workload/burn-out

13

Dec., 2022: Patients given option to complete sheet in private

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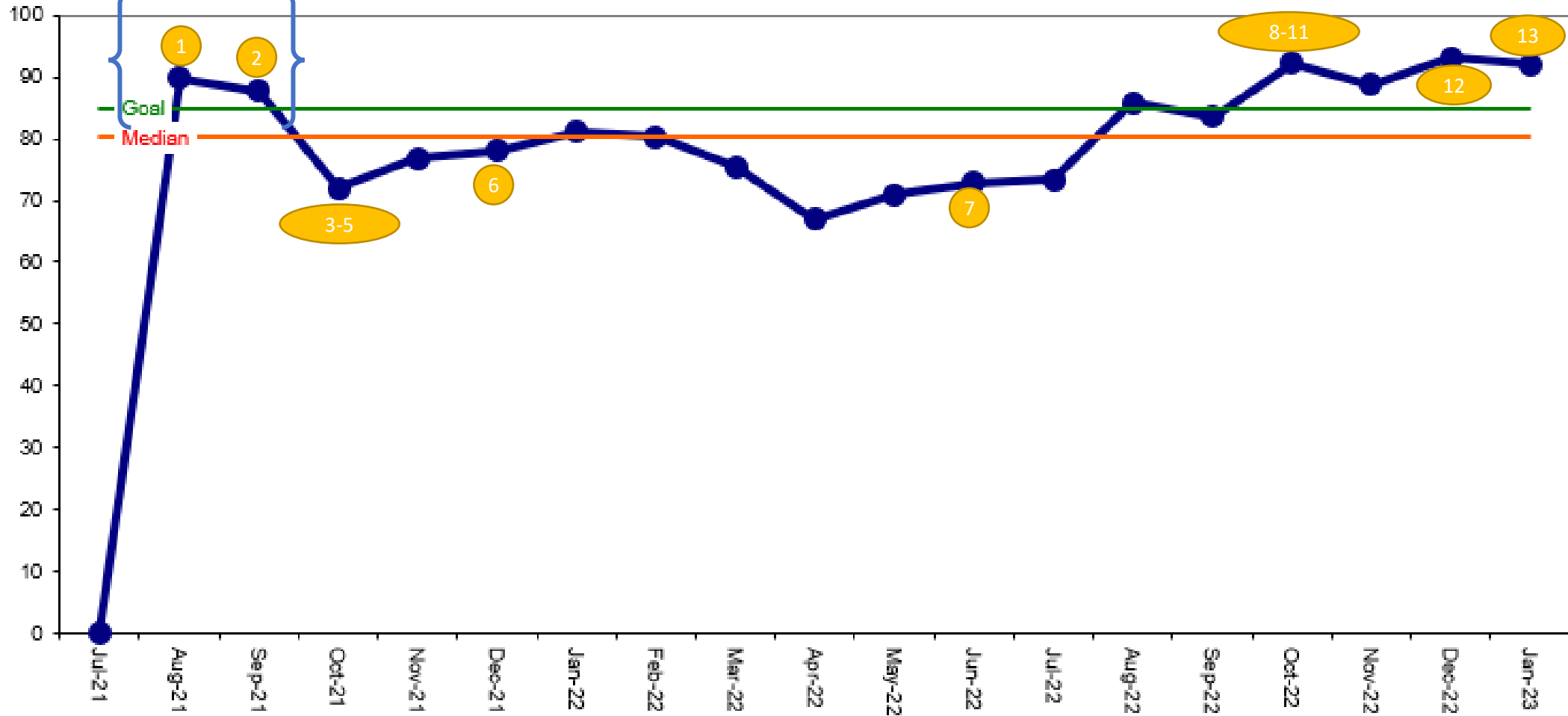
Please check here if you'd like to talk in private:

# SDOH % Screened Adult Clinic (8/21 to 1/23)

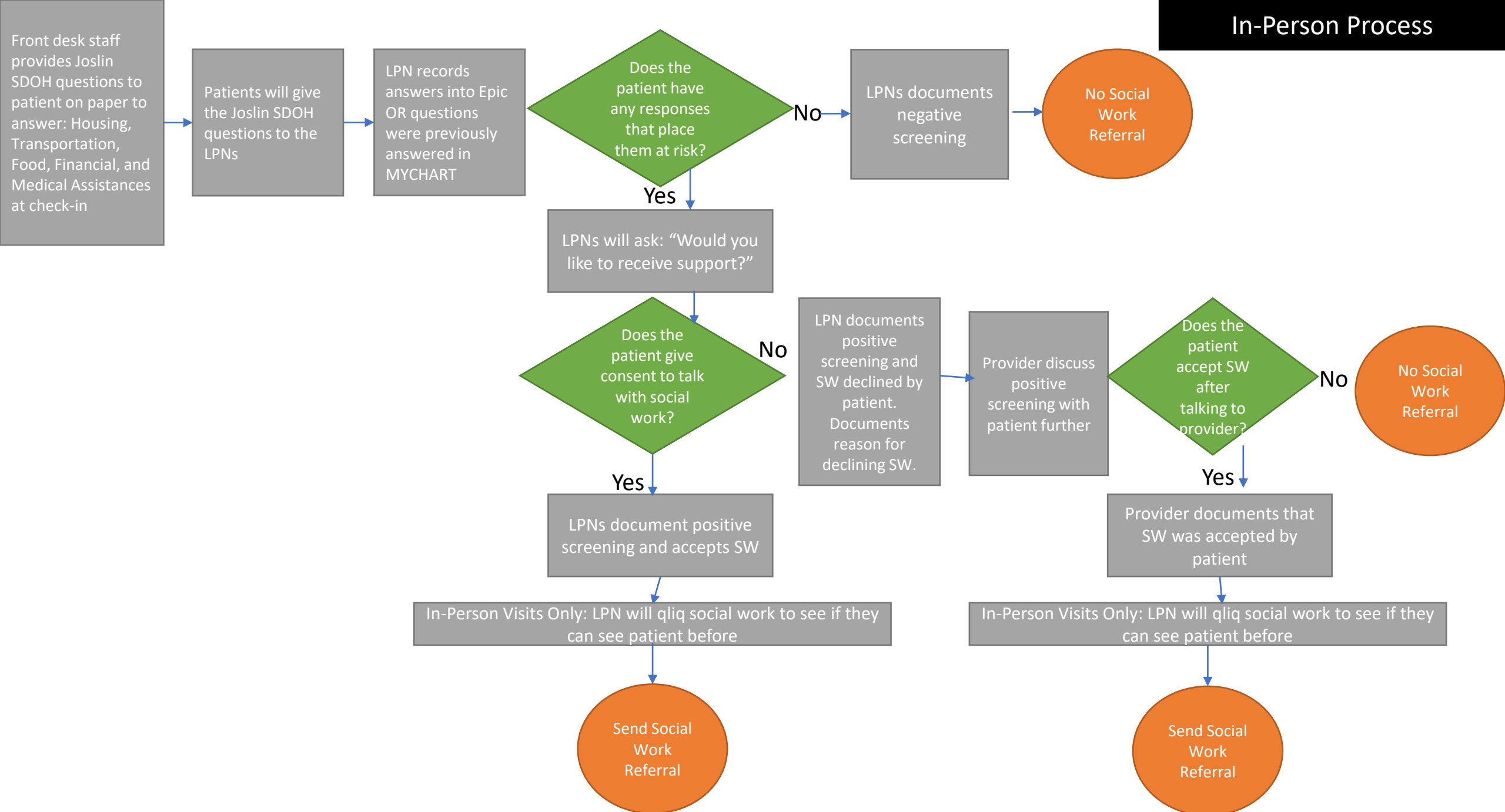
Goal Screened: 85%

% Screened

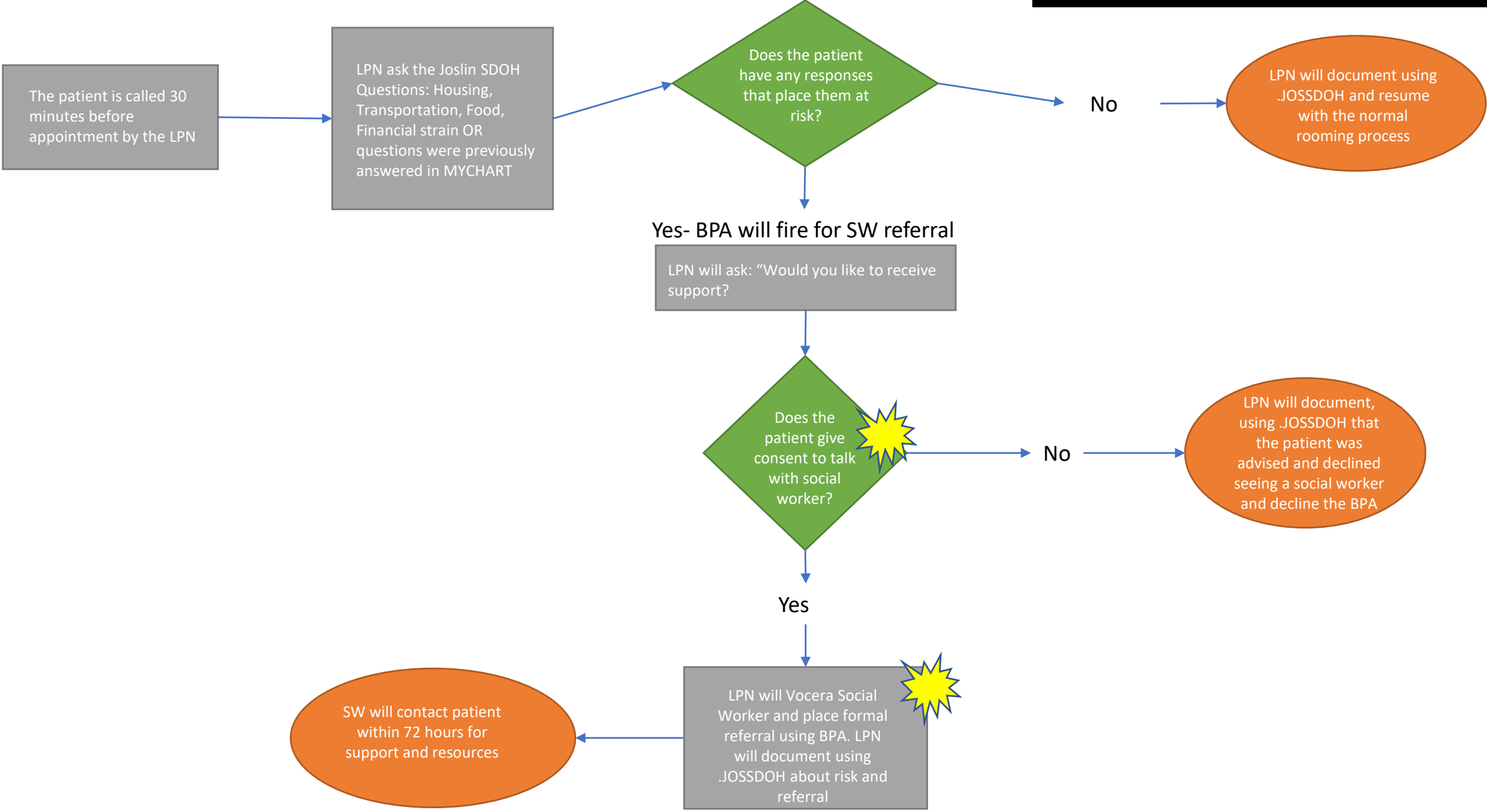
Pilot



# In-Person Process



# Telemedicine Process



# SnapShot

## ♥ Social Determinants of Health ↗

Alcohol use  
Tobacco use  
Financial resource strain  
Depression (PHQ9)  
Stress  
Physical activity  
Food insecurity  
Transportation needs  
Housing stability  
Intimate partner violence  
Social connections





# Next Steps/Future Directions

- Increase referrals to SW for positive screening
- Examine SW referrals by age, race and ethnicity
- Assess impact for those referred to SW e.g successful access of resources
- Assess outcomes such as A1c, No Show rate, depression, SDOH after 6 to 12 months post SW referral



**THANK YOU!**

# Adult Clinic: Positive SDOH Screening (n)

8/10/2021-6/16/2022

## Financial:

- How hard is it for you to pay for the very basics like food, housing, medical care and heating? 241 T1D; 240 T2D

## Food:

- You worried that your food would run out before you got the money to buy more. 81 T1D; 82 T2D
- The food you bought just didn't last and you didn't have money to get more. 79 T1D; 82 T2D

## Housing:

- Was there a time when you were not able to pay the mortgage or rent on time? 99 T1D; 75 T2D
- How many places have you lived? (2+) 181 T1D; 66 T2D
- Was there a time when you did not have a steady place to sleep or slept in a shelter? 8 T1D; 12 T2D

## Transportation:

- Has lack of transportation kept you from medical appointments or from getting medications? 68 T1D; 65 T2D
- Has lack of transportation kept you from meetings, work, or from getting things needed for daily living? 57 T1D; 62 T2D

# Pre/Post learning



**T1D**  
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# QI Adult Centers Network Performance

Monthly Collaborative Call  
1/24/23

# Adult T1D Glycemia Targets KDD 2020-2022

## Aim

## Primary Drivers

## Change Ideas

Among people with T1D,\* increase proportion of patients achieving glycemic targets:

- At least 25% with A1c <8%, OR
- Increase proportion of patients <8% by 5%, OR
- Increase TIR among CGM users by 5% from baseline in 2 years

Health Literacy/  
Education and  
Support

Use of Data

Social Determinant  
of Health

Diabetes  
comorbidities and  
complications

Medication management  
and device use

Access to care

Psychosocial  
Support

- Patient Education on diet, exercise and device use
- Support “emerging adults” (18-26) with continued “transition” education for disease management
- Education to reduce DKA events/admission,

- Use data registries to support population health

- Culturally Competent Care (offering education/materials in appropriate languages, etc.)
- Catalogue of community resources, Train

- Case management, follow up for patients not reaching target goals for BG, LDL, BP
- Self-management
- Health education for diabetes complications

- Insulin monitoring/nutrition interactions
- Coach >4 checks/day (for non CGM patients)
- Test new workflows to improve device use/device documentation

- Follow up with LTFU patients (not seen for > 180 days); regular follow up (phone/email/text/televisit)

- Conduct mental health screening and referrals (i.e. depression, FOH, diabetes distress)
- Improve psychosocial support
- MyChart message for questionnaires, PROs, high-risk patients

- 4X glucose check education
- Set small patient- and provider-selected goals with clear action step
- Peer support groups, new onset classes, technology literacy

- Use EMR templates
- Incorporate QI measures or flow sheets

- staff about SDOH
- Documenting barriers to care (housing, transportation, food etc.)

- Screening for diabetes complications and comorbidities and referring to subspecialists/care as appropriate

- Device data reviews, staff troubleshoot device
- Advertise CGM in waiting rooms, etc.
- Provide contact information for device reps/patient support

- Improve scheduling process
- Preparing patients for telehealth visits (“pre-visit visit”)

- Create workflow for positive patients who needs referral
- Screen for QOL (compare control of people using CGM vs no CGM)

\*Duration > 1 year, ages 18-75, with at least one in-person or telemedicine visit in the last year

# Data and T1D Exchange

# Data and the T1D Exchange

## Data Mapping

- Typically led by IT team, process to map against T1Dx data specifications resulting in access to the full QI portal and contribution to population health research.

## Smartsheets

- Temporary data sharing solution (prior to site completing data mapping) where site shares aggregate data to produce dashboards; allows sites the benefit of benchmarking and identifying shifts and trends over time.

## Special Initiatives

- Modify/use an existing data collection tool to support a temporary project (i.e. COVID-19 or telemedicine)



# Smartsheets

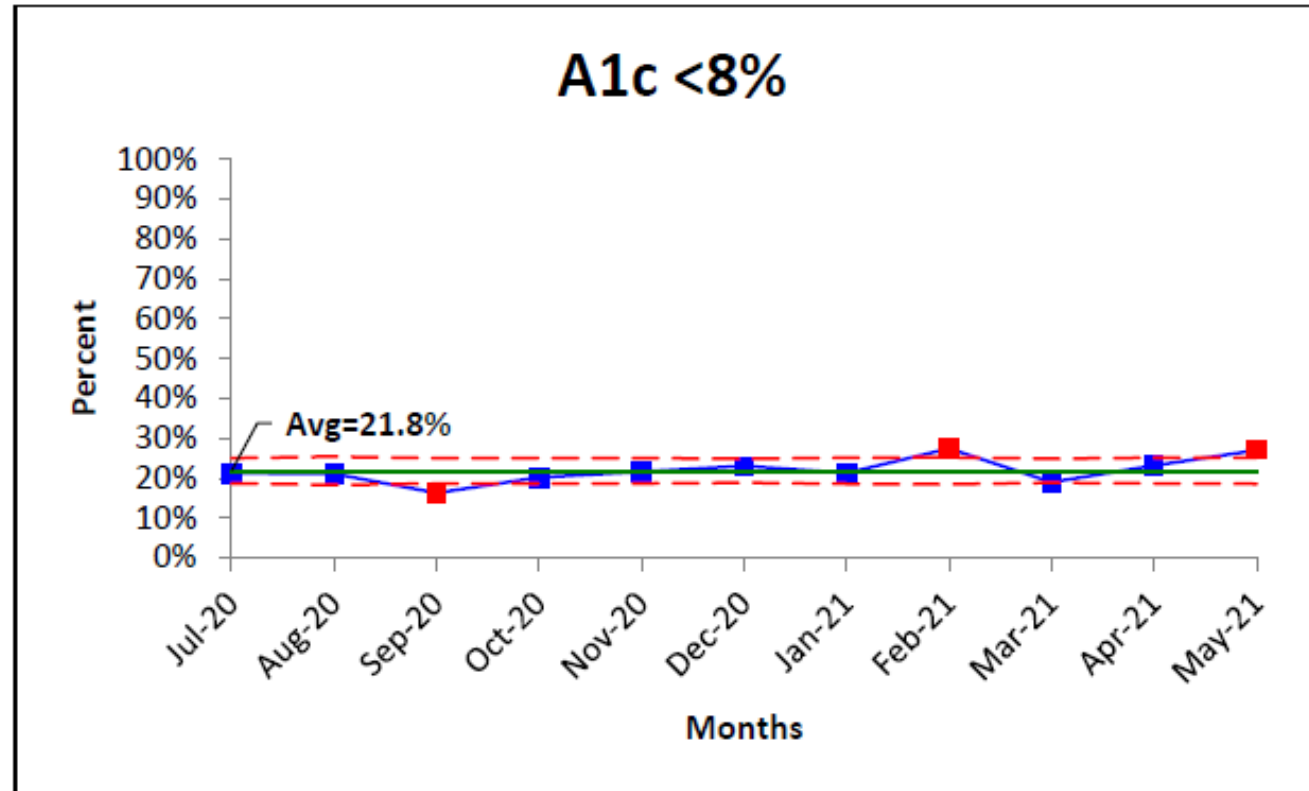
Primary Column	July 2020	Aug 2020	Sept 2020	Oct 2020	Nov 2020	Dec 2020
All Denominators (A): The number of patients with T1D (all ages) at your center with a minimum duration of diabetes $\geq$ 12 months with 1 or more HbA1c values in the preceding 12 months, of which the last visit (either in-person or telehealth visit) was from the reporting month.						
<b>Phase 1 (Priority Measures to be completely reported by December 2020)</b>						
(1) The number of patients in (Denominator - A) with HbA1c $<$ 8 (Most recent A1C)						
(2) Median A1c of all patients from (A): of the unique type 1 diabetes patients ages 1-85, what was the median of the most recent hemoglobin A1c value from all patients in this reported month						
(3) The number of patients in (A) who reported using a sensor/CGM during the month being reported on						
(4) Number of patients in (A), excluding CGM users, who check their FSBG $>$ or $=$ to 4x/day						
(5) The number of patients in (A) who are active pump users						
(6a) Number of patients in (A), ages 12 and older, who met eligibility criteria* for depression screening for reporting month						
(6b) Number of patients in 6a that were screened						
<b>Phase 2 (Measure reporting due before March 2021)</b>						
(7a) The number of patients in (3) who wear CGM at minimum 14 days OR 70% of wear in reporting month.						
(7b) The number of patients in (7a) who reported using a CGM during the month reported with Time in Range (70-180) $>$ 50%						
(7c) The number of patients in (7a) who reported using a CGM during the month reported with time in hypoglycemia ( $<$ 70)						
(7d) The number of patients in (7a) who reported using a CGM during the month reported in time in severe hypoglycemia ( $<$ 54)						
(8) The number of patients in (A) with a diagnosis of hypertension and BP $<$ 140/90mm Hg who are prescribed ACE-I or ARBs in the measurement year						
(9) The number of DKA events that occurred during the reporting month among all patients in (A)						
(10) The number of patients in (A) with a diagnosis of hyperlipidemia or an LDL $>$ 130 mg/dl who is prescribed a statin for cholesterol.						
(11) The number of patients in (A) who have SDOH documented in their chart (related to food security, transportation needs, education, housing security, or employment status.)						
<b>Phase 3 (Measure reporting due before June 2021)</b>						

# Clinic-specific Dashboards



## Example T1Dx Dashboard

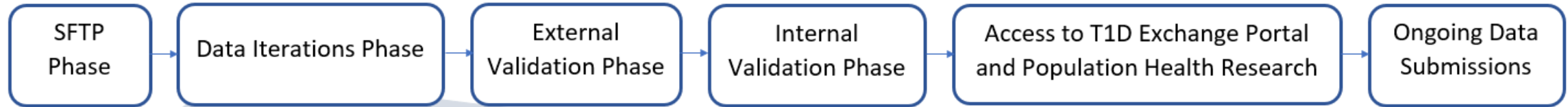
(Higher rankings indicate desired direction; e.g. 1<sup>st</sup> of 10 indicates your sites is performing most ideally compared to other T1Dx QIC adult sites)



Jul-20	Aug-20	Sept-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21
212	166	209	213	204	234	197	186	237	199	196
45	35	34	43	44	54	42	51	45	46	53

ABC clinic is ranked 4<sup>th</sup> among 8 T1Dx QIC adult clinics on A1c <8%. The T1Dx QIC goal is 50%.

# Data Mapping Process



T1D Exchange data files to map:



\*Indicates phases where provider input is requested.

# Data Mapping Progress – adult clinics as of 1/18/22

Site	Data Mapping Orientation	SFTP Established	Patient File	Provider File	Encounter File	Observation File	Condition File	Medication File	Diabetes File	5-Year History	External Validation	Internal Validation	Post Data Mapping/ Ongoing Validation
BDC Adult	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed
SUNY Adult	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed
Grady	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed
U of Miami Adults	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed
Mt. Sinai Adult	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed
NYU Langone Adults	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	In Progress
WashU	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	In Progress	Completed
Albert Einstein	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	In Progress	Completed	Completed	Completed	Completed
Northwestern	Completed	Completed	In Progress	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed
UCSF Adults	Completed	Completed	In Progress	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed
CCF Adults	Completed	In Progress	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed
OHSU Adults	Completed	In Progress	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed
Penn	Completed	In Progress	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed
Stanford Adults	Completed	In Progress	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed
BMC	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed
UPMC Adults	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed
Billings	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed
Johns Hopkins Adults	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed
Wayne	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed	Completed

Key	Completed	In Progress
	Completed	In Progress



# 2020-2022 Data Overview

# Core QI Measures – Adult clinics

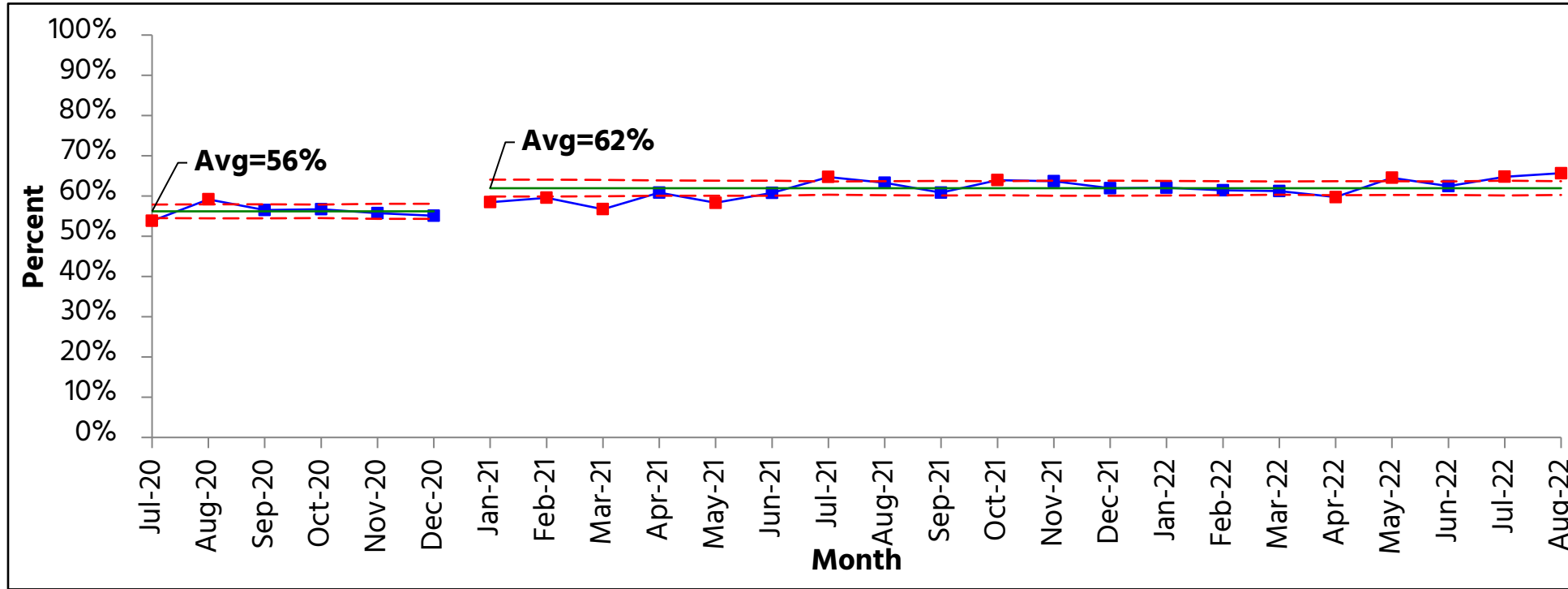
July 2020 – Aug 2022

Measures reported as of Nov 2022	Measure	# of adult clinics reporting
<b>Outcome Measures</b>	HbA1c < 8%	<b>8</b> (44%)
	Median A1c	<b>7</b> (39%)
<b>Process Measures</b>	CGM use	<b>8</b> (44%)
	Pump use	<b>7</b> (39%)
	Depression screening	<b>5</b> (28%)
	DKA events	<b>5</b> (28%)
	Time in Range	<b>1</b> (6%)
	Social Determinants of Health screening	<b>4</b> (22%)

**Adult Clinics Improvement Scorecard November 2022** (data from Jul 2020 - Aug 2022)

Metric	A1c < 8%	CGM use	Pump use	Dep Scrn	DKA Events	SDOH
T1DX-QI Goal	Greater than 50%	Greater than 70%	Greater than 65%	Greater than 80%	Less than 6.3%	Greater than 10%
T1DX-QI Status	62% [6% increase]	69% [13% increase]	55% [7% increase]	69% [17% increase]	5.2% [1% increase]	56% [53% increase]
1	BDC - 75% [+3%]	NYU - 87%	NYU - 79%	SUNY - 74%	NYU Adult - 0.7% [-1.5%]	NYU Adult - 72% [+65]
2	Northwestern - 74%	Penn - 84%	BDC - 67% [+17%]	NYU Adult - 61% [+56%]	BDC - 1.2%	SUNY - 61% [+53%]
3	SUNY - 55%	BMC - 80%	Penn - 59%	Grady - 25%	Penn - 3.7%	BMC - 45%
4	BMC - 46%	SUNY - 71% [+26%]	Wayne State - 56%	BDC - 0%	Grady - 11.5%	Grady - 27%
5	Wayne State - 38% [+22%]	BDC - 67% [+10%]	SUNY - 48% [+18%]	BMC - 0%	SUNY - 15.0%	
6	NYU - 38%	Montefiore - 65% [+10%]	BMC - 26% [+9%]			
7	Penn - 35%	Grady - 46% [+24%]	Montefiore - 19% [+3%]			
8	Grady - 22%	Wayne - 38% [+20%]				
Legend	Favorable Change and/or Above T1DX-QI Goal			No Change and/or Below T1DX-QI Goal		

# Adult Clinics - HbA1c < 8% increased by 6%



↑ Lahey-P chart favorable direction

	2020						2021												2022							
	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
<b>T1D Population</b>	1074	1014	1012	1109	890	909	720	717	767	876	890	912	1174	1036	990	1026	889	888	954	1036	1171	1060	1091	1146	937	1092
<b>A1c &gt;8%</b>	578	600	572	629	496	501	421	433	435	533	519	554	760	656	602	656	566	550	592	636	717	633	704	716	607	717

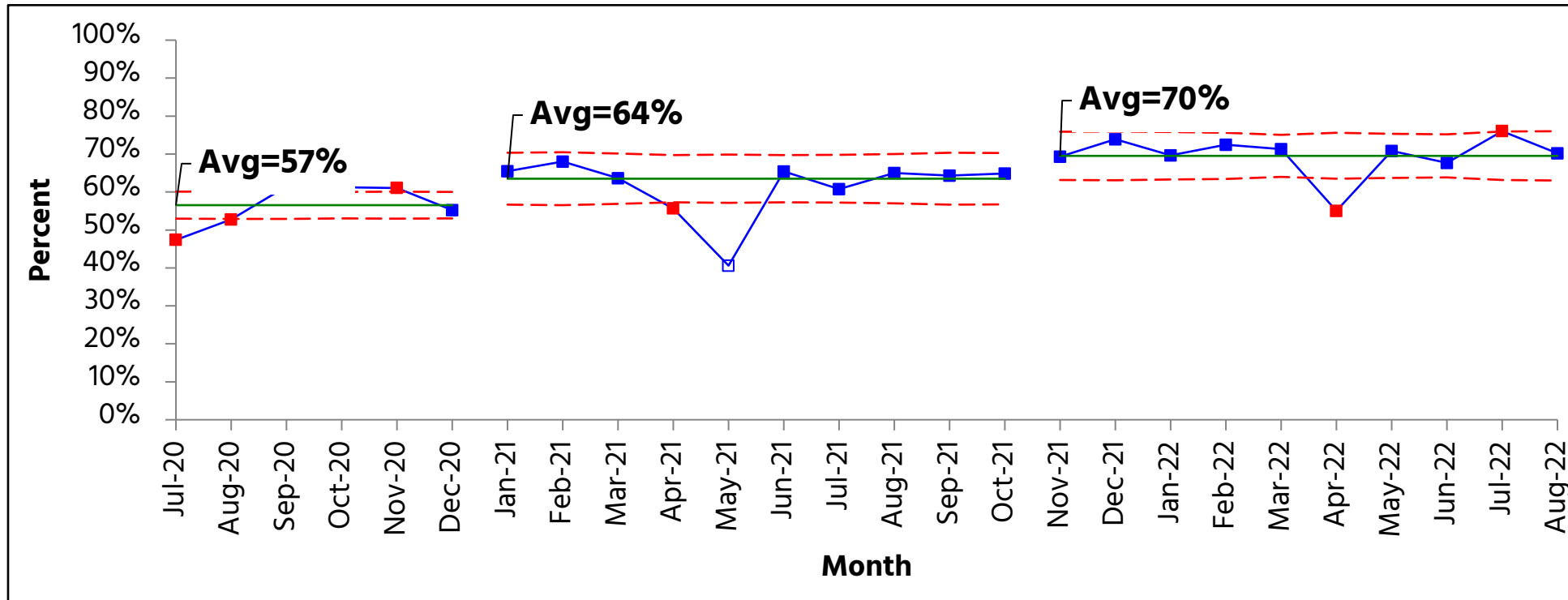


# Adult Clinics - HbA1c < 8% Summary

- **QI Collaborative Goal:** 50%
- **QI Collaborative Average:** 62%
  
- **Sites that meet goal:** 3/8
- **Top performers:**
  - (1) BDC, 75%;
  - (2) Northwestern, 74%
  - (3) SUNY, 55%
  
- **Improvement Range:** 3-22%

Available data*	No data*
BDC	Albert Einstein
BMC	Billings
Grady	Cleveland
NYU	Mt. Sinai
Penn	OHSU
Northwestern	Stanford
SUNY	UCSF
Wayne	U of Miami
*As of August 2022	UPMC
	WashU

# Adult Clinics - CGM Use increased by 13%



↑ Lahey-P chart favorable direction

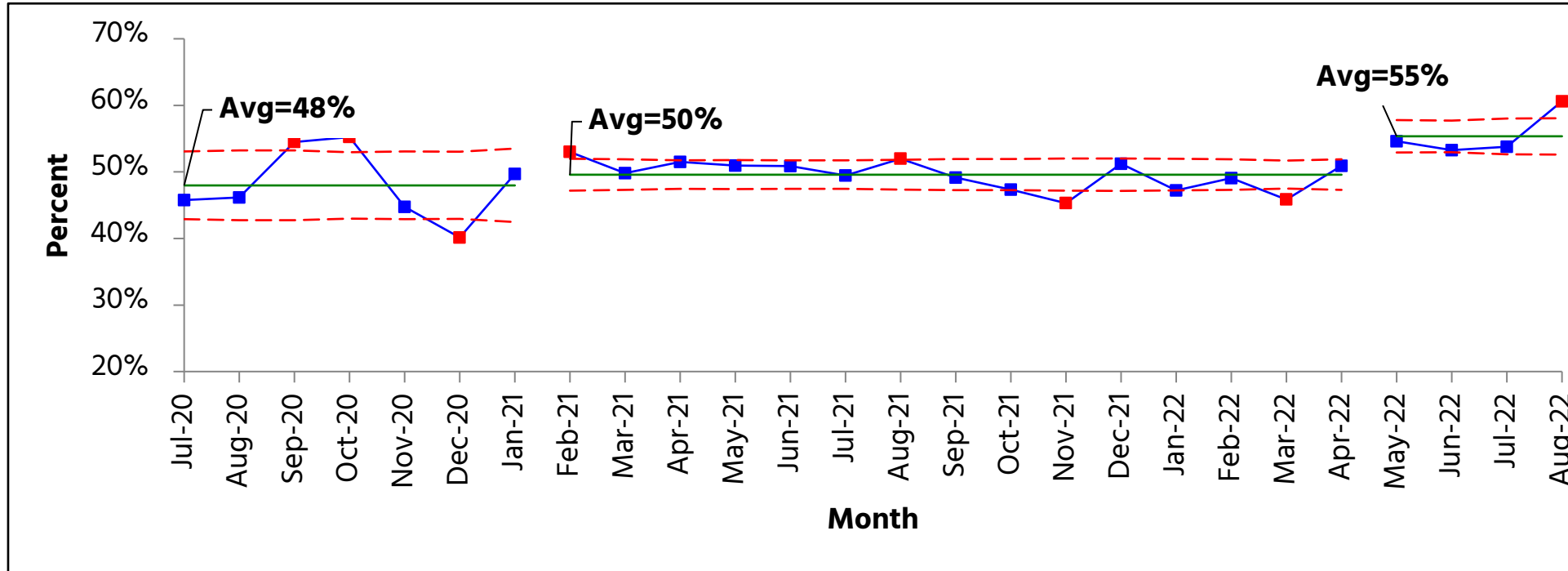
	2020						2021												2022							
	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
<b>T1D Population</b>	1074	1014	1012	1109	1071	1093	912	882	974	1098	1062	1097	1088	1017	922	939	877	859	899	958	1154	967	1039	1090	860	833
<b>CGM users</b>	509	535	622	679	654	604	597	600	620	611	431	718	661	661	593	609	908	635	626	694	823	532	736	738	654	585

# Adult Clinics – CGM Use Summary

- **QI Collaborative Goal:** 70%
- **QI Collaborative Average:** 70%
- **Sites that meet goal:** 4/8
- **Top performers:**
  - (1) NYU, 87%
  - (2) Penn State, 84%;
  - (3) BMC, 80%;
  - (4) SUNY, 71%
- **Improvement Range:** 10%-26%

Available data*	No data*
Albert Einstein	Billings
BDC	Cleveland
BMC	Northwestern
Grady	Mt. Sinai
NYU	OHSU
Penn	Stanford
SUNY	UCSF
Wayne	U of Miami
*As of August 2022	UPMC
	WashU

# Adult Clinics - Pump Use increased by 7%



↑ Lahey-P chart favorable direction

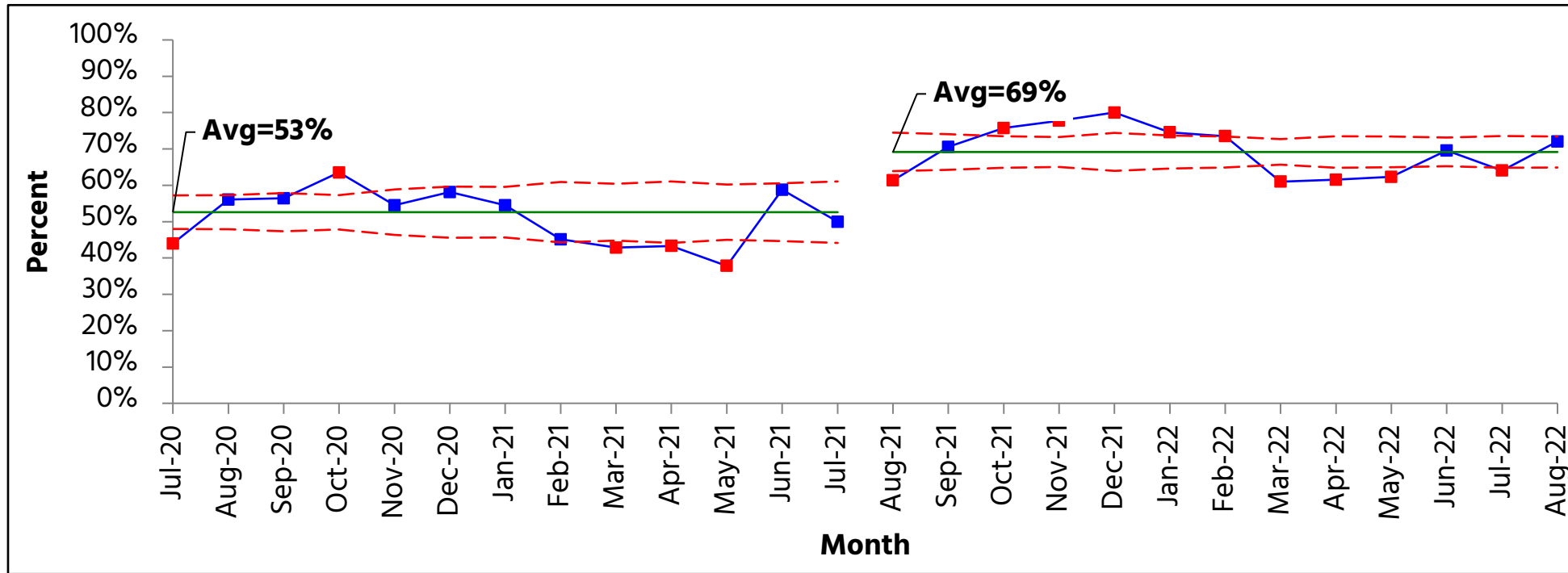
	2020						2021												2022							
	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
<b>T1D Population</b>	1031	962	965	1068	1030	1046	875	832	913	1039	999	1042	1037	960	875	881	823	814	145	903	1090	913	987	1042	816	787
<b>Pump users</b>	472	444	526	590	461	420	435	441	455	535	509	530	513	499	430	417	373	417	399	443	500	465	539	555	439	477

# Adult Clinics – Pump Use Summary

- **QI Collaborative Goal:** 65%
- **QI Collaborative Average:** 55%
  
- **Sites that meet goal:** 2/7
- **Top performers:**
  - (1) NYU, 79%;
  - (2) BDC, 67%;

Available data*	No data*
Albert Einstein	Billings
BDC	Cleveland
BMC	Grady
NYU	Northwestern
Penn	Mt. Sinai
SUNY	OHSU
Wayne	Stanford
*As of August 2022	UCSF
	U of Miami
	UPMC
	WashU

# Adult Clinics – Depression Screening increased by 16%



↑ Lahey-P chart favorable direction

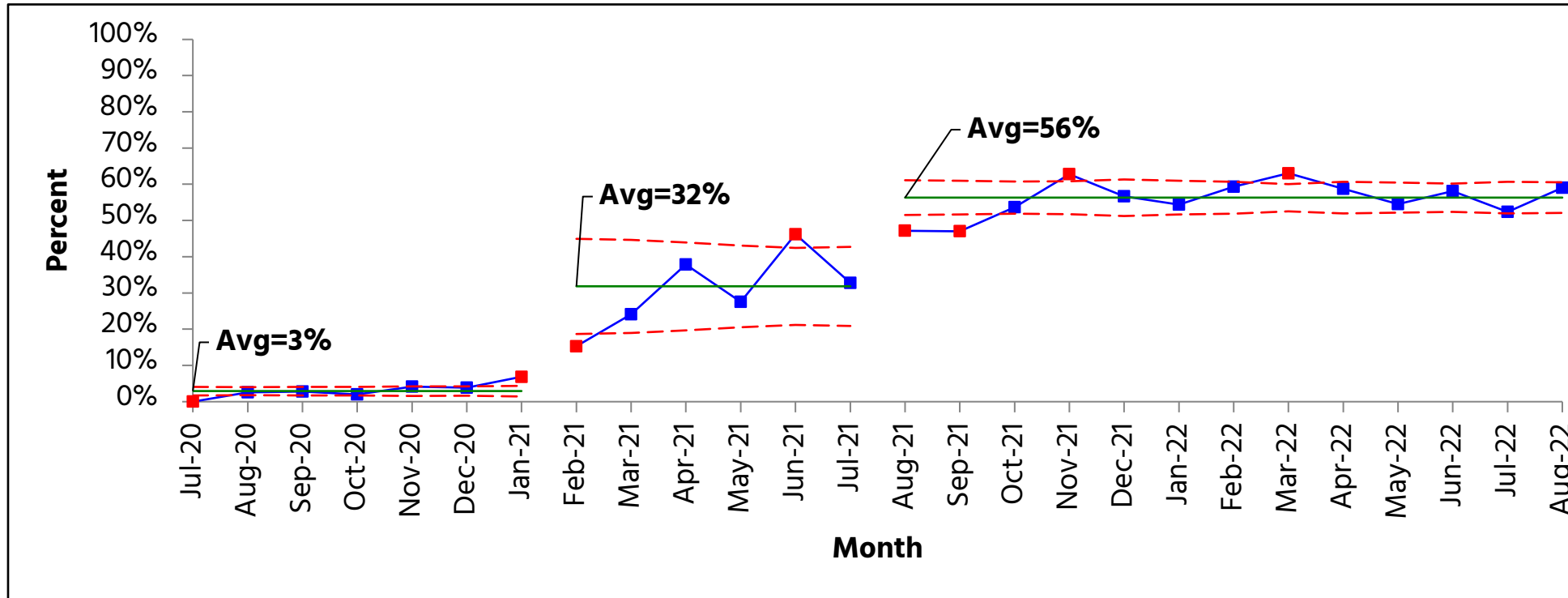
	2020						2021												2022							
	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
<b>Eligible for screening</b>	100	98	78	96	55	43	44	31	35	30	37	34	30	44	51	66	72	45	59	68	100	65	69	79	64	68
<b>Received screening</b>	44	55	44	61	30	25	24	14	15	13	14	20	15	27	36	50	56	36	44	50	61	40	43	55	41	49

# Adult Clinics – Depression Screening Summary

- **QI Collaborative Goal:** 80%
- **QI Collaborative Average:** 69%
  
- **Sites that meet goal:** 0/5
- **Top performers:**
  - (1) SUNY, 74%
  - (2) NYU, 61%
  
- **Improvement Range:** 56%

Available data*	No data*
BDC	Albert Einstein
BMC	Billings
Grady	Cleveland
NYU	Mt. Sinai
SUNY	Northwestern
*As of August 2022	OHSU
	Penn
	Stanford
	UCSF
	U of Miami
	UPMC
	WashU
	Wayne

# Adult Clinics – SDOH Screening increased by 53%



Lahey-P chart favorable direction

	2020						2021												2022							
	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
<b>T1D Population</b>	408	427	399	401	314	336	249	190	199	222	258	290	275	318	334	369	352	284	333	349	511	383	418	499	382	403
<b>Received screening</b>	0	11	11	8	13	13	17	29	48	84	71	134	90	150	157	198	221	161	181	223	322	225	228	277	200	238



# Adult Clinics – SDOH Screening Summary

- **QI Collaborative Goal:** 10%
- **QI Collaborative Average:** 56%
  
- **Sites that meet goal:** 4/4
- **Top performers:**
  - (1) NYU, 72%
  - (2) SUNY, 61%;
  - (3) BMC, 45%;
  - (4) Grady, 27%
  
- **Improvement Range:** 53-65%

Available data*	No data*
BMC	Albert Einstein
Grady	BDC
NYU	Mt. Sinai
SUNY	Northwestern
*As of August 2022	Penn
	Stanford
	UCSF
	U of Miami
	Wayne



# Utilizing Data

# QI Portal

- Available for ALL clinics
- QI Portal offers benchmarking, charting, and library resources

The screenshot displays the QI Portal interface. At the top, there is a search bar with a magnifying glass icon and the text "Search in All Resources". Below the search bar, the page is titled "All Resources" and includes a "Newest" dropdown menu. The main content area features four resource cards, each with a category icon, a title, a subtitle, and a date. Each card also has "View" and "Download" buttons.

**All Resources** Newest ▾

**Advocacy**

Expanding Medicaid Access to Continuous Glucose Monitors

0 views 0 downloads Jan 20 2022

**Social Determinants of Health**

Screening for both child behavior and social determinants of health in pediatric primary care

0 views 0 downloads Jan 07 2022

**Social Determinants of Health**

Improving screening for social determinants of health in a pediatric resident clinic: A quality improvement initiative

1 views 0 downloads Jan 07 2022

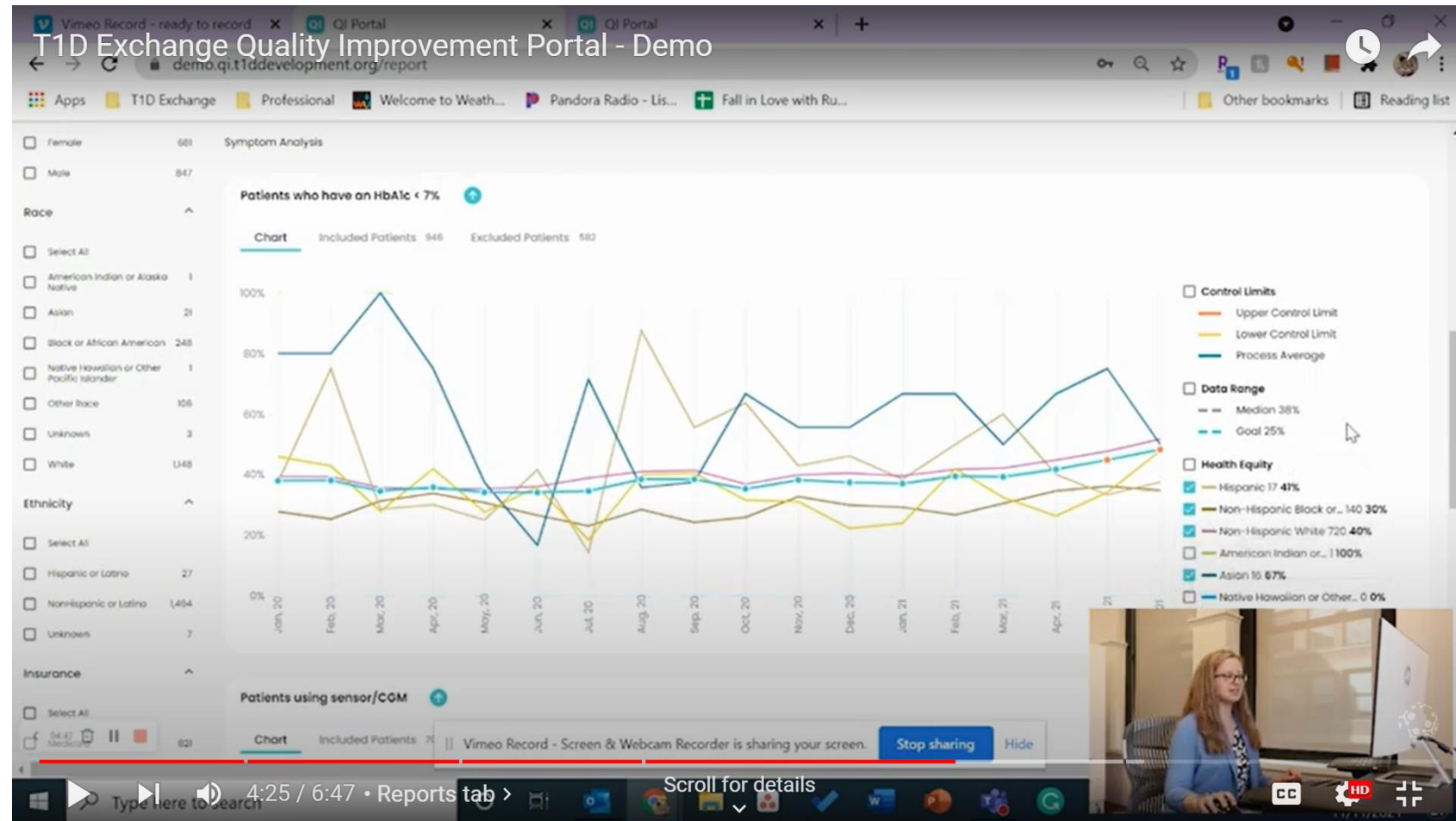
**TID Exchange**

List of TID Exchange Publications and Abstracts 2020-2021 (updated 11/17/21)

5 views 0 downloads Dec 03 2021

# QI Portal Demo Video

- Five-minute overview of all four Portal tabs. Or, select tab “chapters” for a quick refresher on a specific feature
- [https://www.youtube.com/watch?v=iZCe48\\_Mt\\_sE](https://www.youtube.com/watch?v=iZCe48_Mt_sE)



# Resources Available

- Monthly Collaborative Calls
- Coaching Calls with Ori, Ann, Trevon, or Don
- Center Dashboards
- QI Portal
  - Compare and Reports
  - Case Studies and Change Packages
  - EMR documentation examples and screener PDFs
- IHI Open School Courses
- PDSA cycle documentation in LifeQI

# Recommendations for next 1/2 year (through June 2023)

- If not already, identify a QI project for the next 4-6 months
- If providing, wrap up 2022 data collection (provide data through December)
- Work with IT teams to update to the 3.0 version of the data specification and 2023-2025 Smartsheet measures
- Utilize the QI Portal for data trending, benchmarking, and creating notifications, and resources
- Take IHI Open School courses
- Document PDSAs in LifeQI
- Engage other faculty members in your improvement efforts by discussing/sharing these insights
- Consider submitting an abstract for your improvement work



ONLINE

# QI 101: Introduction to Health Care Improvement

ADDED: 08/25/2020

★★★★★ 880 user reviews

## BMC | Increase % of patients with A1c >8.5% using HCLS by 30% over 12 months

Everyone can view

General Driver diagram Measures & charts Pdsas Discuss

Actions ↓

Change Idea: No Change Idea

New pdsa ramp +

### Access to Insulin Pump Trainers

1 pdsa cycle



### Referral

2 pdsa cycles





# T1D

*Exchange*